

E-01345A-13-0248

Robyn Berndt

ORIGINAL



From: Robyn Berndt on behalf of RBurns-Web
Sent: Friday, August 23, 2013 12:07 PM
To: 'Sharon Wieser'
Subject: RE: Solar update
Attachments: solar city letter.pdf

Dear Ms. Wieser:

The allegation made by a Solar City employee -- namely that the Arizona Corporation Commissioners "met behind closed doors" with APS in a coordinated effort to change the "buy back" or avoided cost rate solar customers like you receive at the end of the year -- is false. Please see the attached letter from Solar City CEO Lyndon Rive apologizing to the Commission for the false statement.

I appreciate your comments regarding proposed changes to the Net metering rules. I want to emphasize that although APS has filed its proposed changes to the Net metering rules, the Commission has not voted on the issue. You can track the status of the case by visiting the Commission's eDocket website at: <http://edocket.azcc.gov/edocket/> (enter docket no. E-01345A-13-0248).

Sincerely,

Robert L. Burns

Arizona Corporation Commission
DOCKETED

AUG 23 2013

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2013 AUG 23 P 12:39
AZ CORP COMMISSION
DOCKET CONTROL

-----Original Message-----

From: Sharon Wieser [<mailto:sharonwieser@yahoo.com>]
Sent: Thursday, August 01, 2013 7:13 PM
To: Pierce-Web
Subject: Solar update

Hello

I am a citizen that has solar on my home. I bought into solar two years ago and am not happy with the current talk that I am hearing from APS regarding buy backs and the grandfather clause.

I am not happy with the private conversation that was had regarding buy backs. If I am wrong on this, please correct me. Going from .06 to .02 is not what I signed up for when buying into solar.

The grandfather clause of not being applicable for someone who is buying my home, makes the value of my system and the house less appealing to any buyer. If I am wrong on this, please let me know.

Please encourage APS to work WITH the solar companies. Invite executives from Solar City, First Solar, just to name a few to the table for discussion.

The more people know, the less they gossip, the better they can work together.

Thank you for your time.

Sharon Wieser

Sent from my iPad

Robyn Berndt

From: Robyn Berndt on behalf of RBurns-Web
Sent: Friday, August 23, 2013 12:06 PM
To: 'V.E Martin'
Subject: RE: Solar net metering/ownership
Attachments: solar city letter.pdf

Dear Mr. and Mrs. Martin:

The allegation made by a Solar City employee -- namely that the Arizona Corporation Commissioners "met behind closed doors" with APS in a coordinated effort to change the "buy back" or avoided cost rate solar customers like you receive at the end of the year -- is false. Please see the attached letter from Solar City CEO Lyndon Rive apologizing to the Commission for the false statement.

I appreciate your comments regarding proposed changes to the Net metering rules. I want to emphasize that although APS has filed its proposed changes to the Net metering rules, the Commission has not voted on the issue. You can track the status of the case by visiting the Commission's eDocket website at: <http://edocket.azcc.gov/edocket/> (enter docket no. E-01345A-13-0248).

Sincerely,



Robert L. Burns

From: V.E Martin [<mailto:vemartin67@gmail.com>]
Sent: Friday, August 02, 2013 4:52 PM
To: RBurns-Web
Subject: Solar net metering/ownership

Dear Mr. Burns, We understand that a meeting between only APS and ACC was held to discuss the above referenced subject. This is disappointing and confusing as we have been in the belief that these were open and included all concerned without prejudice. Based on the proposals made by APS, the following is our comments:

1.) If APS request is to use the price that they pay for their cheapest natural gas produced electricity, then we only want our residence supplied with natural gas generated power. Not any that is produced by coal fired generation or any other kind. Can they guarantee that we will receive only natural gas generated power? We believe this is a fair demand, if their request is fair?

2.) We bought our roof-top solar system with the understanding that it added value to our property. We should have the full value of this investment to be used in any future financial transaction. We believe in smaller government/less regulation that seems to be a commitment in all your political campaigns. Or is that only for big monopoly/big businesses?

3.) One very important fact to consider is, in less than one year, our small solar system saved over 180,000 pounds of carbon from being released into the air we all breathe. Consider the total amount of residential solar carbon savings and this is good for **Arizona air quality**. Can you see any value in this fact; as your decision is made to effectively eliminate residential solar?

We do hope that you all will reconsider the "closed process" and have it open so as to have all sides involved and be at your meetings. APS should not have the opportunity to give their proposals without the other side being presented at the same time.

How can you as an independent member of the Commission really determine that all information is complete and fair if only one side makes their proposals?

Thank you for your time and consideration. Sincerely, Vern & Edith Martin



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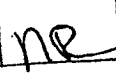
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August 5, 2013

AZ CORP COMMISSION
DOCKET OF WORK

Arizona Corporation Commission
DOCKETED

AUG - 5 2013

DOCKETED BY 

Bob Stump, Chairman
Commissioner Gary Pierce
Commissioner Brenda Burns
Commissioner Bob Burns
Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Chairman, Commissioners:

I would like to offer my sincerest apologies for an email sent by one of SolarCity's employees on July 31st, 2013 to a small subset of our customers. In that email, the employee alleged that the Commissioners had "met behind closed doors" with APS to implement an adjustment to the utility's avoided cost rate. We know for a fact that that is not true because we had representatives present at the June 12th open meeting at the ACC where that item was voted on. SolarCity does not agree with the allegation he made—it doesn't represent our point of view and it is not part of our public or private communications with customers on any issue.

When he sent that communication to customers, the SolarCity employee was acting without authorization or permission from the company. He acted alone and without our knowledge. We did not know about the email until it was forwarded to us from a customer. With over 3,000 employees total and more than 300 in Arizona alone, it can be difficult to keep track of each individual's actions. However, that is no excuse. We are taking steps to discipline this employee to ensure that this never occurs again. We are calling a special meeting of all Arizona employees to remind them of our policy against sending unsanctioned communications that do not represent the views of the company. Finally, we will send an email to the customers that received his email to clarify the misstatements made by our employee.

In closing, I want to reiterate my apology for the misunderstanding. I plan to implement the three steps listed above in order to correct the mistake that was made and ensure that nothing like it occurs again in the future. I look forward to reiterating this apology in person when your schedules allow for an in-person meeting. In the meantime, if you would like to speak further about this issue, please do not hesitate to call me at (650) 963-5100.

Yours sincerely,

Lyndon Rive
Chief Executive Officer