

W-01737A-12-0478

ORIGINAL
ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM



0000147564

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112378

Date: 8/21/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: David J. Last: Shtogren

Account Name: David J. Shtogren

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Glendale

CBR: c

State: AZ Zip: 85308

is: E-Mail

Utility Company: New River Utility Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

From: David Shtogren [mailto:
Sent: Wednesday, August 21, 2013 7:16 AM
To: Utilities Div - Mailbox
Subject: Email from Public for Utilities Division

To Whom it may concern,

I am a resident in Peoria, Arizona who is forced to us New River Utility Co. as a water company for my home. It is my understanding that under docket number W-01737-12-0478 New River is requesting authority to increase it water rates by 80%. Needless to say an 80% increase seems a little outrageous especially since I have no option but to purchase my water from New River. I do understand utility rates over time need to be increased, however, a onetime 80% increase seems to me to be a tad aggressive.

David J. Shtogren, Esq.

Glendale, Arizona 85308

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01737-12-0478. closed
End of Comments

Arizona Corporation Commission
DOCKETED

AUG 23 2013

DOCKETED BY
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Date Completed: 8/21/2013

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DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

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W-01737A-13-0478

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2013 - 112374

Date: 8/21/2013

Complaint Description:

08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Jeff

Szubinski

Account Name:

Jeff Szubinski

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

New River

CBR:

State:

AZ Zip: 00000

is:

Utility Company:

New River Utility Company

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

Consumer is opposed to the 80% rate increase that the company is requesting.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01737A-12-0478. closed

End of Comments

Date Completed: 8/21/2013

Opinion No. 2013 - 112374

W-01737A-13-0478

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112373

Date: 8/21/2013

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

First:

Last:

Complaint By: Anonymous anonymous

Account Name: Anonymous anonymous

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: New River

CBR:

State: AZ Zip: 00000

is:

Utility Company: New River Utility Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Consumer is in favor of some sort if a rate increase but not 80%. She states that she would rather pay a small increase than to have the company sold to the City of Peoria where the rates are much much higher.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01737A-12-0478. closed

End of Comments

Date Completed: 8/21/2013

Opinion No. 2013 - 112373
