E-01345A-13-0248 ORIGINAI **ARIZONA CORPORATION COMM** UTILITY COMPLAINT FORM Phone: AUG - 7 P 2:09 Fax: Investigator: Deb Reagan **Priority: Respond Within Five Days** ORP COMMISSION Opinion No. 2013 - 112101 Date: 8/7/2013 **Complaint Description:** 19Y Net Metering 08A Rate Case Items - Opposed First: Last: **Complaint By:** Kennv Jerabek Kenny Jerabek Account Name: Home: Work: Street: Buckeye CBR: City: State: ΑZ Zip: 85326 is: Utility Company. Arizona Public Service Company Electric **Division:** For assignment Arizona Corporation Commission Contact Name: Contact Phone: DOCKETED Nature of Complaint: ***** E-01345A-13-0248 *****

AUG - 7 2013

DOCKETED BY

Customer sent the following -

To whom it may concern;

I am not happy about a letter I received from APS about charging future Solar customers for "grid" usage. I understand that I will be "grandfathered" in but I think what APS is stating in this letter is a blatantly untruthful.

APS should be thankful that there is Solar on their grid. This should LESSEN the amount of money needed for infrastructure improvements! There is no need to build more sub stations, so this should dramatically reduce monies needed for site surveys, environmental impact studies, engineering resources, more power lines and the actual cost of building and maintaining a substation! Sounds to me like APS is getting very money hungry and looking for ways to boost their income!

In the letter APS states that they will help off-set the increase by offering more incentives and discounts. What? That makes no sense at all. You are going to charge more to the future Solar customers for infrastructure costs yet give them more incentives to go Solar? Truly sounds like a scam and poor planning on the part of APS.

I hope you reject their offer and stand firm. APS needs to put more thought into this (which they should have done in the first place).

Kenny Jerabek *End of Complaint*

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control. *End of Comments*

Date Completed: 8/7/2013

<u>Opinion No.</u> 2013 - 112101