

N-04106A-13-0266

ORIGINAL



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ARIZONA CORPORATION COMM

UTILITY COMPLAINMENT FORM

Investigator: Deb Reagan

Printed: AUG 26 P 12: 34

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 112419

Date: 8/26/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Barbara Last: Hopton

Account Name: Barbara Hopton

Home:

Street:

Work:

City: Cibola

CBR:

State: AZ Zip: 85328

is:

Utility Company: Cibola Mutual Water Company

Division: Water

Contact Name: Dave Grundy

Contact Phone:

Nature of Complaint:

***** W-04106A-13-0266 *****

Customer sent the following -

Arizona Corp. Commission
Utilities Divisions
1200 W. Washington Street
Phoenix, Arizona 85007

Arizona Corporation Commission
DOCKETED

AUG 26 2013

DOCKETED BY
nr

Attached please find proposed rates and charges for Cibola Mutual Water Co. Inc.

As a customer and property owner since 1980 (33 yrs) I disagree with the proposed increases: Base rate from \$45.00 to \$65.00 more than 14% increase, and Install new meters from \$550.00 to \$5000.00 more than 8 % increase. Couldn't this increase be done in several amounts over the next few years?

Could you provide me with the figures for the cost of producing the water, and also the cost of putting in a new meter to the company at this time?

Most of the customers in this area live on a fixed income (which the company was aware) and find it a struggle at times to pay even the base rate. Please think of the Customers !

Thank you for considering my objections to the increases.

Sincerely,

Barbara Hopton
Rt. 2, Box 67
Cibola, Az. 85328

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

928-857-3409

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

NOTE: Inquiry sent to company to address customer's questions on cost.

End of Comments

Date Completed: 8/26/2013

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