

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

**ORIGINAL**  
**ARIZONA CORPORATION COMM**  
**UTILITY COMPLAINT FORM**



Investigator: Deb Reagan

Phone: 2013 JUL -9 A 9:53

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 111544

Date: 7/8/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Nancy Last: Iacovazzi

Account Name: Nancy Iacovazzi Home:

Street: Work:

City: Maricopa CBR:

State: AZ Zip: 85138 is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski Contact Phone:

Nature of Complaint:

Customer sent the following -

I am a single women living on a fixed income, I use under 2000 gallons of water a month I do no feel my rate should increase again since it has increased \$25.00 a month since I have moved here two and a half years ago. I pay as much for waste water management as a family of five or more. Thank you.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 7/8/2013

Opinion No. 2013 - 111544

DM