

E-01345A-13-0248

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
RECEIVED  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

2013 SEP - 3 A 11: 12  
PHONE:

Fax:

Priority: Respond Within Five Days  
CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 112546

Date: 8/30/2013

Complaint Description: 19Y Net Metering  
08A Rate Case Items - Opposed

Complaint By: First: William Last: Pokorny

Account Name: William Pokorny Home: (000) 000-0000

Street: Work:

City: Prescott Valley CBR:

State: AZ Zip: 86315 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

\*\*\*\*\*DOCKET NO. E-01345A-13-0248\*\*\*\*\*  
OPPOSE

Arizona Corporation Commission  
DOCKETED

SEP - 3 2013

Steve M. Olea, Director  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

DOCKETED BY

Prescott Valley AZ, 86315

August 26, 2013

Dear Mr. Pierce:

I purchased a rooftop solar system in 2010 that began producing energy for APS on 4-15-10.

Currently the newspaper, and other media are devoting space and time to stories regarding the fact that APS is losing profitability and is desirous of seeking increases in rates. I recently received a letter from APS seeming to say a change would be coming for me, but not to worry they will take care of me. The information presented by all of these appears conflicting and confusing. I feel threatened that my reasons for going photovoltaic i.e. semi independence of the energy trend of cost increases in my golden years, helping the environment, and increasing the value of my home, may be minimized if not cancelled by a significant reduction in the credit I'll receive for the energy I produce for APS or a possible fee of \$50 to \$100 applied to my monthly account.

In the Arizona Lifestyle, August 2013 (the APS newsletter inserted with my bill) in an article titled Thousands Of Classrooms Powered By The Sun, they state, "With the help of the Arizona schools, by the end of 2013, APS will have nearly 750 megawatts of solar on its system, which is enough to serve 187,500 Arizona homes." How

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many homes in Arizona are being served by current individual and business rooftop producers in Arizona? I expect the answer is greater than 187,000.

My expected breakeven point may not be until 2018. We took the risk and made the investment. I pay for the reverse meter and line fees. APS has not had to invest in new power generation to produce this electricity. We do not deserve to now be seen as the reason for loss of profit by APS. To me this is faulty logic, junk science, and down right unfair. It appears we have now gone from heroes to being the villains.

Kindly review the situation being contemplated by APS. Please treat us fairly so the impact of my investment as a seventy year old will continue to provide me with energy independence, energy cost stability, helping the environment and increase the value of my home.

Sincerely,  
William Pokorny  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket Control  
\*End of Comments\*

**Date Completed: 8/30/2013**

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