

ORIGINAL



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**COMMISSIONERS**  
**BOB STUMP** – Chairman  
**GARY PIERCE**  
**BRENDA BURNS**  
**BOB BURNS**  
**SUSAN BITTER SMITH**



**ARIZONA CORPORATION COMMISSION**

August 15, 2013

To: Docket Control

RE: Cibola Mutual Water Company  
Docket No. W-04106A-13-0266

Please docket the attached 3 customer comments **OPPOSED** to proposed emergency rate increase.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission  
**DOCKETED**  
AUG 16 2013

DOCKETED BY nr

RECEIVED  
2013 AUG 16 A 9:22  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

W-04106A-13-0266

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112217

Date: 8/13/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Carl Last: Stricklan

Account Name: Carl Stricklan

Home:

Street:

Work:

City: Cibola

CBR:

State: AZ Zip: 85328

is:

Utility Company: Cibola Mutual Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO. W-04106A-13-0266  
OPPOSE

Per Customer; is opposed to any rate increase. Customer stated that he only lives four to five months of the year at this address, and everyone is on a fixed income since this is a retirement community. These customers cannot afford \$65 per month meter fee.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control

\*End of Comments\*

Date Completed: 8/13/2013

Opinion No. 2013 - 112217

W-04106A-13-0266

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Jenny Gomez

**Priority:** Respond Within Five Days

**Opinion No.** 2013 - 112219

**Date:** 8/13/2013

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Tiffani **Last:** Chambers

**Account Name:** Tiffani Chambers

**Street:** **Work:**

**City:** Cibole **CBR:**

**State:** AZ **Zip:** 85328 **is:**

**Utility Company:** Cibola Mutual Water Company

**Division:** Water

**Contact Name:**

**Nature of Complaint:**

DOCKET NO. W-04106A-13-0266  
OPPOSE

Per Customer; is opposed to any rate increase. Customer stated that she this is her second home and she already pays \$45 per month when she is only there part of the year. Customer stated that she is already paying too much.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket Control.

\*End of Comments\*

**Date Completed:** 8/13/2013

**Opinion No.** 2013 - 112219

W-04106A-13-0266

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Jenny Gomez

**Priority:** Respond Within Five Days

**Opinion No.** 2013 - 112217

**Date:** 8/13/2013

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Carl **Last:** Strickland

**Account Name:** Carl Strickland

**Home:**

**Street:** 6

**Work:**

**City:** Cibola

**CBR:**

**State:** AZ **Zip:** 85328

**is:**

**Utility Company:** Cibola Mutual Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:** ( )

**Nature of Complaint:**

DOCKET NO. W-04106A-13-0266  
OPPOSE

Per Customer; is opposed to any rate increase. Customer stated that he only lives four to five months of the year at this address, and everyone is on a fixed income since this is a retirement community. These customers cannot afford \$65 per month meter fee.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket Control

\*End of Comments\*

**Date Completed:** 8/13/2013

**Opinion No.** 2013 - 112217