

E-01933A-12-0291 ORIGINAL



0000147630

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Tom Davis

Phone: 2013 AUG 27 P 12: 04

Fax:

Priority: Respond Within Five Days AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 112460 Date: 8/27/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Tiffany Last: Lamb

Account Name: Tiffany Lamb Home: (000) 000-0000

Street: unknown Work: (000) 000-0000

City: unknown CBR: tlant

State: AZ Zip: unknown is: E-Mail

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name: Contact Phone:

Nature of Complaint:

OPPOSED E-01933A-12-0291 ELECTRIC

Subject: Tucson Electric Power lied.

To whom it may concern:

I am a customer of TEP. You allowed them to increase the rates on their customers under the assumption to the public that the average use of 800 KWh a month would be less than \$4.00. That is a reasonable increase with that amount of usage. But if you take the math that is presented on my statement. That is a down right lie.

500 kWh @ .0562 (the new rate) = \$28.10

500 kWh @ .0046925 (the old rate) = \$23.46

The difference is \$4.64. I might be stupid but that is more than \$4 on less that the 800 kWh that they presented to the public.

Why under God's green earth would you allow them to pass this off to their customers as necessary step to secure there finances. Did you not see that they had \$356 million in revenue in the second quarter....before the rate increase.

This is bullshit and you know it. I might be able to afford this increase, but other might have a hard time. That money will come out of the mouths of children.

I forgot...Obama will feed them and so will Jan Brewer.

Thanks,

A pissed off resident of Arizona

Arizona Corporation Commission
DOCKETED

AUG 27 2013

DOCKETED BY [Signature]

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Tiffany Lamb

Please contact the customer with the results of your investigation and provide the Commission with a written response.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/27/13: Entered for the record and docketed

CLOSED

End of Comments

Date Completed: 8/27/2013

Opinion No. 2013 - 112460
