

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL



0000147375

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: 2013 AUG 16 A 9:24

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 112273

Date: 8/15/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Lester

Butterfield Jr

Account Name: Lester Butterfield Jr

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Buckeye

CBR:

State: AZ Zip: 00000

is:

Utility Company: Water Utility of Greater Buckeye, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

8/15/13 REFERRED BY COMMISSIONER BURNS' OFFICE.

Arizona Corporation Commission  
DOCKETED

AUG 16 2013

From:

Sent: Wednesday, August 14, 2013 5:32 PM

To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; Rburns-Web

Subject: Water rate request

DOCKETED BY  
ne

Dear Commissioner,

I own a home in Westpark in Buckeye. I recently received the Westpark Community Newsletter in it was the following statement and I quote, "Some of our personal water bills will increase by over 40%." I'm not a knee-jerk reactionary so I researched the request and it appears that Global Water is requesting a 25% increase. 25% may be better 40% but even a 25% increase is unconscionable in the current economy. My wife and I live on a "fixed income" which is misleading our net pension income was reduced 2% three years ago and an additional 2% two years ago. Our income stayed at the 2012 level for 2013. Healthcare insurance has increased 12% this year alone. With less and less spendable cash coming in being faced with a 25% increase on any monthly cost will cause a sever strain on our ability to keep our home. I hope you the commissioners can please bring some reality, and restraint into the water rate request.

Thank you for your time.

Sincerely,  
Lester Butterfield, Jr.

Buckeye, AZ

\*End of Complaint\*

Utilities' Response:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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n/a

\*End of Response\*

**Investigator's Comments and Disposition:**

8/15/13

From: Al Amezcua  
Sent: Thursday, August 15, 2013 11:07 AM  
To:  
Cc: Al Amezcua  
Subject: FW: Water rate request

Dear Mr. Butterfield Jr,

Your recent email to the Arizona Corporation Commission regarding Global Water rate request was received by Commissioner Brenda Burns' office. I am a Consumer Analyst in the Utilities Division.

Your comments will be filed in Docket Control in the docket assigned to the Global Water application. Copies will be provided to all Commissioners who will then have the opportunity to review your comments before making a decision in this matter. The Commissioners value comments from the public when making decisions regarding requests from the utilities.

The utilities must be able to support their requests with information provided to the Commissioners and Commission staff. This information is thoroughly reviewed by staff and staff makes its own recommendation to the Commissioners. The Commissioners make their decision at a meeting which is open to the public. They can approve, modify or decline staff's recommendation; approve, modify or decline the company's request; approve, modify or decline a settlement agreement or decide on application with elements of all the above.

You can follow this case on the Commission's website at [www.azcc.gov](http://www.azcc.gov) using the e-Docket function.

Sincerely,

Alfonso Amezcua  
Public Utilities Consumer Analyst II  
Utilities Division  
Arizona Corporation Commission  
\*End of Comments\*

**Date Completed: 8/15/2013**

**Opinion No. 2013 - 112273**

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