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# BEFORE THE ARIZONA CORP OMMISSION

2013 AUG 28 A 11: 52

AZ CORP COMMISSION

# **COMMISSIONERS**

**BOB STUMP-CHAIRMAN** 

Arizona Corporation Commission

**GARY PIERCE** 

DOCKETED

**BRENDA BURNS** 

AUG 2 8 2013

SUSAN BITTER SMITH DOCKETED BY

**BOB BURNS** 

IN THE MATTER OF THE APPLICATION OF NEXUS COMMUNICATIONS, INC. FOR DESIGNATION AS A WIRELESS ELIGIBLE TELECOMMUNICATIONS CARRIER IN THE

STATE OF ARIZONA

DOCKET NO. T-20871A-12-0508

# **COMPLIANCE FILING**

Nexus Communications, Inc. ("Nexus" or the "Company"), by its counsel, respectfully submits this Compliance Filing in accordance with the July 30, 2013 Order ("Order") in this matter. Specifically, Nexus submits this filing pursuant to Paragraph 43 of the Order, items a) and e).

- a) The Order states that Nexus shall file a tariff, in this docket, setting forth the rates, terms and conditions for its Lifeline service within thirty (30) days of a Commission Order in this matter. Nexus files the attached compliance tariff in the above-referenced docket.
- e) The Order states that Nexus shall provide a regulatory contact to the Commission by making a filing in Docket Control in this docket. In compliance



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with this requirement, Nexus provides the following regulatory contact 1 2 information: 3 Steven Fenker, President Nexus Communication, Inc. 3629 Cleveland Avenue - Suite C 4 Columbus, OH 43224 5 Telephone: (740) 549-1092 steve@tsihomephone.com 6 RESPECTFULLY SUBMITTED this 28<sup>th</sup> day of August, 2013. 7 Lewis and Roca LLP 8 9 Michael Hallam 10 Matthew Bingham 11 40 North Central Avenue Phoenix, AZ 85004 12 Phone: (602) 262-5340 MHallam@LRLaw.com 13 Attorneys for Nexus Communications, Inc. 14 15 ORIGINAL and thirteen (13) copies 16 of the foregoing filed this 28<sup>th</sup> day of August, 2013, with: 17 The Arizona Corporation Commission 18 **Docket Control** 19 1200 W. Washington Street Phoenix, Arizona 85007 20 COPY of the foregoing hand-delivered 21 this 28<sup>th</sup> day of August, 2013, to: 22 Lynn Farmer, Chief Administrative Law Judge 23 Hearing Division The Arizona Corporation Commission 24 1200 W. Washington Street Phoenix, Arizona 85007 25



1	Janice Alward, Chief Counsel
2	Legal Division The Arizona Corporation Commission
3	1200 W. Washington Street
	Phoenix, Arizona 85007
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5	Legal Division
6	The Arizona Corporation Commission 1200 W. Washington Street
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8	Steve Olea, Director Utilities Division
9	The Arizona Corporation Commission
10	1200 W. Washington Street Phoenix, Arizona 85007
11	COPY of the foregoing mailed this
12	28 <sup>th</sup> day of August, 2013, to:
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15	Suite 200-676
	Phoenix, Arizona 85028
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# **ARIZONA**

#### INFORMATIONAL WIRELESS SERVICES TARIFF

**OF** 

# NEXUS COMMUNICATIONS, INC.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of competitive Commercial Mobile Radio Services provided by Nexus Communications, Inc. ("Nexus", or the "Company") within the State of Arizona. This tariff is on file with the Arizona Corporation Commission ("Commission"). Copies may be inspected via the Company's website or during normal business hours at the Company's principle place of business at 3629 Cleveland Ave., Suite C, Columbus, OH 43224.

Issued:

Effective:

By: Steven Fenker

President

Nexus Communications, Inc. d/b/a REACHOUT WIRELESS™

3629 Cleveland Ave., Suite C Columbus, OH 43224

# **CHECK SHEET**

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

Page	Revision	Page	Revision
1	Original	32	Original
	Original	33	Original
2 3	Original	34	Original
4	Original	35	Original
5	Original	36	Original
6	Original	37	Original
7	Original	38	Original
8	Original		
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# **EXPLANATION OF SYMBOLS**

The following symbols shall be used in this Tariff for the purpose indicated below:

C	_	To signify changed regulation.
	-	i o signify changed regulation.

D .	- "	To signify	discontinued	rate or	regulation.
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I - To signify increased rate.

M - To signify a move in location of text.

N - To signify new rate or regulation.

R - To signify reduced rate.

S - To signify reissued matter.

T - To signify a change in text but no change in rate or regulation.

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#### TARIFF FORMAT SHEET

- A. <u>Page Numbering</u> Page numbers appear in the upper-right corner of the sheet. Pages are numbered sequentially. However, new pages are occasionally added to the Tariff. When a new page is added, the page appears as a decimal. For example, a new sheet added between Sheets 14 and 15 would be 14.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Sheet 14 cancels the third revised Sheet 14. Because of deferrals, notice periods, etc., the most current page number on file with the Commission is not always the Tariff page in effect.
- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
  - 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i)
  - 2.1.1.A.1.(a).I.(i)(1)
- D. <u>Check Sheet</u> When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet list the pages contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remained the same, just revised revision levels on the same sheets). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current page on file with the Commission.

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By: Steven Fenker

President

#### APPLICATION OF TARIFF

This tariff contains the descriptions, regulation and rates applicable to the furnishing of competitive Commercial Mobile Radio Services provided by Nexus Communications, Inc. within the State of Arizona and is on file with the Arizona Corporation Commission ("Commission"). Copies may also be inspected via the Company's website or during normal business hours at the Company's principle place of business at 3629 Cleveland Ave, Suite C, Columbus, OH 43224.

A complete listing of the Terms and Conditions applicable to the furnishing of the Company's wireless service is also available on the Company's website at www.reachoutmobile.com.

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President

#### **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

Activation - Establishment of the end user account and related network configuration in order to establish service to the end user.

Airtime - Total time that a wireless phone is in connected and in use for talking. This includes use for calls both received and placed.

**Commission** – Arizona Corporation Commission

**Call Waiting** - A feature that allows a user to be notified of another incoming call while a call is already in progress, and gives the user the ability to answer the second call while the first call remains on hold.

Caller ID - A feature that displays a caller's telephone number and/or name before the call is answered.

Company, Nexus or REACHOUT WIRELESS<sup>TM</sup> – Nexus Communications, Inc. d/b/a REACHOUT WIRELESS<sup>TM</sup>.

**Designated Service Area** – The geographic service area in which the Company is authorized to serve Arizona as an ETC.

**Handset** – A hand held device used to transmit and receive calls from a wireless system. A handset is also known as, *inter alia*, a wireless phone, a cellular phone, a mobile phone, and a PCS phone.

**Lifeline** - a retail service offering available only to Subscribers who qualify for federal Low Income universal service discounts under applicable rules and orders of the Federal Communications Commission.

**Prepaid** - A service plan that allows subscribers to pay in advance for Wireless Service.

Service or Wireless Services – Commercial Mobile Wireless Services, as that term is defined in 47 C.F.R. § 20.3.

SMS (Short Message System) - A feature of a Wireless Service that allows the end user to receive and sometimes transmit short text messages using her or his Handset.

**Subscriber** – end user of the Wireless Service that has an account with the Company.

**Voice Mail** – A system that answers and allows end users to reply to, save, delete or forward messages.

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By: Steven Fenker

President

Nexus Communications, Inc. d/b/a REACHOUT WIRELESSTM

3629 Cleveland Ave., Suite C Columbus, OH 43224

#### **SECTION 2 - WIRELESS SERVICES**

# 2.1 Terms and Conditions

#### 2.1.1 General

- A. The Company reserves the right to change the terms and conditions of the Company's Wireless Service in accordance with applicable law.
- B. This Informational Tariff contains regulations, terms, conditions and charges applicable to the provision of Lifeline Wireless Service within the State of Arizona, but is not intended to be an exhaustive compilation. A complete listing can be found on the Company's website located at www.reachoutmobile.com, which is updated periodically. In the case of a conflict between this Informational Tariff and those found on the Company's website, the regulations, terms, conditions and charges in this Informational Tariff shall prevail. The Company's terms and conditions of service posted on its website contain important information about disputes, if any, through arbitration instead of a court trial. The Company reserves the right to change or modify any of those terms and conditions of Service at any time and at the Company's sole discretion.

# 2.1.2 Trademarks, Service Marks and Trade Names

A. Marks are identified in text throughout this document in all caps and italics, e.g., *REACHOUT WIRELESS*<sup>TM</sup>.

### 2.1.3 Subscriber Handset Responsibility

- A. The Subscriber is responsible for payment of all charges for wireless handsets and services furnished the Subscriber.
- B. To the extent not otherwise addressed herein, the Subscriber is solely responsible for all maintenance and repair of Company provided handsets.
- C. In the case of a Handset, a Subscriber must pay a replacement fee if the Handset is damaged beyond ordinary wear and tear equivalent to the value of the replacement Handset. Handset prices can be found at <a href="www.reachoutmobile.com/upgrade">www.reachoutmobile.com/upgrade</a>. If a Subscriber loses or has his or her Handset stolen, the Subscriber is responsible for all charges incurred until the Company is notified of that the Handset has been lost or stolen. Upon receiving notice of the lost or stolen Handset, the Company will immediately suspend the Subscriber's account. If the Subscriber does not activate a replacement Handset or does not notify the Company that the Handset has been found within 30 days

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President

of the suspension date, the account will be deactivated and the Subscriber's phone number will be subject to reassignment to another Subscriber

# 2.1.4 Equipment Arrangements

- A. Nexus Lifeline Subscribers may be provided with a Handset at no charge.
- B. Company-provided equipment will be as follows:
  - 1. A Handset and associated equipment kit that operates in the 850 1900 Mhz frequency range.
  - 2. The kit will include an AC charger.
  - 3. The Company reserves the right to provide Subscribers a refurbished Handset and any type of available Handset compatible with the Company's network.
  - 4. Subscribers have no right to expect or demand a particular make or model Handset.
  - 5. Manufacturer warranty periods apply to all Handsets provided by the Company.
  - 6. Defective Handsets will be repaired or replaced at the Company's option.
  - 7. Subscribers are responsible only for the cost of returning defective Handsets. Nexus will absorb all charges necessary to ship a repaired or replacement Handset to the Subscriber.

# 2.1.5 Company Contact Information

- A. Subscribers should direct inquiries or complaints to Nexus Subscriber Service by dialing \*611 from the Subscriber's handset or by calling 1-877-870-9444 toll free from a landline telephone.
- B. Subscribers may also contact the Arizona Corporation Commission at the following address or telephone number:

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Arizona Corporation Commission 1200 W. Washington St. Phoenix, AZ 85007 (602) 542-4251 (800) 222-7000 www.azcc.gov

C. The Company contact person for all regulatory matters and complaints or concerns received by the Arizona Corporation Commission, or other state agency, relating to the Company's Wireless Service offering is:

Steven Fenker Nexus Communications, Inc. 3639 Cleveland Ave., Suite C Columbus, OH 43224 (740) 549-1092

# 2.1.6 Liability of the Company

#### A. Limitations

- 1. The Lifeline Subscriber acknowledges that the Wireless Service may not be completely private and is of such nature that Wireless Service may be interrupted, lost or limited for many reasons other than the negligence of the Company, including, but not limited to, dialing errors, power failures, called or calling party leaving he Company's network coverage area, malfunctioning equipment, interruptions in the Company's interconnections to wireline, wireless, or interexchange carriers, "dead spots" or other incomplete coverage areas within Company's Service Area.
- 2. Company shall not be liable for any damages arising from the causes listed above, or any other causes beyond the direct and exclusive control of the Company.
- 3. In no event shall the Company be liable for any special, incidental or consequential damages, losses or injuries.
- 4. No liability shall attach to the Company for damages arising from errors, mistakes, omissions, interruptions or delays of the Company, its agents, servants or employees in the establishing, furnishing, rearranging, moving, terminating or changing of wireless service or facilities.

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- 5. Subscriber agrees to indemnify Company and hold Company harmless from all suits, liabilities, cost and claims of any kind arising out of any actions, omissions or use of the Service or a cellular station of or by Subscriber.
- 6. When the facilities of other companies are used in establishing connection to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other company or companies and their agents, servants or employees.

# 2.1.7 Prepaid Service

A. Subscribers are billed monthly in advance of the Services being provided.

# 2.1.8 Assigning and Changing of Telephone Numbers

- A. The Subscriber has no property right in the telephone number and the Company may change the telephone number of a Subscriber whenever the Company considers it necessary in the conduct of the Company's business.
- B. A Subscriber may change his or her wireless telephone number at any time. A number change charge of \$15.00 fee will be applied for a change of wireless telephone number initiated at the request of the wireless subscriber. However REACHOUT WIRELESS<sup>TM</sup> may waive this fee for good cause.

#### 2.1.9 <u>Termination of Service</u>

- A. The Company may terminate Service, with notice, for any of the following reasons:
  - 1. Due to Subscriber's breach of any provision of the Company's rules, terms and conditions pertaining prohibited use of *REACHOUT WIRELESS*<sup>TM</sup> Lifeline service or due to Subscriber's violation of any applicable federal or state rule, regulation.
  - 2. Due to Subscriber's use of foul, obscene or profane language over the Company's system.
  - 3. Due to Subscriber's use the service fraudulently or in violation of any laws, rules or regulations.

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- 4. Any use of service that interferes with another Subscriber's service or that is used for any purpose other than communication.
- 5. Subscriber's use of Directory Assistance to obtain a name, address or telephone number for any purpose other than to facilitate the making of a telephone call shall constitute an abuse of the service.
- 6. Due to non-usage as specified in Section 2.3.
- B. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new Lifeline application for service.

#### 2.1.10. Customer-Initiated Service Cancellations

- A. A Subscriber may cancel Lifeline services at any time by calling the *REACHOUT WIRELESS*<sup>TM</sup> Subscriber Service Department by dialing \*611 from the Subscriber's wireless handset or 877-870-9444 toll free from a landline telephone.
- B. Once a cancellation request is complete, Lifeline service will be terminated within 24 hours.
- C. Subscribers will not be credited for any unused minutes remaining on the Subscriber's *REACHOUT WIRELESS*<sup>TM</sup> account.
- D. Once a cancellation order has been completed, service will be reestablished only upon the basis of a new Lifeline application for service

# 2.1.11 Suspension of Service

- A. The Company may, at its discretion, suspend Service to a Subscriber for up to three (3) months (a) at the Subscriber's request, or (b) for noncompliance with the terms and conditions of the Service. If the noncompliance is cured, the Company will reactivate the Service subject to payment by Subscriber of any reasonable fees or costs associated with reactivation.
- B. The Company reserves the right to refuse an application for service made by a present or former Subscriber who is indebted to the Company for Service previously furnished, until the indebtedness is satisfied.

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#### 2.2 Wireless Service

# 2.2.1 Scope of Service

- A. Services are limited to the operating range and capacity of the Company's wireless system in the Designated Service Area, as approved by the Commission, and may be changed from time to time.
- B. Service depends on over-the-air radio transmissions and therefore is affected by certain limitations. Coverage may not be available everywhere and at all times. Many factors beyond the Company's control may affect the ability to make and receive calls on the Company wireless Handset. Quality of service may be affected by conditions beyond the Company's control including, but not limited to, atmospheric, geographic or topographic conditions, location, nearby buildings and other structures, network capacity issues, system outages or failures of equipment to operate as expected, Subscriber damage to a mobile Handset, a problem that occurs with service the Company purchases from a third party, system upgrades, performance of maintenance work, accidents or other events outside of the Company's control. As a result, Services, including calls or attempted calls to emergency services, may be interrupted, may fail, or may be below normal quality levels. The Company takes no responsibility for Service interruptions or problems caused by factors beyond the Company's control.
- C. The Company does not warrant or guarantee that service will be available at any specific time or in specific geographic locations, or that service will be provided without interruption.
- D. Statements or maps provided by the Company, its employees, representatives, or agents regarding system coverage, are intended to describe approximate coverage areas only and are intended to provide only high-level estimates of the Company's system coverage within the Service Area when using the Service outdoors under optimal conditions and does not mean that Service will be available under all circumstances, at all times and should not be interpreted to mean that Service will available without interruption.
- E. Estimating wireless coverage and signal strength is not an exact science. There are gaps within the Company's estimated system coverage areas. This, along with other factors, both within and beyond our control, may result in Service interruptions, slower data speeds, or lower quality of service.
- F. Subscribers agree to hold the Company harmless against any and all claims, demands, actions, or other causes of action (including actions by third parties) arising out of the use or attempted use of the Service.

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- G. Consistent with industry practice, Airtime may be deducted for outbound calls exceeding 15 seconds in situations in where the calling party does not answer or if there is a busy signal.
- H. Service is available to Lifeline qualified Subscribers who make a reasonable request at charges and under the terms and conditions contained in and throughout this tariff.
- I. Lifeline qualified Subscribers may purchase amounts of Airtime on a Prepaid basis in denominations described in Section 2.2.3 of this tariff. Airtime is valid and available for use as detailed in Sections 2.2.7 and 2.2.8.
- J. The Company's obligation to furnish Service or to continue to furnish Service is dependent on its ability to obtain, retain, and maintain suitable facilities, without unreasonable expense, and to provide for the installation of those facilities.

### 2.2.2 Activating and using a *REACHOUT WIRELESS*<sup>TM</sup> Handset.

A. Eligible Subscribers will receive a standard Handset at no charge. The Handset may be a refurbished unit. Existing Company Subscribers, who qualify for Lifeline Service and who would like to use their existing Handset, are requested to call 1-877-870-9444 or contact the Company through its website at www.reachoutmobile.com.

### 2.2.3 Airtime Cards.

A. *REACHOUT WIRELESS*<sup>TM</sup> Airtime cards (which provide Prepaid Wireless Service minutes) are available on an unlimited Airtime basis or in specific denominations of \$3.00, \$5.00, \$10.00, \$20.00, \$30.00 or \$50.00.

REACHOUT WIRELESS™ Unlimited Talk and Text Airtime cards are available to Lifeline Subscribers for \$26.50. When purchased, the card will provide exactly thirty (30) calendar days of service and will provide unlimited local and domestic long distance calling, and unlimited text messaging. Unlimited Talk and Text Airtime cards can be purchased at any time during the month. Nexus' wireless program is prepaid and as such, all Subscribers will be required to purchase the card prior to obtaining the benefit of the Unlimited Talk and Text Airtime card. After the initial period of use of the Unlimited Talk and Text Airtime card, the Subscriber will need to purchase an additional Unlimited Talk and Text Airtime card and load it on to the Subscriber's account within thirty (30) days from the date the first unlimited airtime card was initially loaded ("Expiration Date") and each subsequent thirty (30) day period, in order to continue to receive Unlimited Talk and Text Airtime. Nexus subscribers may add additional money to their

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account by purchasing additional airtime cards at participating retail outlets, by making credit card purchases by calling \*611 for free from their wireless phone, by calling Nexus' subscriber care number (1-877-870-9444) toll free from a landline telephone, or on-line at www.reachoutmobile.com.

- B. Airtime, provided pursuant to a *REACHOUT WIRELESS*<sup>TM</sup> Airtime card of a specific denomination of \$3.00 (20 minutes), \$5.00 (40 minutes), \$10.00 (120 minutes), \$20.00 (300 minutes), \$30.00 (50 minutes), or \$50.00 (950 minutes) when used for standard calls through the Service.
- C. Nexus will offer qualified Subscribers who purchase specific denominations of Airtime cards the benefit of an additional discount in the form of bonus minutes. Standard and bonus minutes applicable to each Airtime card can be found on the Company's website located at www.reachoutmobile.com. Subscribers without Internet access can receive a copy of the Company's current minute plans by calling \*611 for free from their wireless phone or by calling Nexus' subscriber care number (1-877-870-9444) toll free from a landline telephone. The application of bonus minutes effectively enables a Subscriber to acquire minutes of use at a reduced per minute rate and based on the amount of minutes purchased.
- D. Airtime minutes do not have any cash value. The purchase of a *REACHOUT WIRELESS*<sup>TM</sup> Prepaid Airtime card is non-refundable.
- E. *REACHOUT WIRELESS*<sup>TM</sup> Prepaid Airtime cards, Airtime rate plans, and card denominations are subject to change without prior notice.
- F. Additional bonus minutes may only be used to make or receive standard calls and may not be used to send or receive text messages or any other type of communication.
- G. The Company reserves the right to periodically change or modify the value of additional Airtime bonus minutes. The Company may, but is not limited to, utilizing the Company's website and/or the Company's "Terms and Conditions of Service" to provide notice to existing or potential Subscribers of these changes. The Company reserves the right to add or increase additional value or monetary benefit to any Subscriber's account in accordance with applicable law.

#### 2.2.4 Emergency Calls

A. There is no deduction of minutes for 911 emergency service calls.

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- B. *REACHOUT WIRELESS*<sup>TM</sup> Handsets can reach 911 emergency services regardless of minutes remaining on the Handset.
- C. Many factors beyond the Company's control may affect the ability of Subscribers to make and receive calls through the Service and/or the Handset. Such factors include, but are not limited to, atmospheric conditions, terrain, nearby buildings and other structures, network capacity issues, system outages or failures of equipment to operate as expected, a problem that occurs with service the Company purchases from a third party, system upgrades, performance of maintenance work, accidents or other events outside of the Company's control. If a Subscriber is in an area where the Handset is searching for a wireless signal or where there is no wireless signal or wireless service, it is highly probable that a call to 911 will not go through. Subscribers should not rely solely on a REACHOUT WIRELESS<sup>TM</sup> Handset in an emergency situation. In an emergency, locate the nearest landline phone and call for help. The Company takes no responsibility for Service interruptions or problems caused by factors beyond the Company's control.
- D. Statements by the Company, its employees, representatives, or agents regarding system coverage is intended to describe approximate coverage and should not be interpreted to mean that Service will available without interruption.

# 2.2.5 Rates and Charges

# A. General

- 1. Subscribers are responsible for paying all charges including, but not limited to (1) charges for optional Service features selected by the Subscriber; (2) directory assistance calls; and (3) all applicable surcharges, fees, taxes, and regulatory charges. Subscribers are responsible for all charges applicable to the Service, whether or not Subscriber was not the end user that incurred such charges. The Company will automatically deduct applicable charges from the Subscriber's available minutes.
- 2. For any non-Lifeline services purchased by the Lifeline Subscriber, surcharges, fees and taxes including Federal Universal Service Fund ("FUSF") contribution surcharges, will be periodically updated to reflect the most recent applicable tax or contribution rate.
- 3. There is no deduction of minutes for calls to Nexus' subscriber service if dialed from \*611.

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### B. <u>Directory Assistance</u>

- 1. Subscribers may access Directory Assistance service from a REACHOUT WIRELESS<sup>TM</sup> Handset.
- 2. The rate for Directory Assistance calls is \$1.50 per each request.
- 3. Charges for directory assistance calls are accrued on the subscriber's account. Bills are provided upon request to the subscriber.

### C. Short Message Service ("SMS") Text Messaging

- 1. Unless otherwise indicated in the Lifeline provisions of this tariff, a Subscriber who subscribes to the Company's SMS Text Messaging Service will be charged a rate of \$0.10 per domestic text sent or received and \$0.20 per international text sent or received.
- Text Messaging charges apply in addition to standard usage charges and will be automatically deducted from a subscriber's balance of available minutes.
- 3. The Company's SMS Text Messaging Service requires certain equipment. Most Handsets are capable of receiving text message's; however sending text messages requires two-way SMS capable equipment. The Company does not guarantee that all Company-provided Handsets will have the capability to send text messages.
- 4. SMS text messaging rate applies per message sent or received. The Company reserves the right to charge additional rates to any SMS usage generated by "short codes."

# 2.2.6 Expiration of Airtime

#### A. Lifeline Accounts

1. Minutes included in a Subscriber's Lifeline plan will expire at the end of each 30-day cycle unless the plan includes rollover. Rollover minutes will not expire so long as the Subscriber remains on a rollover plan. If a subscriber changes from a Lifeline plan with rollover to a Lifeline plan without rollover, the subscriber will have 90 days to use any unused rollover minutes unless additional minutes are purchased.

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2. Additional Airtime cards may be purchased and loaded on a Lifeline handset. These unloaded additional minutes do not expire for a full year. Once loaded onto a Nexus handset, minutes expire 90 days thereafter. However, additional minutes added to a subscriber's account do not expire so long as the Subscriber is enrolled in a rollover plan and that subscriber's account remains active.

#### B. Unlimited Airtime cards

1. Additional airtime purchased and loaded for Lifeline Subscribers will expire thirty (30) calendar days after the initial purchase date (the Expiration Date) unless an additional unlimited Airtime card is purchased and loaded onto the account as specified in Section 2.2.3 of this tariff.

# 2.2.7 Maintaining an Active Account

#### A. Lifeline Assisted Service

- 1. Subscribers enrolled in the Company's Lifeline program will have active service while enrolled in the Lifeline program. If de-enrolled for any reason whatsoever from the Lifeline program, the Subscriber's service will default to non-Lifeline Service and the non-Lifeline Subscriber will then be required to purchase and load airtime as specified in Section 2.2.3 of this tariff.
- 2. Expiration of Airtime for non-Lifeline subscribers can be found in Section 2.2.6 of this tariff.
- 3. Once service has been deactivated, the Company may reassign a previously assigned phone number to a different end user.
- 4. Should a non-Lifeline phone number be deactivated, as detailed above, a new phone number will be issued to an end user that reactivates service.

#### 2.2.8 Prohibited Use.

A. Nexus monitors subscriber calling activity to determine evidence of Prohibited Use, as defined herein. Nexus reserves the right to make changes to subscriber's accounts to prevent Prohibited Use of the Service. Nexus reserves the right to, without notice, block access to certain categories of numbers (e.g. 976, 900, chat lines, and certain international destinations) or certain web sites if, in the

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Company's sole discretion, Nexus experiences excessive billing, collection, fraud problems, misuse of the company's network, abnormal calling patterns, or other activity that may jeopardize or harm the Company's rights or property. Nexus reserves the right to prevent usage that may be harmful or disruptive to Nexus' systems or others subscriber's reasonable ability to use Nexus' services. Nexus may, but does not have an obligation to, refuse to transmit any information through Nexus' service and may screen, filter and delete information prior to delivery to any Nexus subscriber at the company's sole discretion as permitted by law.

# 2.3 Lifeline Non-Usage Policy

### 2.3.1 General

- A. The Company has implemented a non-usage policy to ensure that Lifeline support is received only for those qualified Lifeline subscribers who use the service and to prevent reimbursement to Nexus from the federal Universal Service Fund for Lifeline support provided to inactive Subscribers.
- B. The Company's non-usage policy provides that a Lifeline Subscriber's Lifeline discounts will be terminated if the handset has two (2) consecutive months (60 days) without incurring usage.
- C. Upon de-enrollment for non-usage, the *REACHOUT WIRELESS*<sup>TM</sup> subscriber will have up to a thirty (30) day grace period to re-enroll by demonstrating usage activity or by contacting the *REACHOUT WIRELESS*<sup>TM</sup> Subscriber Service Department by dialing \*611 from the Subscriber's wireless handset or 877-870-9444 toll free from a landline telephone. Subscribers that do not re-enroll or call *REACHOUT WIRELESS*<sup>TM</sup> Subscriber Service Department within thirty (30) days of de-enrollment will have their service de-activated and any remaining airtime will no longer be available.

# 2.4 <u>Wireless Lifeline Program</u>

# 2.4.1 General

A. The Code of Federal Regulations defines Lifeline as "a retail local service offering", "available only to qualifying low-income consumers" "[f]or which qualifying low-income consumers pay reduced charges as a result of application of the Lifeline support amount..." Lifeline is a government assistance program. The service is non-transferable; only eligible consumers may enroll in the program; and, the program is limited to one discount per household.

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- B. Nexus' Wireless Lifeline Program provides consumers with a wireless telecommunications service that meets these requirements by providing qualifying low-income consumers with reduced monthly charges, in the form of an amount of Airtime that is fully paid for with the Lifeline funding (and therefore, results in no out-of-pocket payments from the end user), as a result of the application of the Lifeline discount.
- C. Subscribers qualified for the Lifeline program per application law and regulations will have the ability to acquire Wireless Service that includes a free Handset, local and domestic calling and selected Subscriber calling features without a credit check, deposit, or contracts associated with traditional service providers. The Company's qualifying Lifeline services shall include the following services or functionalities: voice grade access to the public switched telephone network or its functional equivalent; minutes of use for local service provided at no additional charge to end users; access to emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible telecommunications carrier's service area has implemented 911 or enhanced 911 systems.
- D. Under the Company's Wireless Lifeline plan, qualified subscribers will be able to select from the following service offerings:
  - 1. Two Hundred Fifty (250) Minute Plan includes a free 911 compliant handset and 250 minutes of free airtime each month. Minutes are "anytime" nationwide minutes and can be used for domestic calls, including local or intrastate/interstate long distance calls. Unused minutes or domestic Short Message Service ("SMS") text messaging do not carry over to the following month and will expire at the end of the calendar month or thirty (30) day period (whichever comes first) in which the minutes were loaded. Domestic SMS text messaging will be available at a rate of one text per minute of airtime.
  - 2. One Hundred Twenty-Five (125) Minute Plan includes a free 911 compliant handset and 125 minutes of free airtime each month. Minutes are "anytime" nationwide minutes and can be used for domestic calls, including local or intrastate/interstate long distance calls. Unused minuets/SMS text messaging will carry over to the following month and will not expire as long as subscriber remains actively enrolled in the Lifeline program. Domestic SMS text messaging will be available at a rate of one text message per each minute of airtime.

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Sixty-eight (68) Minute Plan - Includes a free 911 compliant handset and 68 minutes of free airtime each month. Minutes are "anytime" nationwide minutes and can be used for domestic calls, including local or intrastate/interstate long distance calls. Unused minutes/SMS text messaging will carry over to the following month and will not expire as long as subscriber remains actively enrolled in the Lifeline program. Domestic SMS text messaging will be available at a rate of two text message per each minute of airtime.

- E. Lifeline service includes the following Custom Calling features:
  - 1. Caller ID, Call Waiting, Standard Voice Mail service.
- F. In the event that all airtime has been used, Lifeline Subscribers will have the capability of purchasing additional airtime in denominations and at rates specified in 2.2.3 preceding.
- G. Nexus will offer qualified subscribers who purchase specific denominations of Airtime cards the benefit of an additional discount in the form of bonus minutes. Standard and bonus minutes applicable to each Airtime card can be found on the Company's website located at www.reachoutmobile.com. Subscribers without internet access can receive a copy of the Company's current minute plans by contacting a Subscriber Service Representative by calling the *REACHOUT WIRELESS*<sup>TM</sup> Subscriber Service Department by dialing \*611 from the Subscriber's wireless handset or 877-870-9444 toll free from a landline telephone.
- H. Airtime is deducted for calls to toll free numbers. To avoid airtime deductions, toll free calls, including calls to the Company's toll free Subscriber Service number, should be placed from a landline phone.
- I. Calls to the Company placed from the wireless handset by dialing \*611 will not incur airtime charges and can be placed even if there are no minutes available on a Subscriber's account. Calls placed from the wireless handset to the Company's toll free subscriber service numbers or the Subscriber Service interactive voice response ("IVR") will incur standard airtime charges, unless dialed via \*611.
- J. Wireless Handsets will be delivered at no charge to qualifying Subscribers, Service will be activated and the requisite number of minutes will be added upon certification of the Subscriber for Lifeline.
- K. Free "fresh" minutes will be automatically added to the currently available minutes of the account of each subscriber on a monthly basis.

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- L. Airtime charges apply to all calls simultaneously and airtime charges apply to message retrieval.
- M. Lifeline Subscribers are exempt from paying the Federal Universal Service Charge.
- N. Subscribers may change service plans every month at no charge.

#### 2.4.2 Low-Income Assistance

- A. In its Lifeline and Link Up Reform and Modernization Order ("Lifeline Reform Order"), the FCC amended its rules to require all states to use at a minimum, the income and program criteria currently used by federal default states. States may adopt additional program or income criteria on top of the baseline eligibility requirements to address the unique circumstances facing consumers in that state.
- B. To qualify for Lifeline in Arizona, the applicant's total gross annual household income shall not exceed 150% of the federal poverty income standards or the person must participate in one or more of the following federal assistance programs:

Arizona Low-Income Telephone Assistance Program (ALITAP)

Telephone Assistance Program for the Medically Needy

State Children's Health Insurance Plan (SCHIP) or KidsCare

Temporary Assistance to Needy Families (TANF), previously known as AFDC Supplemental Security Income (SSI)

Supplemental Nutrition Assistance Program (SNAP) (formerly known as Food Stamps)

Medicaid

Federal Public Housing Assistance (Section 8)

Low Income Home Energy Assistance Program (LIHEAP)

National School Lunch Program's Free Lunch Initiative

Bureau of Indian Affairs General Assistance (GA)

Food Distribution Program on Indian Reservations (FDPIR)

Tribally-Administered Temporary Assistance to Needy Families (TTANF)

- C. Lifeline is available to all eligible residential Subscribers residing in the zip codes where Nexus' underlying carrier, Verizon Wireless, provides service within Nexus' Designated Service Area.
- D. Lifeline support is limited to a single subscription per Household.

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- E. Under no circumstances may a single consumer receive more than one Lifeline-supported service.
- F. Under current federal rules the term "Household" is defined as "any individual or group of individuals who are living together at the same address as one economic unit."
- G. An economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
- H. In cases where multiple households reside at an address, including group living facilities, program applicants must affirmatively certify that other Lifeline recipients residing at that address are part of a separate household (i.e., separate economic unit that does not share income and expenses).
- I. The one-per-household rule, and definitions indicated above, will be applicable to individuals residing in group living facilities, including, but not limited to, nursing homes, shelters, halfway houses, boarding houses and apartment buildings without individual numbers.

# 2.5 <u>Certification and Verification of Eligibility for Lifeline Programs</u>

### 2.5.1 General

A. Certification and verification are the processes by which eligible consumers establish their qualification for Lifeline. Certification occurs at the time an individual is applying to enroll in Lifeline, while verification occurs on a periodic basis after the subscriber has already been certified.

### 2.5.2 Initial Certification of Eligibility

A. Currently, all subscribers applying for the *REACHOUT WIRELESS*<sup>TM</sup> Lifeline Service offering must complete and return to Nexus/*REACHOUT WIRELESS*<sup>TM</sup> a signed certification form. Potential subscribers may print a blank certification form from the Company's website, or may elect to complete "on-line". Certification forms are available on the Nexus Communications, Inc. d/b/a *REACHOUT WIRELESS*<sup>TM</sup> website at www.reachoutwireless.com. Consumers without internet access may request to have a copy of the form mailed to them by contacting a *REACHOUT WIRELESS*<sup>TM</sup> Subscriber Service Representative by dialing \*611 from the Subscriber's wireless handset or 877-870-9444 toll free from a landline telephone..

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B. Potential subscribers who elect to complete the certification form "on-line" do so in accordance with the requirements of the federal Electronics Signatures in Global and National Commerce Act ("ESIGN") which does not allow a signature to "be denied legal effect, validity, or enforceability solely because it is electronic form." Consistent with ESIGN requirements, potential Subscribers, including those with internet access, are afforded the choice of Self-Certifying their eligibility for Lifeline electronically or on paper. Subscribers who elect to use a paper certification form may return the completed and signed application, along with any supporting documentation that may be required, to Nexus via fax, email, live chat or delivery via the United States Postal Service ("USPS"). Applicants who prefer to submit the certification form to Nexus via USPS can mail the completed form to:

Nexus Communications, Inc. P.O. Box 247168 Columbus, OH 43224

- C. Potential subscribers are required to list their primary residential address on the certification form. Applicants are required to identify all of the programs in which they participate. By Self-Certifying their eligibility, the Applicant certifies, under penalty of perjury, the following:
  - 1. Applicant is receiving benefits from at least one of the low-income programs identified preceding and identifies all of the specific programs from which the subscriber receives benefits;
  - 2. Applicant authorizes Nexus Communications, Inc., its duly appointed representative(s) to access records relating to applicant, or applicant's family, that may reside in any state or federal database in order to verify applicant's eligibility in the Lifeline program(s);
  - 3. Applicant authorizes representatives of any state or federal assistance program to verify or otherwise discuss with and /or provide copies of records relating to applicant's eligibility by virtue of participation in a qualifying program;
  - 4. Applicant will notify Nexus in the event that applicant no longer participates in at least one of the qualifying state or federal assistance programs;
  - 5. Applicant certifies that no resident at applicant's primary residential address currently participates in or receives Lifeline benefits;

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- 6. Applicant agrees to cancel current Lifeline service in favor of the service provided by Nexus should any resident at the applicant's primary residential address participates in and receive Lifeline benefits from any other telecommunications provider;
- 7. Applicant affirms under penalty of perjury, that the forgoing representations are true and correct to the best of applicant's knowledge and belief.
- D. Nexus shall confirm with the potential subscriber whether he/she is currently enrolled, or within the last thirty (30) days has been enrolled, in a Lifeline program by another telephone service provider. If the potential Subscriber confirms that he/she is currently enrolled, or within the last thirty (30) days has been enrolled, in a Lifeline program by another telephone provider, Nexus will immediately enroll the subscriber in its Lifeline program upon receipt of a copy of the Subscriber's most recent bill evidencing enrollment in the other telephone provider's Lifeline program. Nexus will explain the Lifeline program, including eligibility requirements, and will provide the Subscriber with a certification form.
- E. Pursuant to the FCCs Lifeline Reform Order, Nexus shall check the eligibility of new subscribers seeking to enroll in Lifeline by accessing electronic databases, where available, or by reviewing documentation from the consumer demonstrating his/her eligibility for Lifeline service.
- F. In instances where a database is unavailable, Nexus, pursuant to the FCCs Lifeline Reform Order, will require all subscribers applying for the Company's Lifeline Service offering to also provide documentation that proves their participation in one of the approved public assistance programs detailed in 2.4.2 or that their income is at or below 150% of the federal poverty guidelines ("FPG"), in addition to the required certification form.
- G. Acceptable documentation of program eligibility would include: (1) the current or prior year's statement of benefits from a qualifying state or federal program; (2) a notice letter of participation in a qualifying state or federal program; (3) program participation documents (e.g., the consumer's Supplemental Nutrition Assistance Program (SNAP) electronic benefit transfer card or Medicaid participation card (or copy thereof); or (4) another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.
- H. Acceptable documentation of income eligibility includes the prior year's state, federal, or tax return, current income statement from an employer or paycheck stub, a Social Security statement of benefits, a Veterans Administration statement of benefits, a retirement/pension statement of benefits, an

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Unemployment/Workmen's Compensation statement of benefits, federal notice letter of participation in General Assistance, or a divorce decree, child support award, or other official document containing income information.

- I. All Lifeline subscribers will be required to certify upon enrollment that the subscriber's household is receiving no more than one Lifeline-supported service.
- J. Nexus will review all corroborating documentation required for program or income-based eligibility to ensure that documentation provided by the consumer meets the FCC's requirements for certification of participation in the Lifeline program.
- K. Proof of either program-based or income-based eligibility should be provided to the Company at the time of application for service.
- L. Lifeline credits will not be provided until all required proof of eligibility is received by the Company.

# 2.5.3 Verification of a Subscribers Continued Eligibility

- A. Annual verification is a prerequisite for a subscriber's continued eligibility to receive Lifeline supported services. Subscribers who do not verify their continued eligibility will have their Lifeline discounts removed in accordance with the provisions of 47 C.F.R. § 54.405.
- B. Where ongoing eligibility cannot be determine through access to a qualifying database and where there is no state administrator verifying the continued eligibility of Lifeline subscribers, Nexus as required, will re-certify the continued eligibility of all of its subscribers by contacting them, which can be done in person, in writing, by phone, by text message, by email or through the internet.
- C. All Lifeline subscribers enrolled in the program must provide self-certifications, which may be obtained through a written format, an IVR System or a text message.
- D. Regardless of the format used to re-certify, Nexus will convey all of the required information set forth in amended sections 54.410 and obtain for the subscriber an individual certification for each requirement set forth in the rule.
- E. Nexus, pursuant to section 47 C.F.R. 54.405, will de-enroll within 30 days Lifeline subscribers who do not respond to its attempts to recertify the subscriber within a 30-day period.

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# 2.6 Lifeline Discounts

#### 2.6.1 General

- A. Under the Company's Wireless Lifeline Program, Nexus will use all low-income universal service support to provide free Airtime minutes ensuring that the consumer receives 100% of all universal service support funding for which the Company will seek reimbursement.
- B. Nexus, consistent with current Federal Rules, will seek and receive reimbursement of \$9.25 in federal USF Lifeline support, which the Company will provide to eligible Arizona consumers in the form of free airtime.
- C. Based on the amount of support, Nexus will provide each qualified Subscriber with a choice of Lifeline plans as detailed in 2.4.1 of this tariff. Nexus reserves the right to modify the amount of minutes and text messages, as applicable, provided to each qualified Subscriber equivalent to the amount of federal support changes, if any.
- D. Qualified Subscribers can purchase additional airtime in denominations and rates indicated in 2.2.3 preceding.

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# **SECTION 3 – SERVICE AREA**

		janiča i		Partial Tribal
Zip Code	City	State	CSA Desc.	Lands Covered
85001	Phoenix	AZ	PHOENIX, AZ 602	
85002	Phoenix	AZ	PHOENIX, AZ 602	
85003	Phoenix	AZ	PHOENIX, AZ 602	
85004	Phoenix	AZ	PHOENIX, AZ 602	
85005	Phoenix	AZ	PHOENIX, AZ 602	
85006	Phoenix	AZ	PHOENIX, AZ 602	
85007	Phoenix	AZ	PHOENIX, AZ 602	
85008	Phoenix	AZ	PHOENIX, AZ 602	
85009	Phoenix	AZ	PHOENIX, AZ 602	
85010	Phoenix	AZ	PHOENIX; AZ 602	
85011	Phoenix	AZ	PHOENIX, AZ 602	
85012	Phoenix	AZ	PHOENIX, AZ 602	
85013	Phoenix	AZ	PHOENIX, AZ 602	
85014	Phoenix	AZ	PHOENIX, AZ 602	
85015	Phoenix	ΑZ	PHOENIX, AZ 602	
85016	Phoenix	AZ	PHOENIX, AZ 602	
85017	Phoenix	AZ	PHOENIX, AZ 602	
85018	Phoenix	AZ	PHOENIX, AZ 602	
85019	Phoenix	AZ	PHOENIX, AZ 602	
85020	Phoenix	AZ	PHOENIX, AZ 602	
85021	Phoenix	AZ	PHOENIX, AZ 602	
85022	Phoenix	AZ	PHOENIX, AZ 602	
85023	Phoenix	AZ	PHOENIX, AZ 602	
85024	Phoenix	AZ	PHOENIX, AZ 602	
85025	Phoenix	AZ	PHOENIX, AZ 602	
85026	Phoenix	AZ	PHOENIX, AZ 602	
85027	Phoenix	AZ	PHOENIX, AZ 602	
85028	Phoenix	AZ	PHOENIX, AZ 602	
85029	Phoenix	AZ	PHOENIX, AZ 602	
85030	Phoenix	AZ	PHOENIX, AZ 602	
85031	Phoenix	AZ	PHOENIX, AZ 602	
85032	Phoenix	AZ	PHOENIX, AZ 602	
85033	Phoenix	AZ	PHOENIX, AZ 602	
85034	Phoenix	AZ	PHOENIX, AZ 602	
85035	Phoenix	AZ	PHOENIX, AZ 602	
85036	Phoenix	AZ	PHOENIX, AZ 602	

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Zip Code 85037	City Phoenix	State AZ	CSA Desc. PHOENIX, AZ 602	Lands Covered
85038	Phoenix	AZ	PHOENIX, AZ 602	
85040	Phoenix	AZ	PHOENIX, AZ 602	
85041	Phoenix	AZ	PHOENIX, AZ 602	
85042	Phoenix	AZ	PHOENIX, AZ 602	
85043		AZ	1	
	Phoenix		PHOENIX, AZ 602	
85044	Phoenix	AZ	PHOENIX, AZ 602	
85045	Phoenix	AZ	PHOENIX, AZ 602	
85046	Phoenix	AZ	PHOENIX, AZ 602	
85048	Phoenix	AZ	PHOENIX, AZ 602	· ·
85050	Phoenix	AZ	PHOENIX, AZ 602	
85051	Phoenix	AZ	PHOENIX, AZ 602	
85053	Phoenix	AZ	PHOENIX, AZ 602	
85054	Phoenix	AZ	PHOENIX, AZ 602	
85055	Phoenix	AZ	PHOENIX, AZ 602	
85060	Phoenix	AZ	PHOENIX, AZ 602	
85061	Phoenix	AZ	PHOENIX, AZ 602	
85062	Phoenix	AZ	PHOENIX, AZ 602	
85063	Phoenix	AZ	PHOENIX, AZ 602	
85064	Phoenix	AZ	PHOENIX, AZ 602	
85065	Phoenix	AZ	PHOENIX, AZ 602	
85066	Phoenix	AZ	PHOENIX, AZ 602	
85067	Phoenix	AZ	PHOENIX, AZ 602	
85068	Phoenix	AZ	PHOENIX, AZ 602	
85069	Phoenix	AZ	PHOENIX, AZ 602	
85070	Phoenix	AZ	CASA GRANDE, AZ 520	
85071	Phoenix	AZ	PHOENIX, AZ 602	
85072	Phoenix	AZ	PHOENIX, AZ 602	
85074	Phoenix	AZ	PHOENIX, AZ 602	
85075	Phoenix	AZ	PHOENIX, AZ 602	
85076	Phoenix	AZ	PHOENIX, AZ 602	
85078	Phoenix	AZ	PHOENIX, AZ 602	
85079	Phoenix	AZ	PHOENIX, AZ 602	
85080	Phoenix	AZ	PHOENIX, AZ 602	

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Zip Code	City	State	CSA Desc.	Lands Covered
85082	Phoenix	AZ	PHOENIX, AZ 602	
85083	Phoenix	AZ	PHOENIX, AZ 602	
85085	Phoenix	AZ	PHOENIX, AZ 602	
85086	Phoenix	AZ	PHOENIX, AZ 602	
85087	New River	AZ	PHOENIX, AZ 602	
85096	Phoenix	AZ	PHOENIX, AZ 602	
85097	Phoenix	AZ	PHOENIX, AZ 602	
85098	Phoenix	AZ	PHOENIX, AZ 602	
85099	Phoenix	AZ	PHOENIX, AZ 602	
85117	Apache Junction	AZ	PHOENIX, AZ 602	
85118	Apache Junction	AZ	PHOENIX, AZ 602	
85119	Apache Junction	AZ	PHOENIX, AZ 602	
85120	Apache Junction	AZ	PHOENIX, AZ 602	
85121	Chandler	AZ	PHOENIX, AZ 602	Gila River Telecomm, Inc.
85122	Casa Grande	AZ	CASA GRANDE, AZ 520	
85123	Arizona City	AZ	CASA GRANDE, AZ 520	
85127	Queen Creek	AZ	PHOENIX, AZ 602	
85128	Coolidge	AZ	CASA GRANDE, AZ 520	Gila River Telecomm, Inc.
85130	Casa Grande	AZ	CASA GRANDE, AZ 520	
85131	Eloy	AZ	CASA GRANDE, AZ 520	
85132	Florence	AZ	CASA GRANDE, AZ 520	
85138	Maricopa	AZ	CASA GRANDE, AZ 520	
85139	Maricopa	AZ	CASA GRANDE, AZ 520	
85140	Queen Creek	AZ	PHOENIX, AZ 602	
85141	Eloy	AZ	CASA GRANDE, AZ 520	
85142	Queen Creek	AZ	PHOENIX, AZ 602	·
85143	Queen Creek	AZ	PHOENIX, AZ 602	
85145	Red Rock	AZ	TUCSON, AZ 520	
85172	Stanfield	AZ	CASA GRANDE, AZ 520	
85178	Apache Junction	AZ	PHOENIX, AZ 602	
85190	Apache Junction	AZ	PHOENIX, AZ 602	
85191	Coolidge	AZ	CASA GRANDE, AZ 520	
85193	Casa Grande	AZ	CASA GRANDE, AZ 520	
85194	Casa Grande	AZ	CASA GRANDE, AZ 520	
85201	Mesa	AZ	PHOENIX, AZ 602	
85202	Mesa	AZ	PHOENIX, AZ 602	111111111111111111111111111111111111111
85203	Mesa	AZ	PHOENIX, AZ 602	
85204	Mesa	AZ	PHOENIX, AZ 602	
85205	Mesa	AZ	PHOENIX, AZ 602	

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Zip Code 85206		State AZ	CSA Desc. PHOENIX, AZ 602	Lands Covered
85207	Mesa Mesa	AZ		
85208	Mesa	AZ	PHOENIX, AZ 602 PHOENIX, AZ 602	
85209	<del></del>	AZ		
	Mesa		PHOENIX, AZ 602	
85210	Mesa	AZ	PHOENIX, AZ 602	
85211	Mesa	AZ	PHOENIX, AZ 602	
85212	Mesa	AZ	PHOENIX, AZ 602	~*************************************
85213	Mesa	AZ	PHOENIX, AZ 602	
85214	Mesa	AZ	PHOENIX, AZ 602	
85215	Mesa	AZ	PHOENIX, AZ 602	
85216	Mesa	AZ	PHOENIX, AZ 602	
85217	Apache Junction	AZ	PHOENIX, AZ 602	
85218	Apache Junction	ΑZ	PHOENIX, AZ 602	
85219	Apache Junction	AZ	PHOENIX, AZ 602	
85220	Apache Junction	AZ	PHOENIX, AZ 602	
85221	Casa Grande	AZ	CASA GRANDE, AZ 520	
85222	Casa Grande	AZ	CASA GRANDE, AZ 520	Tohono O'odham Utility, Authority
85223	Eloy	AZ	CASA GRANDE, AZ 520	
85224	Chandler	AZ	PHOENIX, AZ 602	
85225	Chandler	ΑZ	PHOENIX, AZ 602	
85226	Chandler	ΑZ	CASA GRANDE, AZ 520	Gila River Telecomm, Inc.
85227	Queen Creek	ΑZ	PHOENIX, AZ 602	
85228	Coolidge	AZ	CASA GRANDE, AZ 520	
85230	Casa Grande	AZ	CASA GRANDE, AZ 520	Tohono O'odham Utility, Authority
85231	Eloy	AZ	CASA GRANDE, AZ 520	
85232	Florence	AZ	CASA GRANDE, AZ 520	
85233	Gilbert	AZ	PHOENIX, AZ 602	
85234	Gilbert	ΑZ	PHOENIX, AZ 602	
85236	Higley	AZ	PHOENIX, AZ 602	
85238	Maricopa	AZ	CASA GRANDE, AZ 520	
85239	Maricopa	AZ	CASA GRANDE, AZ 520	
85240	Queen Creek	AZ	PHOENIX, AZ 602	
85241	Eloy	AZ	CASA GRANDE, AZ 520	
85242	Queen Creek	AZ	PHOENIX, AZ 602	
85243	Queen Creek	AZ	PHOENIX, AZ 602	
85244	Chandler	AZ	PHOENIX, AZ 602	
85245	Red Rock	AZ	TUCSON, AZ 520	

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Zip Code	City	State	CSA Desc.	Partial Tribal Lands Covered
85246	Chandler	AZ	PHOENIX, AZ 602	Earts Outlet
85247	Chandler	AZ	PHOENIX, AZ 602	
85248	Chandler	AZ	CASA GRANDE, AZ 520	Gila River Telecomm, Inc
85249	Chandler	AZ	PHOENIX, AZ 602	
85250	Scottsdale	AZ	PHOENIX, AZ 602	
85251	Scottsdale	AZ	PHOENIX, AZ 602	
85252	Scottsdale	AZ	PHOENIX, AZ 602	
85253	Paradise Valley	AZ	PHOENIX, AZ 602	
85254	Scottsdale	AZ	PHOENIX, AZ 602	
85255	Scottsdale	AZ	PHOENIX, AZ 602	
85257	Scottsdale	AZ	PHOENIX, AZ 602	
85258	Scottsdale	AZ	PHOENIX, AZ 602	
85259	Scottsdale	AZ	PHOENIX, AZ 602	
85260	Scottsdale	AZ	PHOENIX, AZ 602	
85261	Scottsdale	AZ	PHOENIX, AZ 602	
85263	Rio Verde	ΑZ	PHOENIX, AZ 602	
85266	Scottsdale	AZ	PHOENIX, AZ 602	
85267	Scottsdale	AZ	PHOENIX, AZ 602	
85268	Fountain Hills	AZ	PHOENIX, AZ 602	
85269	Fountain Hills	AZ	PHOENIX, AZ 602	
85271	Scottsdale	AZ	PHOENIX, AZ 602	
85272	Stanfield	AZ	PHOENIX, AZ 602	
85274	Mesa	AZ	PHOENIX, AZ 602	
85275	Mesa	AZ	PHOENIX, AZ 602	
85277	Mesa	AZ	PHOENIX, AZ 602	
85278	Apache Junction	AZ	PHOENIX, AZ 602	
85280	Tempe	AZ	PHOENIX, AZ 602	
85281	Tempe	AZ	PHOENIX, AZ 602	
85282	Tempe	AZ	PHOENIX, AZ 602	
85283	Tempe	AZ	PHOENIX, AZ 602	
85284	Tempe	AZ	PHOENIX, AZ 602	
85285	Tempe	AZ	PHOENIX, AZ 602	
85286	Chandler	AZ	PHOENIX, AZ 602	
85287	Tempe	AZ	PHOENIX, AZ 602	
85291	Coolidge	AZ	CASA GRANDE, AZ 520	
85293	Casa Grande	AZ	CASA GRANDE, AZ 520	
85294	Casa Grande	AZ	CASA GRANDE, AZ 520	
85295	Gilbert	AZ	PHOENIX, AZ 602	
85296	Gilbert	AZ	PHOENIX, AZ 602	

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Zip Code	City	State	CSA Desc.	Partial Tribal Lands Covered
85297	Gilbert	AZ	PHOENIX, AZ 602	-anus covered
85298	Gilbert	AZ	PHOENIX, AZ 602	
85299	Gilbert	AZ	PHOENIX, AZ 602	
85301	Glendale	AZ	PHOENIX, AZ 602	
85302	Glendale	AZ	PHOENIX, AZ 602	
85303	Glendale	AZ	PHOENIX, AZ 602	
85304	Glendale	AZ	PHOENIX, AZ 602	
85305	Glendale	AZ	PHOENIX, AZ 602	
85306	Glendale	AZ	PHOENIX, AZ 602	
85307	Glendale	AZ	PHOENIX, AZ 602	
85308	Glendale	AZ	PHOENIX, AZ 602	
85309	Luke AFB	AZ	PHOENIX, AZ 602	
85310	Glendale	AZ	PHOENIX, AZ 602	
85311	Glendale	AZ	PHOENIX, AZ 602	
85312	Glendale	AZ	PHOENIX, AZ 602	
85318	Glendale	AZ	PHOENIX, AZ 602	
85322	Arlington	AZ	PHOENIX, AZ 602	
85323	Avondale	AZ	CASA GRANDE, AZ 520	
85326	Buckeye	AZ	PHOENIX, AZ 602	
85327	Cave Creek	AZ	PHOENIX, AZ 602	
85328	Cibola	AZ	PHOENIX, AZ 602	
85329	Avondale	AZ	PHOENIX, AZ 602	
85331	Cave Creek	AZ	PHOENIX, AZ 602	
85333	Dateland	AZ	YUMA, AZ 520	***************************************
85334	Cibola	AZ	PHOENIX, AZ 602	
85335	El Mirage	AZ	PHOENIX, AZ 602	
85336	Somerton	AZ	YUMA, AZ 520	
85337	Gila Bend	AZ	YUMA, AZ 520	
85338	Goodyear	AZ	PHOENIX, AZ 602	
85339	Laveen	AZ	CASA GRANDE, AZ 520	Gila River Telecomm, Inc.
85340	Litchfield Park	AZ	PHOENIX, AZ 602	
85342	Morristown	AZ	PHOENIX, AZ 602	
85343	Palo Verde	AZ	PHOENIX, AZ 602	
85345	Peoria	AZ	PHOENIX, AZ 602	
85346	Parker	AZ	PHOENIX, AZ 602	
85349	Somerton	AZ	YUMA, AZ 520	
85350	Somerton	AZ	YUMA, AZ 520	
85351	Sun City	AZ	PHOENIX, AZ 602	

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				Partial Tribal
Zip Code	City	State	CSA Desc.	Lands Covered
85352	Wellton	AZ	YUMA, AZ 520	
85353	Tolleson	AZ	PHOENIX, AZ 602	
85354	Tonopah	AZ	PHOENIX, AZ 602	
85355	Waddell	AZ	PHOENIX, AZ 602	
85358	Wickenburg	AZ	WICKENBURG, AZ 928	
85359	Parker	AZ	PHOENIX, AZ 602	
85360	Lake Havasu City	AZ	LAKE HAVASU CITY, NV 520	
85361	Wittmann	AZ	PHOENIX, AZ 602	
85363	Youngtown	AZ	PHOENIX, AZ 602	
85364	Yuma	AZ	YUMA, AZ 520	
85365	Yuma	AZ	YUMA, AZ 520	
85366	Yuma	AZ	YUMA, AZ 520	
85367	Yuma	AZ	YUMA, AZ 520	
85369	Yuma	AZ	YUMA, AZ 520	
85372	Sun City	AZ	PHOENIX, AZ 602	
85373	Sun City	AZ	CASA GRANDE, AZ 520	
85374	Surprise	AZ	PHOENIX, AZ 602	
85375	Sun City West	ΑZ	PHOENIX, AZ 602	
85376	Sun City West	AZ	PHOENIX, AZ 602	
85377	Cave Creek	AZ	PHOENIX, AZ 602	
85378	Surprise	AZ	PHOENIX, AZ 602	
85379	Surprise	AZ	PHOENIX, AZ 602	
85380	Peoria	ΑZ	PHOENIX, AZ 602	
85381	Peoria	AZ	PHOENIX, AZ 602	
85382	Peoria	AZ	PHOENIX, AZ 602	
85383	Peoria	AZ	PHOENIX, AZ 602	·
85385	Peoria	AZ	PHOENIX, AZ 602	
85387	Surprise	AZ	PHOENIX, AZ 602	
85388	Surprise	AZ	PHOENIX, AZ 602	
85392	Avondale	AZ	PHOENIX, AZ 602	
85395	Goodyear	AZ	PHOENIX, AZ 602	
85396	Buckeye	AZ	PHOENIX, AZ 602	
85502	Globe	AZ	PHOENIX, AZ 602	
85532	Miami	AZ	PHOENIX, AZ 602	
85547	Payson	AZ	PHOENIX, AZ 602	
85553	Payson	AZ	PHOENIX, AZ 602	
85603	Bisbee	AZ	SIERRA VISTA, AZ 520	
85605	San Simon	AZ	WILLCOX, AZ 520	
85606	Cochise	AZ	BENSON, AZ 520	

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Zip Code	City	State	CSA Desc.	Partial Tribal Lands Covered
85608	Douglas	AZ	SIERRA VISTA, AZ 520	Laitus Covered
85609	Cochise	AZ	BENSON, AZ 520	
85613	Fort Huachuca	AZ	SIERRA VISTA, AZ 520	
85614	Green Valley	AZ	TUCSON, AZ 520	
85616	Huachuca City	AZ	SIERRA VISTA, AZ 520	
85617	MC Neal	AZ	SIERRA VISTA, AZ 520	
85618	Mammoth	AZ	TUCSON, AZ 520	
85619	Mount Lemmon	AZ	TUCSON, AZ 520	
85620	Bisbee	AZ	SIERRA VISTA, AZ 520	
85622	Green Valley	AZ	TUCSON, AZ 520	
85623	Oracle	AZ	TUCSON, AZ 520	
85626	Douglas	AZ	SIERRA VISTA, AZ 520	
85627	Benson	AZ	BENSON, AZ 529	
85628	Nogales	AZ	NOGALES, AZ 520	
85629	Sahuarita	AZ	TUCSON, AZ 520	
85630	Saint David	AZ	BENSON, AZ 520	
85631	San Manuel	AZ	TUCSON, AZ 520	
85632	San Simon	AZ	WILLCOX, AZ 520	
85635	Sierra Vista	AZ	SIERRA VISTA, AZ 520	
85636	Sierra Vista	AZ	SIERRA VISTA, AZ 520	
85640	Tumacacori	AZ	TUCSON, AZ 520	
85641	Vail	AZ	TUCSON, AZ 520	
85644	Willcox	AZ	WILLCOX, AZ 520	
85645	Amado	AZ	TUCSON, AZ 520	
85646	Tumacacori	AZ	TUCSON, AZ 520	
85648	Rio Rico	AZ	NOGALES, AZ 520	
85650	Sierra Vista	AZ	SIERRA VISTA, AZ 520	
85652	Tucson	AZ	TUCSON, AZ 520	
85653	Marana	AZ	TUCSON, AZ 520	
85654	Marana	AZ	TUCSON, AZ 520	
85655	Douglas	AZ	SIERRA VISTA, AZ 520	
85658	Marana	AZ	TUCSON, AZ 520	
85662	Nogales	AZ	NOGALES, AZ 520	**************************************
85670	Sierra Vista	AZ	SIERRA VISTA, AZ 520	<u> </u>
85701	Tucson	AZ	TUCSON, AZ 520	
85702	Tucson	AZ	TUCSON, AZ 520	
85703	Tucson	AZ	TUCSON, AZ 520	<del></del>
85704	Tucson	AZ	TUCSON, AZ 520	
85705	Tucson	AZ	TUCSON, AZ 520	

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3629 Cleveland Ave., Suite C Columbus, OH 43224

		15.3		Partial Tribal
Zip Code	City	State	CSA Desc.	Lands Covered
85706	Tucson	AZ	TUCSON, AZ 520	
85707	Tucson	AZ	TUCSON, AZ 520	
85708	Tucson	AZ	TUCSON, AZ 520	
85709	Tucson	AZ	TUCSON, AZ 520	
85710	Tucson	AZ	TUCSON, AZ 520	
85711	Tucson	AZ	TUCSON, AZ 520	
85712	Tucson	AZ	TUCSON, AZ 520	
85713	Tucson	AZ	TUCSON, AZ 520	
85714	Tucson	AZ	TUCSON, AZ 520	
85715	Tucson	AZ	TUCSON, AZ 520	
85716	Tucson	AZ	TUCSON, AZ 520	
85717	Tucson	AZ	TUCSON, AZ 520	
85718	Tucson	AZ	TUCSON, AZ 520	
85719	Tucson	AZ	TUCSON, AZ 520	
85721	Tucson	AZ	TUCSON, AZ 520	-
85722	Tucson	AZ	TUCSON, AZ 520	
85723	Tucson	AZ	TUCSON, AZ 520	
85724	Tucson	AZ	TUCSON, AZ 520	
85725	Tucson	AZ	TUCSON, AZ 520	
85726	Tucson	AZ	TUCSON, AZ 520	
85728	Tucson	AZ	TUCSON, AZ 520	
85730	Tucson	AZ	TUCSON, AZ 520	
85731	Tucson	AZ	TUCSON, AZ 520	
85732	Tucson	AZ	TUCSON, AZ 520	
85733	Tucson	AZ	TUCSON, AZ 520	
85734	Tucson	AZ	TUCSON, AZ 520	
85735	Tucson	AZ	TUCSON, AZ 520	
85737	Tucson	AZ	TUCSON, AZ 520	
85738	Tucson	AZ	TUCSON, AZ 520	
85739	Tucson	AZ	TUCSON, AZ 520	
85740	Tucson	AZ	TUCSON, AZ 520	
85741	Tucson	AZ	TUCSON, AZ 520	:
85742	Tucson	AZ	TUCSON, AZ 520	
85743	Tucson	AZ	TUCSON, AZ 520	
85744	Tucson	AZ	TUCSON, AZ 520	
85745	Tucson	AZ	TUCSON, AZ 520	
85746	Tucson	AZ	TUCSON, AZ 520	
85747	Tucson	AZ	TUCSON, AZ 520	

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Zip Code	City	State	CSA Desc.	Partial Tribal Lands Covered
85748	Tucson	AZ	TUCSON,AZ 520	
85749	Tucson	AZ	TUCSON, AZ 520	
85750	Tucson	AZ	TUCSON, AZ 520	
85751	Tucson	AZ	TUCSON, AZ 520	
85752	Tucson	AZ	TUCSON, AZ 520	
85754	Tucson	AZ	TUCSON, AZ 520	
85755	Tucson	AZ	TUCSON, AZ 520	
85756	Tucson	AZ	TUCSON, AZ 520	
85757	Tucson	AZ	TUCSON, AZ 520	
85942	Holbrook	AZ	FLAGSTAFF, AZ 520	
86002	Flagstaff	AZ	FLAGSTAFF, AZ 520	
86003	Flagstaff	AZ	FLAGSTAFF, AZ 520	
86004	Flagstaff	AZ	FLAGSTAFF, AZ 520	
86011	Flagstaff	AZ	FLAGSTAFF, AZ 520	
86015	Flagstaff	AZ	FLAGSTAFF, AZ 520	
86017	Flagstaff	AZ	FLAGSTAFF, AZ 520	
86018	Williams	AZ	FLAGSTAFF, AZ 520	
86023	Williams	AZ	FLAGSTAFF, AZ 520	
86025	Holbrook	AZ	FLAGSTAFF, AZ 520	
86028	Holbrook	AZ	FLAGSTAFF, AZ 520	
86029	Holbrook	AZ	FLAGSTAFF, AZ 520	
86032	Winslow	AZ	FLAGSTAFF, AZ 520	
86301	Prescott	AZ	PRESCOTT, AZ 520	
86302	Prescott	AZ	PRESCOTT, AZ 520	
86304	Prescott	AZ	PRESCOTT, AZ 520	
86312	Prescott Valley	AZ	PRESCOTT, AZ 520	
86313	Prescott	AZ	PRESCOTT, AZ 520	
86314	Prescott Valley	AZ	PRESCOTT, AZ 520	
86315	Prescott Valley	AZ	PRESCOTT, AZ 520	
86320	Ash Fork	AZ	FLAGSTAFF, AZ 520	
86322	Camp Verde	AZ	SEDONA, AZ 520	
86325	Cornville	AZ	SEDONA, AZ 520	
86326	Cottonwood	AZ	SEDONA, AZ 520	
86327	Dewey	AZ	PRESCOTT, AZ 520	
86329	Dewey	AZ	PRESCOTT, AZ 520	
86330	Prescott	AZ	PRESCOTT, AZ 520	
86331	Clarkdale	AZ	SEDONA, AZ 520	
86333	Mayer	AZ	PRESCOTT, AZ 520	
86335	Rimrock	AZ	SEDONA, AZ 520	

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Zip Code	City	State	CSA Desc.	Partial Tribal Lands Covered
86339	Sedona	AZ	SEDONA, AZ 520	
86340	Sedona	AZ	SEDONA, AZ 520	
86341	Sedona	AZ	SEDONA, AZ 520	
86342	Rimrock	AZ	SEDONA, AZ 520	
86351	Sedona	AZ	SEDONA, AZ 520	
86402	Kingman	AZ	KINGMAN, AZ 520	
86403	Lake Havasu City	AZ	LAKE HAVASU CITY, NV 520	
86404	Lake Havasu City	AZ	LAKE HAVASU CITY, NV 520	
86405	Lake Havasu City	AZ	LAKE HAVASU CITY, NV 520	
86409	Kingman	AZ	KINGMAN, AZ 520	
86412	Kingman	AZ	KINGMAN, AZ 520	
86413	Golden Valley	AZ	KINGMAN, AZ 520	
86426	Fort Mohave	AZ	BULLHEAD CITY, AZ 520	Fort Mojave Telecomm, Inc.
86427	Fort Mohave	AZ	BULLHEAD CITY, AZ 520	Fort Mojave Telecomm, Inc.
86429	Bullhead City	AZ	BULLHEAD CITY, AZ 520	
86430	Bullhead City	AZ	BULLHEAD CITY, AZ 520	
86431	Kingman	AZ	KINGMAN, AZ 520	
86436	Topock	AZ	BULLHEAD CITY, AZ 520	
86438	Bullhead City	AZ	LAKE HAVASU CITY, NV 520	
86439	Bullhead City	AZ	BULLHEAD CITY, AZ 520	
86440	Mohave Valley	AZ	BULLHEAD CITY, AZ 520	Fort Mojave Telecomm, Inc.
86446	Bullhead City	AZ	BULLHEAD CITY, AZ 520	
86506	Ganado	AZ	FLAGSTAFF, AZ 520	Table Top Tel Company, Inc.
86512	Chambers	AZ	FLAGSTAFF, AZ 520	Table Top Tel Company, Inc.
86555	Douglas	AZ	BENSON, AZ 520	

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