

W-01896A-13-0238

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111660

Date: 7/17/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

JUL 17 2013

Complaint By: First: Darla

Last: Davies

Account Name: Darla Davies

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: Holiday Water Company (Holiday Enterprises, Inc.)

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Subject: Holiday Water Co. Request for adjustment in rates-----re: docket # W-01896A-13-0238

To Whom It May Concern:

We recently received a letter from the Holiday water company indicating their request for a 65% increase of water rates. After reviewing the letter, we would like to submit our concerns and reasons for objections to such a dramatic increase in revenue.

We understand that Holiday Water company has not increased their water rates in many years and many upgrades are in process. However, we do not see how an oversight by the company is necessary to pass on directly to the consumer. We are also concerned with the many residents, like us, in this neighborhood who live on a fixed income and may not be able to afford such a steep and sudden increase in the water bill.

If such an increase must occur, we would suggest this increase happen gradually and over time.

Thank you for your attention to this matter.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01896A-13-0238. closed

End of Comments

Date Completed: 7/17/2013

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