E-01345A-13-0248

ORIGINAL



ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

Investigator: Je	enny Gomez	28 - 2 P 12: 29	Fax:
Priority: R	espond Within Fi	ve Days	
Opinion No.	2013 - 11198	3	<u>Date:</u> 8/1/2013
Complaint Description		er - Elec Dereg - Renewable Reso e Case Items - Opposed	purce Portfolio
	<u>First:</u>	Last:	
Complaint By:	Peggy	Johnson	
Account Name:	Peggy Johnson		Home: (000) 000-0000
Street:			Work:
<u>City:</u>	Surprise		CBR:
State:	AZ Zip: 8	5374	<u>is:</u> E-Mail
Utility Company.	Arizona Pub	lic Service Company	
Division:	Electric		
Contact Name:	For assignment		Contact Phone Arizonal Grandston Commission
Nature of Complai	nt:		DOCKETED
*****DOCKET NO. E-0 OPPOSE)1345A-13-0248****	*	AUG - 3 SDB
From: Peggy Johnson Sent: Wednesday, Jul To: Utilities Div - Mailt Subject: Email from P	y 31, 2013 6:16 AM xx	sion	DOCKETTER

Gentlemen. I am to understand this correctly that APS has made a decision that people have a quota of electricity that they have to use? After all they want to use discriminatory practices to raise the rates on people that use Solar energy to reduce their electric bill. Now, if they want to do this then I demand that a quota be applied to every person in their district that they will have to pay for a certain amount of electricity even if they don't use it.

What is this, people try to save money and they have to have a penalty applied to them? This happens all over the country, people put in LED lights and the power company demands a rate increase, people put added insulation in their homes, the utilities demand a raise. When will this stop. This is a right to work state. Not a right to receive a set amount of profit. If the Utility company cannot learn to deal with progress then just as the Smithy they can go out of business. May be the State can Condemn their property and buy it back at a discounted price.

Is it the people's fault that they decided they needed a Nuclear Plant for electricity, and the people that are using Solar are punishing them? No, they made a business decision and it was wrong. That is not the fault of the consumer. Already they charge people for the line going into their home, reading the meter (even when this is done electronically) and the bill even though again is automatic. All charges for utilities should be on a usage standard, not a what can we charge the customer. Does this mean that if a person that has a house goes off grid that the Utilities will pay them 8 dollars a month for having a line going into their home? Or will you as the commissioners demand that they pay a special tax for the CEO?

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Peaav Johnson

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Surprise Arizona *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control. *End of Comments*

Date Completed: 8/1/2013

Opinion No. 2013 - 111983