

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



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ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111858 Date: 7/25/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Curtis Last: Hedges

Account Name: Curtis Hedges Home:
Street: Work:
City: Maricopa CBR: u
State: AZ Zip: 85138 is: E-Mail

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increase in water and sewer will increase my total bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an additional \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and income are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER - NO INCREASE! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/25
Emailed to the Phoenix office for docketing.
FILE CLOSED.
End of Comments

Arizona Corporation Commission

DOCKETED

JUL 26 2013

DOCKETED BY NR

Arizona Corporation Commission

2013 JUL 26 P 1:38

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 7/25/2013

Opinion No. 2013 - 111858
