

E-01345A-B-0248

ORIGINAL



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ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Priority: Respond Within Five Days

Opinion No. 2013 - 112093

Date: 8/7/2013

Complaint Description: 19Y Net Metering  
N/A Not Applicable

Complaint By: First: Jim Last: Wallace

Account Name: Jim Wallace Home: (000) 000-0000

Street: Work:

City: Paulden CBR:

State: AZ Zip: 86334 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Arizona Corporation Commission

Contact Phone:

Nature of Complaint:

DOCKETED

\*\*\*\*DOCKET NO. E-01345A-13-0248\*\*\*\*  
OPPOSE

AUG - 8 2013

Arizona Corporation Commission  
Utilities Division  
1200 W. Washington St.  
Phoenix, AZ 85007

DOCKETED BY  
NR

ARIZONA CORPORATION  
COMMISSION  
DOCKET CONTROL

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RECEIVED

Dear Commission,

This letter is in response to the APS "Fairness" letter of July 12, 2013. Fairness is not the issue. Fairness is an Obama expression that has nothing to do with grid charges. This letter is also an appeal to the Arizona Corporation Commission to deny the recently filed proposal regarding residential rooftop solar systems.

I believe I/we have been suckered into a bait and switch program by APS. They cried poor for years begging us (state residents) to do our laundry after 10 p.m. when electric usage is down. They pleaded that we not to use our electric driers, but to carry the wet laundry outside where the sun, wind and blowing dirt could dry our clothes for us. All in the name of saving electricity which would give APS more to sell. We all now realize that was B.S.

APS has ask/told us to turn off unneeded lights, appliances, etc. to save on their electrical demands.

Consequently APS convinced me/us that being in sunny Arizona, solar panels on our roofs would help us, the environment and APS. With solar panels on our roofs, we would have surplus electricity that we could sell back to APS to help them meet their ever increasing demands.

In the winter solar doesn't produce enough electricity to meet our needs so we buy from APS. This would be o.k. if it were an even exchange for what we send their way in the summer but it isn't. We don't know that we're

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**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

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getting anything for what we send. Where is our FAIR SHARE?

In the summer we are able to send surplus electricity to APS that they can use for customers, we suspect, at a much higher rate than we received in "credits". We feel we gain from solar but is what we receive a fair exchange? We don't think so.

Now APS wants to tax us higher for giving them electricity?

Not fair, Completely WRONG!

Sincerely,  
Jim Wallace

CC: Governor Jan Brewer  
APS  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket Control.  
\*End of Comments\*

**Date Completed: 8/7/2013**

**Opinion No. 2013 - 112093**

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