

E-01345A-13-0069

ORIGINAL



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ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

Investigator: Tom Davis

2013 JUL 23 1 A 8:37

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION

DOCKET CONTROL

Opinion No. 2013 - 111768 Date: 7/22/2013

Complaint Description: 01H Billing - Smart Meter  
08A Rate Case Items - Opposed

First: Last:  
Complaint By: Joan Harmon

Account Name: Joan Harmon Home: (000) 000-0000

Street: Work: (000) 000-0000

City: Parks CBR:

State: AZ Zip: 86018 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

OPPOSED E-01345A-13-0069 ELECTRIC

Dear commissioners:

Re: APS Smart Meters

Together with the residents of the City of Sedona, I would like to opt out of having a "smart Meter" installed on my homes, at no cost. Until these meters are proven safe, APS should not be allowed to force customers to accept them.

I believe the opt- out provision should be free, and I would gladly read my own meter as I used to do with electric service in a small South Dakota town. We were provided with post cards and simply mailed them in monthly. With today's technology, using e-mail or automated phone systems would work equally well.

In addition to the health hazards of smart meters, research has shown that they actually increase costs rather than save, which would result in eventual rate increases.

Sincerely,  
Joan Harmon

Parks, Az. 86018  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission  
DOCKETED

JUL 23 2013

DOCKETED BY [Signature]

9800-87-ARJ810-3

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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7/22/13: Entered for the record and docketed

CLOSED  
\*End of Comments\*

Date Completed: 7/22/2013

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