

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL



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ARIZONA CORPORATION COMM  
UTILITY COMPLAINT FORM

Investigator: Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111160 Date: 6/13/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: James Last: Pzreborowski

Account Name: James Przeborowski Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR:

State: AZ Zip: n/a is: E-Mail

Utility Company: Valencia Water Company, Inc.

Division: Water

Contact Name:

Contact Phon

Nature of Complaint:

OPPOSED RATE CASE : W-01212A-12\_0309

Arizona Corporation Commission

DOCKETED

JUL 24 2013

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2013 JUL 24 A 9:56

RECEIVED

From: jprzebo@aol.com [mailto:]  
Sent: Wednesday, June 05, 2013 12:43 PM  
To: Utilities Div - Mailbox  
Subject: W-01212A-12\_0309

Global wants more money, again. The last time the town had the meeting with you, what happened you gave them the raise. And this time I don't expect any different results. Looks like good politics but it's b.s You will give them the raise. At the last meetings the head of the ACC said that the board could be sued if they didn't grant a raise. I think the town should sue you for giving them a raise. There is only so much money to go around and this outfit wants it all. Four more years and they will want more, that's there record. At the last hearings the head of your ACC commented that the water co. had not show what they did with the money from developers. He bought more water companies. And he raised their rates. Misuse of funds, it's not our fault that they overdeveloped So here we go again prove me wrong! Sure, like that would happen. James Przeborowski  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Docketed  
\*End of Comments\*

Date Completed: 6/13/2013

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Opinion No. 2013 - 111160

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W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator:

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111205

Date: 6/14/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Nancy Last: Lockridge

Account Name: Home:

Street: Work:

City: Maricopa CBR

State: AZ Zip: 85139 is: Cellular

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

Docket No. W-01212A-12-0309 OPPOSED RATES Global Water Santa Cruz

6/11  
June 6, 2013  
Arizona Corporation Commission  
Consumer Services Section  
1200 W Washington  
Phoenix, AZ 85007

RE: Docket No. W-01212A-12-0309 Global Rate Increase

Dear Commissioners:

I am a resident of Maricopa, AZ. This is the second time since I have lived here that this company has come to the Commission for rate increases, the first of which was granted. Global Water is requesting to be able to cover reasonable and prudent costs, The Corporation Commission's mandate is to " (make0 decisions regarding public utility rates, utility finance and quality of service." I hope it is also to protect your constituency. I submit that this request for recovery of costs is neither reasonable nor prudent.

1. In 2010, my water bill (water and sewer) averaged \$70 per month. This year it is averaging \$100+ with no change in water usage. The new request would increase my bill to a minimum of \$128 + per months (\$1,536 annual cost for one household, 2 people). If allowed, this will be an 83% increase from 2010. This costs does not even include the increase in HOA fees resulting in water fees increases. Maricopa is now around 50,000 residents.

Nearby cities have posted on their web sites the following water and wastewater rates (Current Maricopa rates are \$1200 + annually):

Graph inserted her (did not copy)

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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2. Current users paid for their infrastructure when our houses were built. We should not be on the hook for this poorly conceived growth grab. The population of the Maricopa has grown since the last increase and that should support the growth of Global Water.

The management of Global Water chose to expand their ability to manage their growth in order to get their pipes laid before another competing company was able to get their pipes in the ground "possession is 9/10 of the law". Then the economy crashed. It is not the fault of this community that Global Water was greedy enough to outstrip their ability to manage their budget.

3. This company has a monopoly over a life-sustaining resource for this entire community. It is unconscionable that the citizens be held hostage by this Canadian company for profit. We should not reward their poor management and should expect them to live within the means of the payments of users. If they cannot make ends meet with \$100/month from water services for a residence with only two people multiplied thousands of times over, there is gross mismanagement within this company.

4. Global Water's first quarter 2013 report states they grew by 600 service connections for 2013. That represents an annualized \$900,000 increase in income for the first quarter alone. The report further states that "Global Water's growth strategy for the regulate business is driven by increased service connections, continued operating efficiencies, as well as utility rate increases approved by the economic regulator, the ACC." They are expecting strong population and employment growth for the foreseeable future in this area.

Conclusion: \$70 to almost \$130 from 2010 forward (compounded to a total of 83%) is extreme if you allow this request. I do not believe this is a reasonable and prudent increase in our water bill and I do not believe this fits the intent of the law in this regard.

Thank you in advance for protecting the residents in Maricopa from the unreasonable increase.

Nancy Lockridge

Maricopa AZ 85139  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

docketed  
\*End of Comments\*

**Date Completed: 6/14/2013**

**Opinion No. 2013 - 111205**

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SW-20445A-12-0310  
W-01212A-12-0309  
W-03720A-12-0311  
W-02450A-12-0312

W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111225

Date: 6/14/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Richard and Katherine Miller

Account Name:

Home: (000) 000-0000

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85139

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED RATES DOCKET NO. SW-20445A-12-0310

Arizona Corporation Commission  
Consumer Services Section  
1200 W Washington St.  
Phoenix, AZ 85007

Ref: Docket # SW-20445A-12-0310 Docket # 20446A-12-0314

Attn: Commission

The increase that is being asked of Maricopa residents will be such a hardship on many of the current residents that they will have to move from Maricopa. That includes us. We moved here in 2012 to hopefully spend the rest of our lives as full time residents. Even as we moved we were shocked at the monthly price of water without even using any. We have tried to adjust our budget to cover this, We appreciate the precious need for water and try to be very conservative in our use. What we see is many doing the same so it appears that Global Water is not able to charge us a lot more as we are so conservative. So they want to raise our initial costs along with our use-cost and sewer cost (which we use less because we are using less water). Our HOA had begun to water less of the green-space to conserve. Our budget is tight now, add higher water/sewer rate and necessary higher HOA costs and we will have to leave. Then who will be able to afford our house if the utilities are so high! Business like beauty shops, restaurants, car washes, high use water establishments will have to raise their fees a, prices etc. to cover their water/sewer rate increase. In a community with many high paying options for employment one could adjust some to rate increases but in a community such as Maricopa, that has many snow-birds, retirees and lower end paying jobs, this spells a great strain on the city to grow as hoped. Yes there are a lot of highly educated people living here but most of those are retired residents on somewhat fixed incomes. We personally are on a very fixed income with no means of increasing our income. We pay almost \$700 a month for medical costs, we would have to cut medication and food to pay higher water bills. SS increases do not cover the yearly

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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medicare insurance costs.

It is not right that a monopoly providing life necessary service should have such power over the citizens. We have two choices, pay or move. We have no place to move to. We are here for health reasons. We love Maricopa with its forward thinking plans and community involvement in issues. Not only is this rate increase a slap to each resident but also to this fair city.

Yours truly,

Richard and Katherine Miller

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

docketed

\*End of Comments\*

**Date Completed: 6/14/2013**

**Opinion No. 2013 - 111225**

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