

E-01345A-13-0069

ORIGINAL



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ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112195 Date: 8/12/2013

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

Complaint By: First: Henry Last: Copeland

Account Name: Henry Copeland Home:

Street: Work:

City: Palominas CBR:

State: AZ Zip: 85615 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

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Customer is opposed to the proposed charges for opting out of having an APS smart meter.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised customer I would add his comments to the docket for this case and thanked him for taking the time to let the Commissioners know his thoughts.

End of Comments

Date Completed: 8/12/2013

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Arizona Corporation Commission

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