

W-01815A-13-0210

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

2013 AUG -5 P 12: 09

Investigator: Carmen Madrid

Phone: (

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 112038

Date: 8/5/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Sandra Last: Neal

Account Name: Sandra Neal

Home:

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Golden Shores Water Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

Caller states that she received notification that the company is requesting a 94.9% rate increase. This is close to 100%. The states that this community is a retirement community and a majority of customers are on a fixed income.

This will be a hardship on a lot of people. She states that in some of the areas the company has run its lines above ground in PVC lines not all lines are buried. She is opposed to this increase.

\*End of Complaint\*

Utilities' Response:

Arizona Corporation Commission  
DOCKETED

AUG - 5 2013

Investigator's Comments and Disposition:

Opinion noted and filed in W-01815A-13-0210. closed

\*End of Comments\*

DOCKETED BY nr

Date Completed: 8/5/2013

Opinion No. 2013 - 112038

W-01815A-13-0210

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112039

Date: 8/5/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Loren Last: Tuttle

Account Name: Loren Tuttle

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Golden Shores Water Company, Inc.

Division: Water

Contact Name:

Contact Phone: (

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

Caller states that he received notification that the company is requesting a 94.9% rate increase. He is opposed to rate increase. He wanted to know the reason such a high increase is being requested.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

I informed caller that he could find the application on ACC website. I gave him the instructions on how to access the information. Opinion noted and filed in W-01815A-13-0210. closed

\*End of Comments\*

Date Completed: 8/5/2013

Opinion No. 2013 - 112039