

E-01345A-13-0248

ORIGINAL



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ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Carmen Madrid

Phone: () 2013 JUL 25 A 9:55

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 111816 Date: 7/23/2013

Complaint Description: 19Y Other - Elec Dereg - Renewable Resource Portfolio
08A Rate Case Items - Opposed

First: Last:

Complaint By: Mike Mennino

Account Name: Mike Mennino Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Glendale CBR:

State: AZ Zip: 00000 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

Caller states that he received a flyer from the 60 Plus Association and states that the information in this flyer is a flat out lie. He states that this Association is sending this letter to all seniors and is misleading and a scare tactic. He states that this letter should be ignored. He is opposed to any raises that deal with solar services.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed

End of Comments

Date Completed: 7/24/2013

Opinion No. 2013 - 111816

Arizona Corporation Commission

DOCKETED

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E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2013 - 111824

Date: 7/24/2013

Complaint Description: 19Y Other - Elec Dereg - Renewable Resource Portfolio
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Mrs. Penelope Kilbert

Account Name: Mrs. Penelope Kilbert

Home:

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone

Nature of Complaint:

*****OPPOSED*****

Consumer has 52 solar panels on her home and APS is trying to change the way they are reimbursed for the power. Her home will be grandfathered in as long as she lives there. But should she move or sell the house the new customers will be considered as new solar installations and will not be grandfathered in. She is opposed the increase for Solar.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0248. closed

End of Comments

Date Completed: 7/24/2013

Opinion No. 2013 - 111824

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez **Phone:** **Fax:**

Priority: Respond Within Five Days

Opinion No. 2013 - 111815 **Date:** 7/23/2013

Complaint Description: 19Y Other - Elec Dereg - Renewable Resource Portfolio
08A Rate Case Items - Opposed

Complaint By: **First:** Steve **Last:** Dahle

Account Name: Steve Dahle **Home:** (000) 000-0000

Street: **Work:**

City: Peoria **CBR:**

State: AZ **Zip:** 85383 **is:** E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment **Contact Phone:**

Nature of Complaint:

Docket No. E-01345-13-0248

APS Solar Proposal

I wanted to notify that I oppose the APS proposal to change the solar program. I have had solar for the last 4 years and without the current buyback program it would not make sense for me to invest the \$20000 after rebates to buy another system. I plan on buying another house in the next 3 years and I definitely would not install solar with the reduced buyback APS is proposing. Since APS has a monopoly on this service they're in a position of power and I think you need to keep them from gouging the consumer to make additional profit. If they want additional Profit maybe they and their staff need to become more efficient.
Steve Dahle

Peoria AZ. 85383

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/23
Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.
End of Comments

Date Completed: 7/23/2013

Opinion No. 2013 - 111815