

W-01580A-13-0255

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112346

Date: 8/20/2013

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: **First:** Lucy McDowell **Last:** Karrys

Account Name: Lucy McDowell Karrys

Home: (000) 000-0000

Street:

Work:

City: Payson

CBR:

State: AZ Zip: 85541

is:

Utility Company: Tonto Village Water Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. W-01580A-13-0255

Dear Mr. Olea:

The Tonto Village Water Company has applied to you for an adjustment in rates. I feel that it is important to communicate to you how pleased I have been by the service rendered our community by TVWC's owners and operators, Jeff and Dee Daniels.

I completely support the proposed rate increase. My neighbors and I have seen the Daniels' fixing our village's water lines--when needed-- in heat, rain and snow, and even past the midnight hour upon occasion. We have had water throughout the winters, even during the bitterest temperatures. They have paid and worked above and beyond the call of duty to keep our water flowing.

It is the least I can do to show my appreciation of their services by letting you know that I support a rate increase. I will gladly pay more for my water because the Daniel's deserve to be paid more for what they do and how well they do it.

Sincerely,

Lucy McDowell Karrys

Payson, AZ 85541
End of Complaint

Utilities' Response:

Arizona Corporation Commission

DOCKETED

AUG 21 2013

DOCKETED BY
HR

RECEIVED
AUG 21 A 9:51
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

8/20
Emailed to the Phoenix office for docketing.
FILE CLOSED.
End of Comments

Date Completed: 8/20/2013

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