ORIGINAL



ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Ric			<u>Fax:</u> (
Priority: Re	spond Within Five Days			
Opinion No. 2 Complaint Description:	2013 - 112344 19Y Net Metering 08A Rate Case Items -		<u>e:</u> 8/20/2013	
	<u>First:</u>	Last:		
Complaint By:	Joe	Botsko	P******	
Account Name:	Joe Botsko	<u>Home</u>		
Street:		Work:		
<u>City:</u>	Phoenix	<u>CBR:</u>		
<u>State:</u>	AZ Zip: 85051	<u>is:</u>	E-Mail > T	
Utility Company. Division:	Arizona Public Service			
Contact Name:		3 (12013) Contac	t Phone:	
Nature of Complaint: Docket No. E-01345A-13-0248				

I only hear about APS rate increases by the news media or stumbling upon something on the APS website.

Occasionally, I get notices in the mail from APS with my monthly bill; generally, letting me know my rates are going up because you, the AZ Corporation Commission, approved an increase.

I am a roof top solar customer of APS. I just discovered the proposed increase to new roof top solar customers in the name of 'fairness' - http://azenergyfuture.com/wp-

content/uploads/2013/07/NetMeteringProposalOverview.pdf. I have a few comments about this subject and would like to share them with the commission and I know there are other organizations and individuals that may or may not agree. I do understand that I would be grandfathered in the proposal but I have been the victim of APS's grandfather practices in the past.

In the name of 'fairness' APS wants to raise new roof top solar customer rates by ~\$1000 a year - per their web site, http://azenergyfuture.com/wp-content/uploads/2013/05/net_metering_quick_reference_web1.pdf. I have data for my electrical consumption for the past 30+ years and I am coming up on 4 years of being on roof top solar - I am only saving \$1000 a year on my APS bill since going solar - and APS wants it back....If you look at the APS examples you will see APS is proposing that new roof top solar customers subsidize a portion of what APS considers costs the roof top solar customers do not use (page 3 of reference web page PDF file) - "there are still costs that solar customers do not pay, such as substations, power lines, poles and other infrastructure. That amounts to a subsidy of about \$1,000 per year for each solar installation, or \$20,000 over a lifetime - paid by all customers without rooftop solar". APS should have been aware of these costs and considerations when they implemented a roof top solar program. These proposed charges are not fair to the APS roof top solar customers and will zero out any savings of the roof top solar systems. I feel this proposal will decimate any roof top solar program. Also, it is my understanding that roof top solar customers DO PAY THOSE PROPOSED CHARGES for the KWs drawn from the APS grid during non solar generating periods.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Also, I received a notice with this month's APS bill that effective July 1 the rebate for solar excess, which is tied to the price of natural gas, is being reduced by 2/3. I have not found anything or anyone; yes I have talked to APS, which can explain why the rebate for excess solar energy is tied to the price of natural gas. APS representatives have stated that the rebate rate is tied to the price of natural gas by the Arizona Corporation Commission and further explained the price of natural gas in 2009, when the rate was established, was at an all time high and has dropped since and is now being adjusted accordingly. However, can someone at the commission explain to me why the rebate rate is tied to the price of natural gas and also elaborate on why the rebate rate is not tied to something comparable to the cost of generating a KW rather than a component of generating a KW.

Thank you for your time.

Respectfully

Joe Botsko

(********Complaint sent to APS--as customer is asking questions regarding the recent increases of his solar rates due to 'fairness'. APS will be asked to answer customer's question regarding the Net Metering fairness issue****)

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/20Emailed to the Phoenix ACC office for docketing.FILE CLOSED.*End of Comments*

Date Completed: 8/20/2013

Opinion No. 2013 - 112344

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

<u>Investigator:</u> Ric <u>Priority:</u> Res		tinez <u>Phone:</u> thin Five Days	. •	<u>Fax:</u>
Opinion No. 2 Complaint Description:		0	In Favor	<u>Date:</u> 8/20/2013
	<u>First:</u>		Last:	
Complaint By:	Thunde	r	Butler	
Account Name:	Thunder B	utler		<u>Home:</u> (000) 000-0000
<u>Street:</u>				Work:
<u>City:</u>	Phoenix			CBR:
State:	AZ	Zip: 85000		<u>is:</u>
Utility Company. Division:	Arizona Public Service Company Electric			
Contact Name:	For assign	ment		Contact Phone: (

Nature of Complaint:

Docket No. E-01345A-13-0248

Dear Commissioner,

I am very concerned about the effects of net metering. I feel that it does not help Arizonans at all. Although solar customers do create and use their own energy, they still rely on the grid to have energy in the case they don't have electricity. Also, if current solar customers are being protected by the "grandfathering" of their current contracts, why are they protesting APS' plan? To be paying five times the market value for excess power from solar users, is absolutely ridiculous when electricity bills in this Arizona hear are already at an all-time high. I vote FOR APS' plan AGAINST net metering. Thank you.

Thunder Butler

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/20 Emailed to the Phoenix office for docketing. FILE CLOSED. *End of Comments*

Date Completed: 8/20/2013

<u>Opinion No.</u> 2013 - 112348

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM