

ORIGINAL



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Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, July 17, 2013 9:33 AM
To: 'Arthur Harrington'
Subject: RE: MEC Rate Decrease Proposal

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email you sent, and take your concerns very seriously. Your letter regarding the Mohave Electric rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff are very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

We appreciate your comments and the interest taken on the proposed rate case.

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

Arizona Corporation Commission
DOCKETED

JUL 23 2013

RECEIVED
2013 JUL 23 P 4:13
AZ CORP COMMISSION
DOCKET CONTROL

From: Arthur Harrington [mailto:arthts@msn.com]
Sent: Friday, July 12, 2013 11:58 AM
To: BitterSmith-Web
Subject: MEC Rate Decrease Proposal

DOCKETED BY **ne**

Dear Ms. Bitter-Smith:

I am aware that there is the possibility of a rate decrease from the major wholesale provider of our electricity in this area, Mohave Electric Cooperative (MEC), and that MEC has filed a request with ACC for the approval of a proposed rate decrease due to a reduction in their costs. I know that the Arizona Corporation Commission has rarely agreed to any rate reductions, so we will be following closely the progress of this proposal that has been filed by MEC. With the devastating impact on small businesses and homeowners in this area from the major recession we are still dealing with, we feel it is imperative that we be able to save anywhere and in any way we can on our ever-increasing overhead costs.

I also know that ACC has hired out-of-state consultants who appear to be trying to block any decrease in our rates for electricity, based upon their conjectures of what may happen in future years. Please do not let these consultants persuade you to disapprove this badly-needed rate decrease. They are not the ones who are struggling to survive in these difficult economic times, when record numbers of small businesses and individuals have been forced into bankruptcy by factors beyond their control. If factors in the future do require rates to again be increased, we can cross that bridge at that time. Rate relief is needed now.

I implore you to serve the people who have elected you, and consider our critical financial needs at this time, rather than being guided by east-coast consultants whose salaries and expenses are guaranteed, regardless of the effect your decision will have on homeowners and small businesses in this area, who desperately need this rate relief now in order to

continue to survive.

Respectfully,

-- *Art Harrington*

Arthur R. Harrington, E.A, Ph.D.

President

Harrington Financial Services PC

2580 Highway 95, Suite 118, Bullhead City, AZ 86442-7328

Youth Services Chair, Rotary District 5490

Email: arthts@msn.com

Office: (928) 763-1440 • Mobile: (928) 245-0411 • Fax: (928) 763-2088

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Monday, July 22, 2013 11:14 AM
To: 'Phil Hocott'
Subject: RE: rate decrease

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email you sent, and take your concerns very seriously. Your letter regarding the Mohave Electric rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the application.

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Teresa Tenbrink
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Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Phil Hocott [<mailto:phocott@frontier.com>]
Sent: Sunday, July 21, 2013 12:34 AM
To: BitterSmith-Web
Subject: rate decrease

Please let them give us a rate decrease. I have lived in Bullhead City for 27 years and this is the first time we have been offered a rate decrease. We have had plenty of increases.

**Thank you,
Phil Hocott**

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Monday, July 22, 2013 11:14 AM
To: 'jkrieg@npgcable.com'
Subject: RE: Electric Rates in Bullhead City, AZ

Thank you for bringing your concerns to Commissioner Bitter Smith's attention. I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email you sent, and take your concerns very seriously. Your letter regarding the Mohave Electric rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the application.

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1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: jkrieg@npgcable.com [<mailto:jkrieg@npgcable.com>]
Sent: Saturday, July 20, 2013 3:50 PM
To: BitterSmith-Web
Subject: Fw: Electric Rates in Bullhead City, AZ

From:
Sent: Friday, July 19, 2013 11:49 AM
To:
Subject: Electric Rates in Bullhead City, AZ

It has recently come to my attention that Mohave Electric Cooperative requested to reduce the rate it charges its customers in Bullhead City. This request was subsequently denied by the Arizona Corporation Commission.

In our present economy and the fact that Bullhead City could be called a "depressed" area, the request presented to you for a rate reduction is incomprehensible. We are a retired couple and although our income is enough to meet our everyday needs, we find it more difficult each and every date when prices on just about everything keep rising and our income remains unchanged. We keep our air conditioning set at a warm 80 degrees during the summer months when the temps are 100 or higher, (small 1000 sq ft home) laundry is

done once per week of 2 – 3 loads, and other than the TV and computer, very little electricity is consumed, but our last bill received a few days ago was \$186 and change.

Do what is right and that is to approve a rate reduction for the Arizona residents residing in Bullhead City, AZ to Mohave Electric Cooperative. Thank you!

Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Monday, July 22, 2013 11:13 AM
To: 'Arthur Harrington'
Subject: RE: MEC Rate Decrease Proposal

Thank you,

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: Arthur Harrington [mailto:arthts@msn.com]
Sent: Friday, July 19, 2013 8:59 PM
To: BitterSmith-Web
Subject: RE: MEC Rate Decrease Proposal

Dear Ms. Tenbrink:

I appreciate your response to my letter on behalf of Commissioner Bitter Smith, and your assurance that my concerns will be considered by the Commission before a decision is made.

After I sent my letters to the commissioners, I discovered that I made an error in my statement about who actually filed the rate decrease request with the Commission. While we do obtain our power from the Mohave Electric Cooperative (MEC), I understand they obtain the power to supply to us from the Arizona Electric Power Cooperative (AEP Co), and that it was AEP Co that actually filed the request for the rate decrease.

Consequently, I would like to make that correction and clarification about the rate decrease request that was filed, and that the Commission will be considering.

Thank you for your assistance in this matter.

Sincerely,

-- Art

Arthur R. Harrington, E.A, Ph.D.
President
Harrington Financial Services PC
2580 Highway 95, Suite 118, Bullhead City, AZ 86442-7328
Youth Services Chair, Rotary District 5490
Email: arthts@msn.com
Office: (928) 763-1440 • Mobile: (928) 245-0411 • Fax: (928) 763-2088

From: bittersmith-Web@azcc.gov

To: arthts@msn.com

Date: Wed, 17 Jul 2013 09:32:53 -0700

Subject: RE: MEC Rate Decrease Proposal

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