

W-04106A-13-0266

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Richard Martinez

**Priority:** Respond Within Five Days

**Opinion No. 2013 - 112427 Date: 8/26/2013**

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** First: Brent Last: Walker

**Account Name:** Brent Walker

**Street:** **Work:**

**City:** Tempe

**State:** AZ **Zip:** 85328 **is:** E-Mail

**Utility Company:** Cibola Mutual Water Company

**Division:** Water

**Contact Name:** **Contact Phone:**

**Nature of Complaint:**

Docket No. W-04106A-13-0266

Please note that I disagree with the proposed rate increases. Current rates for "Minimum Or Service Charges" are fair. A \$20.00 increase (approx. 33%) is unfair because it is too much of an increase to implement at one time. Also new meters increasing thousands of dollars at one time is significant. Double the "Current Charges" for new service seems more appropriate. There are many people waiting for new service and connecting them to the system would generate more monthly revenue over the medium to long term. It may become an option to many who can't afford service and usage rate increases to discontinue service resulting in a revenue decline. Also, seasonal and part time residents may cancel service because of the monthly service charge. Thank you for your time regarding this matter.

Respectfully,  
Brent Walker

Arizona Corporation Commission

DOCKETED

AUG 27 2013

\*End of Complaint\*

**Utilities' Response:**

DOCKETED BY *NR*

**Investigator's Comments and Disposition:**

8/26  
Emailed to the Phoenix office for docketing.  
FILE CLOSED  
\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

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RECEIVED

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Date Completed: 8/26/2013

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