

W-01815A-13-0210

ORIGINAL



0000147292

ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112189

Date: 8/12/2013

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: First: Sheri Last: Syverson

Account Name: Sheri Syverson

Home: (000) 000-0000

Street: -----

Work: (000) 000-0000

City: Topock

CBR:

State: AZ Zip: 86436

is: Cellular

Utility Company: Golden Shores Water Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****IN FAVOR*****

I contacted 12 water companies in our surrounding area and recorded the prices of eleven who answered the phone. This includes water companies in Mohave Valley, the Fort Mohave Tribe, Kingman, Golden Valley, Meadview, Bullhead City, and Dolan Springs. Currently Golden Shores Water Company is third from the bottom in pricing. The only two beating our rates are the Fort Mohave Tribe and Epcor (large conglomerate operating in Bullhead City and surrounding areas). See attached list for my findings.

Golden Shores has enjoyed low water rates for many years - to the detriment of our local Water Company. In fact we have not had a rate increase since August 1999. Partly due to our low rates money has not accumulated to repair steadily deteriorating water lines, improve our wells, or replace necessary infrastructure. If we, the consumers, do not support some sort of a rate increase we are in danger of seeing our local water company either taken over by the state or bought out by an outside/larger company. That is why I am in favor of a rate increase of some kind.

My concern is this: why is the person(s) responsible for stealing/embezzling money from the Golden Shores Water Company not being prosecuted so we can regain this money?

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/12/13 Opinion noted and filed in Docket No. W-01815A-13-0210. closed

End of Comments

RECEIVED
2013 AUG 13 A 9:42
ARIZONA CORPORATION COMMISSION
UTILITY CONTROL

Arizona Corporation Commission

DOCKETED

AUG 13 2013

DOCKETED BY
ne

Date Completed: 8/12/2013

Opinion No. 2013 - 112189

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM
