

**ORIGINAL**  
**Expert Telecom Compliance, Inc.**  
1725 Windward Concourse  
Suite 150  
Alpharetta, Georgia 30005



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July 29, 2013

AZ CORP COMMISSION  
DOCKET CONTROL  
**VIA OVERNIGHT DELIVERY**

Docket Control Center  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007  
(602) 542-2237

Re: Global Connection Inc. of America d/b/a Stand Up Wireless  
Docket No. T-04259A-11-0392; Complaint Report

Dear Sir/Madam:

Enclosed please find for filing in the above-referenced docket an original and thirteen (13) copies of this letter, whereby Global Connection Inc. of America d/b/a Stand Up Wireless reports on recent ETC-related consumer complaints.

Date	Nature of complaint	Status
06/28/13	Equipment issues	Resolved

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope. If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at (770) 232-7805 or hkirby@telecomcounsel.com. Thank you for your attention to this matter.

Respectfully submitted,

Heather Kirby, Regulatory Specialist  
Expert Telecom Compliance, Inc.

cc: William Moran  
Compliance Section via email

Arizona Corporation Commission  
**DOCKETED**  
AUG - 1 2013  
DOCKETED BY