

E-01345A-13-0248

ORIGINAL



ARIZONA CORPORATION COM
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112031

Date: 8/2/2013
Arizona Corporation Commission

Complaint Description: 19Y Net Metering
N/A Not Applicable

DOCKETED

AUG 15 2013

Complaint By: First: Rex

Last: Morrison

Account Name: Rex Morrison

DOCKETED BY
Home: (000) 000-0000 nr

Street:

Work: (000) 000-0000

City: Scottsdale

CBR:

State: AZ Zip: 85254

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

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Per Mr. Morrison a letter was written by APS and mailed to their customers. He has two homes where he installed service panels several years ago. He doesn't feel that APS is over paying their customers back for the overage. It should be much higher than the current payback. He was insulted by the letter 1. APS states that solar customers are not paying their fair share of the deal. Every month he still gets a \$20 bill and 2. one month of the year he ends up paying about \$70, so he does contribute and pays his fair share of the deal. Very little sympathy for APS. If APS is afraid to help more customers out with the solar installation services, then to bad. Mr. Morrison loves regulation, and ACC. CLOSED.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 8/2/2013

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