

E-D1345A-13-0248

ORIGINAL



0000147021

ARIZONA CORPORATION COMI
UTILITY COMPLAINT FORM

RECEIVED

2013 AUG - 1 - A 9:33
Phone:

Investigator: Al Amezcua

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 111863 Date: 7/25/2013

Complaint Description: 08A Rate Case Items - Opposed
19Y Other - Elec Dereg -

Complaint By: Don Scott
First: Don Last: Scott

Account Name: Don Scott Home:
Street: n/a Work: (000) 000-0000
City: n/a CBR:
State: AZ Zip: 00000 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:
7/25/13 Per Mr. Scott, he wanted to voice his opinion and opposition on the increase tax on solar for new customers. The request by APS should be denied. Just say NO.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:
7/25/13 Comments noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 7/25/2013

Opinion No. 2013 - 111863

Arizona Corporation Commission
DOCKETED
AUG - 1 2013

DOCKETED BY
NR

01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111862

Date: 7/25/2013

Complaint Description: 08A Rate Case Items - Opposed
19Y Other - Elec Dereg -

First:

Last:

Complaint By: Marie

Navarre

Account Name: Marie Navarre

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Tempe

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

7/25/13 Per Ms. Navarre, she wanted to oppose the request by APS to increase the solar to new customers. Reject the APS tax on solar and help strengthen the solar industry in the State of Arizona. With all this sun it shouldn't be hard. Everyone wants more solar, this is the opposite direction. Oppose it.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/25/13 Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 7/25/2013

Opinion No. 2013 - 111862

E-01346A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111714

Date: 7/19/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Steve Last: Sachenco

Account Name: Steve Sachenco constituent Maricopa County Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: n/a CBR:

State: AZ Zip: 00000 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

REFERRED BY THE EXECUTIVE DIRECTORS OFFICE.

Steve Sachenco constituent Maricopa County Area. I wish to voice my opinion on the rate APS is now trying to impose on people that have tried to do good by the State of Arizona and to helping their companies bare the burden of keeping their companies liquid enough to make a profit. Now I'm totally for net metering, they should be able to do it because this ball starts its going to be SRP and APS all over again. The customer which is us just spent a small fortune of our retirement putting it on so we can have some stability in our lives. They suggested they just take it all back and then become unstable again. Once again do not make any changes to the solar policies that are in place at this time. Make sure that they need to come up with different business plans in order to keep their businesses liquid if that is the issue. So until then I just wanted to make sure that we put you in place in order to work for us the citizens of Arizona. Thank you so much. Bye.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments for the record and docketed. CLOSED.

End of Comments

Date Completed: 7/19/2013

Opinion No. 2013 - 111714

E/D1345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111715

Date: 7/19/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Diana Last: Crawford

Account Name: Diana Crawford Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Sun City CBR:

State: AZ Zip: 00000 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

Ms Crawford voted for Commissioner Brenda Burns and Chairman Stump. Her solar system cost over 7k of which she is still paying. It can't go up as she will not be able to afford it. If people were wealthy to put solar panels they should pay them themselves. Keep us out of it.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 7/19/2013

Opinion No. 2013 - 111715

E-D1345A-13-0148

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111805

Date: 7/23/2013

Complaint Description: 19Y Other - Elec Dereg -
N/A Not Applicable

Complaint By: First: Mike Last: Colter

Account Name: Mike Colter Home: (000) 000-0000

Street: Work: (000) 000-0000

City: Buckeye CBR:

State: AZ Zip: 85326 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

Per Mr. Colter, APS has an issue and they need to adjust quickly. I had to leave my house because I lost my job. I made adjustments so they should too. APS doesn't have to purchase coal when Solar systems are working. Mr. Colter had money put away and made an investment for his sake and that of his kids future. "That's not my problem it's their business motto." APS help make the change, they are not losing monies they are winning everywhere. I'm a voting citizen and I expect the Commissioners to do their job. Nobody is helping me why should we help them over and over and over. In his opinion everyone should have a solar system in the state of Arizona. Mr. Colter has put 2 solar systems at 2 different properties.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 7/23/2013

Opinion No. 2013 - 111805

E: 01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111861

Date: 7/25/2013

Complaint Description: 08A Rate Case Items - Opposed
19Y Other - Elec Dereg

First:

Last:

Complaint By: Lilian

Wolfe

Account Name: Lilian Wolfe

Home:

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

7/25/13 Per Ms. Wolfe, she wanted to oppose the request by APS to increase the solar to new customers. We need to grow more in the State of Arizona. Reject say NO.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/25/13 Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 7/25/2013

Opinion No. 2013 - 111861

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111932

Date: 7/31/2013

Complaint Description: 19X Other - Electric Competition
N/A Not Applicable

Complaint By: First: Patrick Last: Wright

Account Name: Patrick Wright

Home:

Street:

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85032

is: Cellular

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

7/31/13

E-01345A-13-0248

I am concerned with recent proposals by Arizona Public Service to take away solar rights in Arizona, particularly with respect to net metering. As you know, net metering ensures that consumers receive reliable and fair compensation for the excess electricity they provide to the grid.

Arizona's leadership on solar energy is critical to the future of our environment and our economy. With net metering in place, more Arizonans than ever can harness this clean and virtually limitless resource. Current proposals by APS would only limit the ability for citizens to take control over their own energy choices.

I urge you to keep policies like net metering in place to allow for a bright solar future in Arizona.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/31/13 Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 7/31/2013

Opinion No. 2013 - 111932

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM
