

W-02113A-13-0118

ORIGINAL



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Carmen Madrid

Phone:

Fax:

2013 SEP 10 A 10:17

Priority: Respond Within Five Days

Opinion No. 2013 - 112674

AZ CORP COMMISSION DOCKET CONTROL

Date: 9/9/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Donald L.

Shovein

Account Name: Donald L. Shovein

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Highlands Ranch

CBR:

State: CO Zip: 80130

is:

Utility Company: Chaparral City Water Company-EPCOR

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Donald L Shovein

Arizona Corporation Commission DOCKETED

SEP 10 2013

August 31, 2013

Arizona Corporation Commission  
Consumer Services Section  
1200 West Washington  
Ph AZ85007

DOCKETED BY nr

Re:Docket No. W-02113A-13-0118

Dear Commission Members:

I have today received the "Public Notice of Hearing....." for Chaparral City Water Company's increase in rates and have reviewed the rate proposal as presented on their website.

As is the case with a great many of Fountain Hills' residents, while I own property in the city, I am there, and thus use water, only during three to four months a year. I am however, charged approximately \$18.00 per month for those months during which we don't consume a drop of water; aside from overhead costs, most of that monthly access fee should fall to the utility's bottom line and NO increase to the minimum charge should be considered

A growing proportion of Fountain Hills property owners are retirees, many of whom are on fixed incomes. An increase of this magnitude will represent a hardship well beyond that which would be felt by the working population though, by any measure, Chaparral's rate request far outstrips any inflation in average middle-class wages during the period since their last revenue increase was granted. I suggest that the average wages for

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their employee base be compared to the rate request in that regard. Similarly, inflation in general for supplies and equipment has been at extremely low levels for the period in question, so their allegation as to those increases should be challenged in relation to the rate request as well.

At this time in our history, I believe Chaparral's request to be both socially and economically irresponsible and would trust the Commission will demand detailed financial justification to support any increase granted. To this layman, it appears that the Company has clearly inflated the rate request far beyond what is necessary in the hope of getting a lesser, but more than adequate amount approved.

Others will, I'm sure submit more rationale to reduce or eliminate the rates to be granted, but the above points are offered for your consideration.

Thank you for the opportunity to comment

Yours truly,

Donald L Shovein  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion noted and filed in Docket No. W-02113A-13-0118. closed  
\*End of Comments\*

**Date Completed: 9/9/2013**

**Opinion No. 2013 - 112674**

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