



# NEW APPLICATION



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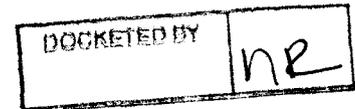
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July 1, 2013  
Via Overnight Delivery  
Arizona Corporation Commission  
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JUL - 2 2013



Docket Control Center  
Utilities Division  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

**RE: tw telecom of arizona llc  
Arizona C.C. Tariff No. 7  
T-03943A-13-**

T-03943A-13-0235

Dear Sir or Madam:

Enclosed for filing please find the original and thirteen (13) copies of the above-referenced tariff revision filing submitted on behalf of **tw telecom of arizona llc**. The purpose of this filing is to introduce the Company's new FlexVoice<sup>SM</sup> Service description and rates, along with miscellaneous text revisions. This revision also adds and grandfathers Converged Voice Service transport, Ethernet 1 Gbps, rates. No current customers will be affected by any of these changes unless they sign a new contract at which time they will be notified. The Company respectfully requests an effective date for this filing of August 1, 2013. The following tariff pages are included with this filing:

14 <sup>th</sup> Revised Page 1	Updates Check Sheet
8 <sup>th</sup> Revised Page 2	Updates Check Sheet
13 <sup>th</sup> Revised Page 4	Updates Check Sheet
3 <sup>rd</sup> Revised Page 4.1	Updates Check Sheet
7 <sup>th</sup> Revised Page 6	Updates Table of Contents
1 <sup>st</sup> Revised Page 21	Adds language to Section 2.7.1 – Payment Arrangements
2 <sup>nd</sup> Revised Page 52	Adds text relating to FlexVoice
Original Pages 73.13 - 73.14	Adds FlexVoice Service description, maximum rates and charges
3 <sup>rd</sup> Revised Pages 79 - 80	Adds text relating to FlexVoice
2 <sup>nd</sup> Revised Page 92.1	Deletes text
3 <sup>rd</sup> Revised Page 97	Adds text relating to FlexVoice
2 <sup>nd</sup> Revised Pages 99 - 100	Deletes text
2 <sup>nd</sup> Revised Page 100.6	Adds text relating to FlexVoice
4 <sup>th</sup> Revised Page 100.8	Adds text to include FlexVoice
2 <sup>nd</sup> Revised Page 100.8.1	Adds text to include FlexVoice
2 <sup>nd</sup> Revised Pages 100.10, 100.12	Adds text relating to FlexVoice
2 <sup>nd</sup> Revised Pages 100.13 – 100.14	Deletes text
2 <sup>nd</sup> Revised Page 100.18	Deletes text
<u>Current Price List</u>	
1 <sup>st</sup> Revised Pages 334.39 – 334.63	Grandfathers and adds rates for Ethernet 1 Gbps, Transport
4 <sup>th</sup> Revised Page 338	Deletes text
3 <sup>rd</sup> Revised Page 344	Adds text relating to FlexVoice, deletes text
4 <sup>th</sup> Revised Page 388	Adds text to include FlexVoice, relocates text, rates, charges
1 <sup>st</sup> Revised Page 388.1	Relocates text, rates and charges
2 <sup>nd</sup> Revised Page 389	Adds text relating to FlexVoice

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Arizona Corporation Commission  
July 1, 2013  
Page 2

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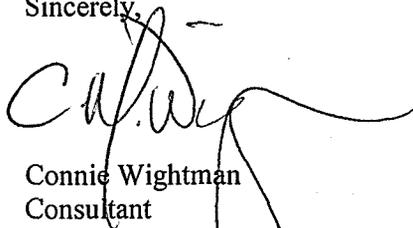
Current Price List

2 <sup>nd</sup> Revised Pages 390 - 391	Adds text relating to FlexVoice, deletes text
2 <sup>nd</sup> Revised Page 392	Deletes text
3 <sup>rd</sup> Revised Page 393	Deletes text
Original Page 394	Adds FlexVoice Service current rates and charges

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to [cwrightman@tminc.com](mailto:cwrightman@tminc.com). Thank you for your assistance in this matter.

Sincerely,



Connie Wightman  
Consultant

cc: Tammy Chatfield - tw telecom  
file: tw telecom - Arizona - Local  
tms: AZ11302

Enclosures

CW/bc

## CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION
Title	Original		35	1 <sup>st</sup> Revised	73	1 <sup>st</sup> Revised
1	14 <sup>th</sup> Revised	*	36	1 <sup>st</sup> Revised	73.1	1 <sup>st</sup> Revised
2	8 <sup>th</sup> Revised	*	37	Original	73.2	1 <sup>st</sup> Revised
3	2 <sup>nd</sup> Revised		38	Original	73.3	2 <sup>nd</sup> Revised
4	13 <sup>th</sup> Revised	*	39	Original	73.4	2 <sup>nd</sup> Revised
4.1	3 <sup>rd</sup> Revised	*	40	Original	73.5	1 <sup>st</sup> Revised
5	Original		41	Original	73.6	1 <sup>st</sup> Revised
6	7 <sup>th</sup> Revised	*	42	Original	73.7	1 <sup>st</sup> Revised
7	3 <sup>rd</sup> Revised		43	Original	73.8	1 <sup>st</sup> Revised
8	Original		44	Original	73.9	1 <sup>st</sup> Revised
9	Original		45	Original	73.10	Original
10	1 <sup>st</sup> Revised		46	1 <sup>st</sup> Revised	73.11	Original
11	Original		47	Original	73.12	Original
12	Original		48	Original	73.13	Original
13	Original		49	Original	73.14	Original
14	Original		50	Original	74	1 <sup>st</sup> Revised
15	Original		51	Original	75	1 <sup>st</sup> Revised
16	Original		52	2 <sup>nd</sup> Revised	76	2 <sup>nd</sup> Revised
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18	Original		54	1 <sup>st</sup> Revised	78	2 <sup>nd</sup> Revised
19	Original		55	3 <sup>rd</sup> Revised	79	3 <sup>rd</sup> Revised
20	Original		56	3 <sup>rd</sup> Revised	80	3 <sup>rd</sup> Revised
21	1 <sup>st</sup> Revised	*	57	2 <sup>nd</sup> Revised	80.1	Original
22	1 <sup>st</sup> Revised		58	2 <sup>nd</sup> Revised	81	2 <sup>nd</sup> Revised
23	3 <sup>rd</sup> Revised		59	1 <sup>st</sup> Revised	82	1 <sup>st</sup> Revised
24	1 <sup>st</sup> Revised		60	2 <sup>nd</sup> Revised	83	1 <sup>st</sup> Revised
25	1 <sup>st</sup> Revised		61	2 <sup>nd</sup> Revised	84	1 <sup>st</sup> Revised
26	Original		62	1 <sup>st</sup> Revised	84.1	Original
27	1 <sup>st</sup> Revised		63	1 <sup>st</sup> Revised	85	1 <sup>st</sup> Revised
27.1	Original		64	3 <sup>rd</sup> Revised	86	1 <sup>st</sup> Revised
27.2	Original		65	4 <sup>th</sup> Revised	87	2 <sup>nd</sup> Revised
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29	Original		67	1 <sup>st</sup> Revised	89	1 <sup>st</sup> Revised
30	1 <sup>st</sup> Revised		68	1 <sup>st</sup> Revised	90	1 <sup>st</sup> Revised
31	Original		69	1 <sup>st</sup> Revised	91	1 <sup>st</sup> Revised
32	Original		70	1 <sup>st</sup> Revised	92	2 <sup>nd</sup> Revised
33	Original		71	1 <sup>st</sup> Revised	92.1	2 <sup>nd</sup> Revised
34	Original		72	1 <sup>st</sup> Revised	93	1 <sup>st</sup> Revised

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100.8	4 <sup>th</sup> Revised	*	125	Original		165	Original
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100.10	2 <sup>nd</sup> Revised	*	128	Original		168	Original
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100.14	2 <sup>nd</sup> Revised	*	133	Original		173	Original
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307.7	1 <sup>st</sup> Revised	321	3 <sup>rd</sup> Revised	334.28	Original
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307.17	Original	331	1 <sup>st</sup> Revised	334.38	Original
307.18	Original	332	2 <sup>nd</sup> Revised	334.39	1 <sup>st</sup> Revised *
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307.20	Original	334	2 <sup>nd</sup> Revised	334.41	Original
307.21	Original	334.1	2 <sup>nd</sup> Revised	334.42	Original
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312	2 <sup>nd</sup> Revised	334.19	Original	334.60	Original
313	2 <sup>nd</sup> Revised	334.20	Original	334.61	Original
314	2 <sup>nd</sup> Revised	334.21	Original	334.62	Original
315	2 <sup>nd</sup> Revised	334.22	Original	334.63	1 <sup>st</sup> Revised *
316	2 <sup>nd</sup> Revised	334.23	Original		

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335	2 <sup>nd</sup> Revised		373	Original			
336	1 <sup>st</sup> Revised		374	2 <sup>nd</sup> Revised			
337	3 <sup>rd</sup> Revised		375	2 <sup>nd</sup> Revised			
338	4 <sup>th</sup> Revised	*	376	2 <sup>nd</sup> Revised			
339	2 <sup>nd</sup> Revised		377	2 <sup>nd</sup> Revised			
339.1	3 <sup>rd</sup> Revised		378	2 <sup>nd</sup> Revised			
340	1 <sup>st</sup> Revised		379	2 <sup>nd</sup> Revised			
341	1 <sup>st</sup> Revised		380	3 <sup>rd</sup> Revised			
342	1 <sup>st</sup> Revised		381	3 <sup>rd</sup> Revised			
343	1 <sup>st</sup> Revised		381.1	1 <sup>st</sup> Revised			
344	3 <sup>rd</sup> Revised	*	382	3 <sup>rd</sup> Revised			
345	Original		383	3 <sup>rd</sup> Revised			
346	2 <sup>nd</sup> Revised		383.1	1 <sup>st</sup> Revised			
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356	Original		392	2 <sup>nd</sup> Revised	*		
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## SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

## 2.7 Payment and Credit Regulations

## 2.7.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company's Network. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of the Customer's communications equipment and/or network services which result in the placement of calls via the Company's Network. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

Billing for services begins on the date the Company notifies the Customer that service has been installed and tested by the Company and is available for the Customer's use ("Service Commencement Date"). Charges for Services, including applicable federal, state, and local taxes, will be billed in advance, except for charges based on usage, which will be billed one month in arrears. Charges are due within thirty (30) days from the date of the bill, but in no event later than the commencement of the next billing period.

When service does not begin on the first day of the month, or end on the last day of the month, the monthly charge, and any allotment of minutes included with applicable services, for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

(N)  
|  
|  
(N)

Objections to billed charges must be reported to the Company within 120 days of receipt of billing. Any claim not filed within this time period shall be deemed waived. Claims must include all supporting documentation and may be submitted online at <http://customers.twtelecom.com/disputes/> or by telephone at 1-800-565-8982. The Company shall make adjustments to the Customer's invoice to the extent that circumstances existing which reasonably indicate that such changes are appropriate.

Upon termination of service for any reason, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in this tariff, shall become immediately due and payable by the Customer.

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## SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

## 2.28 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.28.1 Customer must use Company- owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.
- 2.28.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize PS/ALI\* (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.
- 2.28.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.28.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.28.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.
- 2.28.6 The Company will bill only Customer for both Customer's and its end users use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.
- 2.28.7 The Company does not offer GR303 protocol in connection with the Services.
- 2.28.8 The Company will accept trouble reports only from Customer or a Customer provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.
- 2.28.9 Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.

\*PS/ALI software cannot be used with Converged Voice Services and FlexVoice<sup>SM</sup> Services.

(T)

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## SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.14 FlexVoice<sup>SM</sup> Service

(N)

## 4.14.1 General

FlexVoice Service offers a selection of simultaneous call paths configured as digital channels (trunk or PRI) and/or analog business lines across a single access connection (see restrictions in paragraph B below). FlexVoice Service offers the Customer digital connectivity and/or business lines for both incoming and outgoing access. Service is provisioned using T1s or Ethernet and is offered in DS0 level increments (call paths). A Company-provided Integrated Access Device (IAD) is installed at the Customer's premises. The IAD converts IP voice from the Wide Area Network (WAN) into TDM voice (PRI, Digital Trunks, or Business Lines). The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the FlexVoice Service, including 911 service. The Company has no liability or responsibility for such loss of service.

## 4.14.2 Call Path Restrictions

Digital channels and PRI channels cannot be provisioned on the same device. Each IAD can support the following maximums:

24 Analog Business Lines

48 Digital Trunk Channels

46 PRI Channels

50 Total call paths when provisioning a combination of analog lines and digital channels

## 4.14.3 Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

Call Paths	Monthly Long Distance Allowance Minutes of Use
1-30	6,500
31-50	13,000

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

(N)

SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.14 FlexVoice<sup>SM</sup> Service, (Cont'd.)

(N)

4.14.4 Line Features

- A. For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 5.16 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 5.16.
- B. The Customer is eligible for one Basic Voice Mailbox per FlexVoice line at no additional charge.

4.14.5 Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Number (ITN) and Virtual Telephone Number (VTN)) per service location at no charge. Additional ITNs are charged as described in Section 5.10. Additional VTNs are charged as described in Section 5.21.

4.14.6 Rates and Charges

A. Application of Rates

FlexVoice Service is a flat rated service. A Monthly Recurring Charge applies for the service and calls made within the local calling area are included at no additional charge. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

B. Rates

All rates are applied per FlexVoice Service arrangement at each service location:

- 1. Phoenix Markets
  - Maximum Nonrecurring Charge \$2,500.00
  - Maximum Recurring Charge \$4,000.00
- 2. Tucson Markets
  - Maximum Nonrecurring Charge \$2,500.00
  - Maximum Recurring Charge \$6,000.00

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**SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)****5.2 Blocking Service****5.2.1 General**

Blocking Service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to business Customers. One, all or any combination may be selected.

- A. Call Blocking: 900, 971, 974, 976 and 700 NPA – allows the Customer to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed. Call Blocking is automatically enabled on all Converged Voice Service and FlexVoice<sup>SM</sup> Service lines when provisioned using off-net facilities. (T)
- B. Toll Restriction (1+ and 0+ Blocking) - provides the Customer a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and 1 + 800 (Toll Free) calls.

The following options are available with Toll Restriction. One, all or any combination may be selected

- 1. "0+" restricts access to "0+" calls through the operator (IntraLATA, InterLATA, and International).
- 2. "1+" restricts access to 1+ calls (IntraLATA, InterLATA and International).
- 3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
- 4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
- 5. "01" restricts access to operator assisted international calls only.
- 6. "011" restricts access to international direct dialed calls only.
- 7. "411" restricts calls to 411 directory assistance.
- 8. "555" restricts calls to NXX-555-1212 directory assistance.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.2 Blocking Service, (Cont'd.)

5.2.1 General, (Cont'd.)

- C. Bill Restriction - provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

One or both of the following blocking options are available:

1. Third Number Billed
2. Collect Call

For Converged Voice Services and FlexVoice<sup>SM</sup> Service, both blocking options are automatically set to deny. (T)

5.2.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.
- C. Blocking Service or a telephonic block can only be removed pursuant to a written request by the Customer of record, or by the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal pass to be used in order to change blocking options via telephone.

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## SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 5.7 Hunting, (Cont'd.)

## 5.7.3 Multi-Line Hunting (D)

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular and Universal Call Distribution (UCD).

- A. Regular: Hunting starts with the dialed DN and ends with last member of the hunt group.
- B. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.
- C. Universal Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used.

## 5.7.4 Maximum Rates and Charges

## A. All LATAs

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Multi-Line Hunting - Circular	\$2.00	\$20.00
Multi-Line Hunting - Regular	\$2.00	\$20.00
Multi-Line Hunting - Universal Call Distribution	\$2.00	\$20.00

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## SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 5.13 Busy Verification, Interrupt, and Customer Originated Trace Services\*

## 5.13.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Customer Originated Trace allows a Customer to originate a trace to track harassing callers that they otherwise cannot identify via Caller ID. The feature "marks" the calling records in the Company's switch so that if and when they are requested by law enforcement the Company can easily identify the call within the call records. The Company will not release caller identification records directly to the Customer. This information will only be released to law enforcement at their request.

## 5.13.2 Rate Application

## A. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress, or
2. The operator verifies that the line is available for incoming calls.

B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

## 5.13.3 Maximum Rates and Charges

Verification Charge, each request	\$4.50
Interrupt Charge, each request	\$9.50
Customer Originated Trace, each traced call	\$4.00

\*Not available to Converged Voice Services and FlexVoice<sup>SM</sup> Service Customers.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.14 N11 Dialing Service, (Cont'd.)

Though the use of these services is free of charge, Customers who subscribe to measured or message-rated service will incur standard local usage charges when accessing N11 Dialing Services.

In no event shall the Company be liable for any losses, damages or claims of any kind arising from the provision of N11 Dialing Service or any Customer's use of such service.

5.15 Automatic Reroute Service

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5.15.1 Description

Automatic Reroute forwards incoming calls to an alternate location whenever the Company's switch does not detect a signal from the Customer's equipment. Automatic Reroute will not engage when the Company's switch is inoperable. Subject to the availability of equipment and facilities, Automatic Reroute is available on the Company's Voice T-1, VersiPak<sup>®</sup> IPRI and Analog Trunk Services.

Automatic Reroute is provisioned at the trunk group level. Incoming calls to any telephone numbers within that trunk group will forward to the alternate location. The number of call paths provisioned will be limited to the number of paths provisioned on the Customer's existing service. Similarly, the Company will not provision more call paths than the forwarding the location can accommodate. The Customer cannot set up two or more locations to reroute to each other in a closed circle location.

Automatic Reroute is not designed to be a full-time overflow option for the Customer. It is designed to be used only in true failure situations.

Usage charges apply to calls routed to an alternate location outside of the Customer's local calling area as provided in Section 7 of this Tariff.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.15 Automatic Reroute Service, (Cont'd.)

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5.15.2 Maximum Rates and Charges

<u>Automatic Reroute</u>	Per Trunk Group Rerouted	
	<u>Monthly</u> <u>Recurring Charge</u>	<u>Nonrecurring</u> <u>Charge</u>
Up to 6 Call Paths	\$ 20.00	\$200.00
Up to 12 Call Paths	\$ 40.00	\$200.00
Up to 18 Call Paths	\$ 60.00	\$200.00
Up to 24 Call Paths	\$ 80.00	\$200.00
Up to 30 Call Paths	\$100.00	\$200.00
Up to 36 Call Paths	\$120.00	\$200.00
Up to 42 Call Paths	\$140.00	\$200.00
Up to 48 Call Paths	\$160.00	\$200.00
Up to 54 Call Paths	\$180.00	\$200.00
Up to 60 Call Paths	\$200.00	\$200.00
Up to 66 Call Paths	\$220.00	\$200.00
Up to 72 Call Paths	\$240.00	\$200.00
Up to 78 Call Paths	\$260.00	\$200.00
Up to 84 Call Paths	\$280.00	\$200.00
Up to 90 Call Paths	\$300.00	\$200.00
Up to 96 Call Paths	\$320.00	\$200.00

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**SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)****5.16 Business Line and Terminal Features, (Cont'd.)****5.16.2 Description of Features, (Cont'd.)****N. Selective Call Rejection**

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

**O. Speed Calling\***

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

**P. Three-way Calling**

The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

\*Not available to Converged Voice Services and FlexVoice<sup>SM</sup> Service Customers.

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## SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 5.16 Business Line and Terminal Features, (Cont'd.)

## 5.16.3 Maximum Rates and Charges, (Cont'd.)

## A. Recurring and Nonrecurring Charges, (Cont'd.)

3. Premium Feature Package – Available at \$15.00/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature

All Features included in the Select Feature Package above

Remote Access to Call Forwarding

Distinctive Ringing

Continuous Redial

Selective Call Forwarding

Selective Call Rejection

Priority Call

Last Call Return

4. Deluxe Feature Package – Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoice<sup>SM</sup> Service as described in Section 4. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line. (T)  
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Feature

Three-way Calling

Call Forwarding (Busy)

Call Forwarding (Don't Answer)

Call Forwarding (Variable)

Call Waiting (not available when Hunting is selected)

Call Transfer (for Lines)

Calling Name & Number Delivery

Call Hold

Anonymous Call Rejection\*

Last Call Return

\*The Deluxe Feature Package Anonymous Call Rejection is grandfathered and only available to existing Customers at existing locations without modification as of December 1, 2012.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.16 Business Line and Terminal Features, (Cont'd.)

5.16.3 Maximum Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

5. Custom Feature Package

Available at \$15.00/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoice<sup>SM</sup> Service as described in Section 4. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features. (T)  
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Feature

- Remote Access to Call Forwarding
- Distinctive Ringing
- Continuous Redial
- Selective Call Forwarding
- Selective Call Rejection
- Priority Call
- Anonymous Call Rejection

6. Remote Call Forwarding - All LATAs

<u>Feature</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding – Initial Path	\$24.00	\$10.00
Remote Call Forwarding – Addl Path	\$24.00	\$10.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective Customers within 90 days of the establishment of the new feature.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Digital Trunk and PRI Features, (Cont'd.)

5.17.3 Calling Name and Number Transmission

This feature allows the Customer to send the calling name and number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 5.7.

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

Maximum Rates and Charges

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	\$10.00	\$10.00
With PRI Service as part of an integrated product	\$10.00	\$10.00
With Voice T1, where technically feasible	\$10.00	\$10.00

5.17.4 E911 CPN Management\*

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

Maximum Rates and Charges

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

\*Included in standard configuration of Converged Voice Service and FlexVoice<sup>SM</sup> Service.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Digital Trunk and PRI Features, (Cont'd.)

5.17.6 Additional Trunk Groups

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This feature allows the Customer to separate a facility into two or more trunk groups.

Maximum Rates and Charges

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	\$10.00	\$10.00
More than 3 trunk groups, per trunk group	\$100.00	\$100.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	\$10.00	\$10.00
More than 3 trunk groups, per trunk group	\$100.00	\$100.00
With Voice T1, where technically feasible		
Up to 3 trunk groups	\$10.00	\$10.00
More than 3 trunk groups, per trunk group	\$100.00	\$100.00

5.17.7 Call by Call\*

This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction

Maximum Rates and Charges

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	\$10.00	\$10.00
With Voice T1, where technically feasible	\$10.00	\$10.00

\*Not available with Converged Voice Service and FlexVoice<sup>SM</sup> Service

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## SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 5.17 Digital Trunk and PRI Features, (Cont'd.)

## 5.17.8 Two-B Channel Transfer (TBCT)\*

This feature, applicable to two-way PRI service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

Maximum Rates and Charges

	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

## 5.17.9 Call Transfer on Trunks\*

This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic.

Maximum Rates and Charges

	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service, as part of an integrated service	ICB	ICB
With PRI Service	Not Available	Not Available
With Voice T1, where technically feasible	ICB	ICB

## 5.17.10 Blocking Service

See Section 5.2 for details

\*Not available with Converged Voice Service and FlexVoice<sup>SM</sup> Service.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Digital Trunk and PRI Features, (Cont'd.)

5.17.11 Dialed Number Identification Service (DNIS)

ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment.

Maximum Rates and Charges

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	\$10.00	\$10.00

5.17.12 Additional Route Index

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Maximum Rates and Charges

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$10.00	\$10.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$100.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$10.00	\$10.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$100.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$10.00	\$10.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$100.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.17 Digital Trunk and PRI Features, (Cont'd.)

5.17.13 Redirecting Number on PRI

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Maximum Rates and Charges

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$10.00	\$10.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$10.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$10.00	\$10.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$10.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$10.00	\$10.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$10.00

5.17.14 Redirected Dialed Number Identification Service (RDNIS)

(D)

Allows the call record of a Customer who has redirected (i.e., forwarded) an incoming call to an alternate location to carry not only the originating calling number information, but also the calling number identification of the telephone number from which the call was forwarded.

Requires ISDN compatible equipment provided by the Customer.

Maximum Rates and Charges

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Voice T1, where technically feasible, per T1	\$100.00	\$10.00

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## SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 5.20 Automatic Intercept Service (AIS)

(D)

## 5.20.1 General

Automatic Intercept Service (AIS) allows the caller to be referred, and where technically feasible, automatically connected to a subscriber's new telephone number after receiving the intercept message. This service is available to Customers that move within the Company's serving area.

## 5.20.2 Regulations

- A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable tariffs.
- B. AIS is available where facilities are available and conditions permit.
- C. The maximum service period for AIS is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.
- D. With AIS, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the AIS subscriber incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- E. Except with regard to the provision of AIS, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.
- F. Charges will be credited for completion of calls to wrong number, incomplete connections or calls with unsatisfactory transmission.
- G. Maximum Rates and Charges

	Monthly Recurring Charge
Initial 3 Month Service Period	\$10.00
Extended Service Period	ICB

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CURRENT PRICE LIST, (CONT'D.)

Converged Voice Service (Section 4.13)

Rates and Charges, (Cont'd.)

F. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

3. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet 10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$700*	\$630*	\$595*	\$560*

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Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400
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\*These rates are grandfathered and are only available to existing Customers of record as of August 1, 2013.

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CURRENT PRICE LIST, (CONT'D.)

Converged Voice Service (Section 4.13)

Rates and Charges, (Cont'd.)

G. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

4. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet 10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$700*	\$630*	\$595*	\$560*

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Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400
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\*These rates are grandfathered and are only available to existing Customers of record as of August 1, 2013.

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CURRENT PRICE LIST, (CONT'D.)

Non-Listed Service (Section 5.5)

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charge</u>
Non-Listed Service	\$2.18	\$0.00
Move/Change Charge	N/A	\$10.00
Late Charge	N/A	\$25.00

Hunting (Section 5.7)

All LATA's

A. Series Completion Hunting Rates and Charges

<u>Service</u>	Monthly <u>Recurring Charge</u>	Nonrecurring <u>Charge</u>
Series Completion Hunting - Circular	\$0.00	\$0.00
Series Completion Hunting - Regular	\$0.00	\$0.00

B. Multi-Line Hunting Rates and Charges

<u>Service</u>	Monthly <u>Recurring Charge</u>	Nonrecurring <u>Charge</u>
Multi-Line Hunting - Circular	\$0.00	\$0.00
Multi-Line Hunting - Regular	\$0.00	\$0.00
Multi-Line Hunting - Uniform Call Distribution	\$0.00	\$0.00

(D)

(D)

Directory Assistance (Section 5.8)

Directory Assistance, per Query	\$0.90
National Directory Assistance, per Query	\$0.90
Call Completion, Charge per Call Completed	\$0.35

Operator Services (Section 5.9)

Customer Dialed Calling Card	\$0.50
Operator Dialed Calling Card	\$0.85
Person-to-Person	\$3.50
Collect	\$1.30
Third Number Billed	\$1.30
All Other Operator Assistance	\$1.30

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## CURRENT PRICE LIST, (CONT'D.)

Automatic Reroute Service\* (Section 5.15)

(D)

<u>Automatic Reroute</u>	Per Trunk Group Rerouted	
	<u>Monthly</u> <u>Recurring Charge</u>	<u>Nonrecurring</u> <u>Charge</u>
Up to 6 Call Paths	\$ 10.00	\$100.00
Up to 12 Call Paths	\$ 20.00	\$100.00
Up to 18 Call Paths	\$ 30.00	\$100.00
Up to 24 Call Paths	\$ 40.00	\$100.00
Up to 30 Call Paths	\$ 50.00	\$100.00
Up to 36 Call Paths	\$ 60.00	\$100.00
Up to 42 Call Paths	\$ 70.00	\$100.00
Up to 48 Call Paths	\$ 80.00	\$100.00
Up to 54 Call Paths	\$ 90.00	\$100.00
Up to 60 Call Paths	\$100.00	\$100.00
Up to 66 Call Paths	\$110.00	\$100.00
Up to 72 Call Paths	\$120.00	\$100.00
Up to 78 Call Paths	\$130.00	\$100.00
Up to 84 Call Paths	\$140.00	\$100.00
Up to 90 Call Paths	\$150.00	\$100.00
Up to 96 Call Paths	\$160.00	\$100.00

Emergency Reroute Service (Section 5.12)

Charge per Reroute Occurrence	\$250.00
-------------------------------	----------

Busy Verification, Interrupt and Customer Originated Trace Service\* (Section 5.13)

Verification Charge, each request	\$3.00
Interrupt Charge, each request	\$6.00
Customer Originated Trace, each traced call	\$2.00

\*Not available to Converged Voice Service and FlexVoice<sup>SM</sup> Service Customers.

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CURRENT PRICE LIST, (CONT'D.)

Business Line and Terminal Features, (Cont'd.) (Section 5.16)

A. Recurring and Nonrecurring Charges, (Cont'd.)

- 4. Deluxe Feature Package – Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoice<sup>SM</sup> Service as described in Section 4. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line. (T)  
(T)

Feature

- Three-way Calling
- Call Forwarding (Busy)
- Call Forwarding (Don't Answer)
- Call Forwarding (Variable)
- Call Waiting (not available when Hunting is selected)
- Call Transfer (for Lines)
- Calling Name & Number Delivery
- Call Hold
- Anonymous Call Rejection\*
- Last Call Return

- 5. Custom Feature Package

Available at \$7.50/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoice<sup>SM</sup> Service as described in Section 4. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features. (T)  
(T)

Feature

- Remote Access to Call Forwarding
- Distinctive Ringing
- Continuous Redial
- Selective Call Forwarding
- Selective Call Rejection
- Priority Call
- Anonymous Call Rejection

\*The Deluxe Feature Package Anonymous Call Rejection is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012. (M)  
|  
|  
(M)

(M) – Certain material previously found on this page is now located on Page 388.1.

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CURRENT PRICE LIST, (CONT'D.)

Business Line and Terminal Features, (Cont'd.) (Section 5.16)

A. Recurring and Nonrecurring Charges, (Cont'd.)

6. Remote Call Forwarding - All LATAs

<u>Feature</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding – Initial Path	\$12.00	\$0.00
Remote Call Forwarding – Addl Path	\$12.00	\$0.00

(M)  
 - - -  
 (M)

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective Customers within 90 days of the establishment of the new feature.

(M) – Certain material now found on this page was previously located on Page 388.

## CURRENT PRICE LIST, (CONT'D.)

## Digital Trunk and PRI Features (Section 5.25)

A	Calling Number Delivery	<u>Monthly</u> <u>Recurring Charges</u>	<u>Nonrecurring</u> <u>Charges</u>
	With Digital Trunk Service as part of an integrated product	Not Available	Not Available
	With PRI Service as part of an integrated product	\$0.00	\$0.00
	With Voice T1, where technically feasible	\$0.00	\$0.00
B.	Calling Name and Number Delivery	<u>Monthly</u> <u>Recurring Charges</u>	<u>Nonrecurring</u> <u>Charges</u>
	With Digital Trunk Service as part of VersiPak® Service or other integrated product	Not Available	Not Available
	With PRI Service as part of VersiPak Service	\$0.00	\$0.00
	With PRI Service as part of Converged Voice Services	\$50.00	\$0.00
	With Complete Dynamic Service, Complete Lines & Trunks Service and Channel 12 Service per trunk group	\$50.00	\$0.00
	With Voice T1, where technically feasible	\$0.00	\$0.00
C.	Calling Name and Number Transmission	<u>Monthly</u> <u>Recurring Charges</u>	<u>Nonrecurring</u> <u>Charges</u>
	With Digital Trunk Service as part of an integrated product	\$0.00	\$0.00
	With PRI Service as part of an integrated product	\$0.00	\$0.00
	With Voice T1, where technically feasible	\$0.00	\$0.00
D.	E911 CPN Management*	<u>Monthly Recurring</u> <u>Charges</u>	<u>Nonrecurring</u> <u>Charges</u>
	With Digital Trunk Service	Not Available	Not Available
	With PRI Service as part of an integrated product	ICB	ICB
	With Voice T1, where technically feasible	ICB	ICB

\*Included in standard configuration of Converged Voice Service and FlexVoice<sup>SM</sup> Service.

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CURRENT PRICE LIST, (CONT'D.)

Digital Trunk and PRI Features, (Cont'd.)

E.	CARE CPN Management	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>	
	With Digital Trunk Service	Not Available	Not Available	
	With PRI Service as part of an integrated product	ICB	ICB	
	With Voice T1, where technically feasible	ICB	ICB	
F.	Additional Trunk Groups	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>	(D)
	With Digital Trunk Service as part of an integrated product			
	Up to 3 trunk groups	\$0.00	\$0.00	
	More than 3 trunk groups, per trunk group	\$50.00	\$50.00	
	With PRI Service as part of an integrated product			
	Up to 3 trunk groups	\$0.00	\$0.00	
	More than 3 trunk groups, per trunk group	\$50.00	\$50.00	
	With Voice T1, where technically feasible			
	Up to 3 trunk groups	\$0.00	\$0.00	
	More than 3 trunk groups, per trunk group	\$50.00	\$50.00	
G.	Call by Call*	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>	
	With Digital Trunk Service	Not Available	Not Available	
	With PRI Service as part of an integrated product	\$0.00	\$0.00	
	With Voice T1, where technically feasible	\$0.00	\$0.00	
H.	Two-B Channel Transfer (TBCT)*	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>	
	With Digital Trunk Service	Not Available	Not Available	
	With PRI Service as part of an integrated product	ICB	ICB	
	With Voice T1, where technically feasible	ICB	ICB	

\*Not available with Converged Voice Service and FlexVoice<sup>SM</sup> Service. (T)

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CURRENT PRICE LIST, (CONT'D.)

Digital Trunk and PRI Features, (Cont'd.)

I.	Call Transfer on Trunks*	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
	With Digital Trunk Service, as part of an integrated service	ICB Not Available	ICB Not Available
	With PRI Service		Available
	With Voice T1, where technically feasible	ICB	ICB
J.	Blocking Service - See Section 3.12 for details		
K.	Dialed Number Identification Service (DNIS)	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
	With Digital Trunk Service	Not Available	Not Available
	With PRI Service Per Trunk	\$5.00	\$0.00
L.	Additional Route Index	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
	With Digital Trunk Service, as part of an integrated product		
	Up to 3 route indexes per trunk group	\$0.00	\$0.00
	More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00
	With PRI Service, as part of an integrated product		
	Up to 3 route indexes per trunk group	\$0.00	\$0.00
	More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00
	With Voice T1, where technically feasible		
	Up to 3 route indexes per trunk group	\$0.00	\$0.00
	More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00

(D)

\*Not available with Converged Voice Service and FlexVoice<sup>SM</sup> Service.

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## CURRENT PRICE LIST, (CONT'D.)

## Digital Trunk and PRI Features, (Cont'd.)

M.	Redirecting Number on PRI	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>	(D)
	With Digital Trunk Service, as part of an integrated product			
	Up to 3 route indexes per trunk group	\$0.00	\$0.00	
	More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00	
	With PRI Service, as part of an integrated product			
	Up to 3 route indexes per trunk group	\$0.00	\$0.00	
	More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00	
	With Voice T1, where technically feasible			
	Up to 3 route indexes per trunk group	\$0.00	\$0.00	
	More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00	
N.	Redirected Dialed Number Identification Service (RDNIS)	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>	(D)
	With Voice T1, where technically feasible, per T1	\$50.00	\$0.00	

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CURRENT PRICE LIST, (CONT'D.)

Voice Mail Service (Section 5.18)

Per Individual Mailbox, (Cont'd.)

All LATAs where available

Per Individual Mailbox (up to 100 Mail Addresses):

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Basic Mailbox	\$6.95	\$22.00
Enhanced Mailbox	\$8.95	\$22.00
Deluxe Mailbox	\$10.95	\$22.00

Recorded Announcement Service (Section 5.19)

All LATAs

Each Completed Local Recorded Announcement - \$0.80

Automatic Intercept Service (AIS) (Section 5.20)

(D)

Initial 3 Month Service Period	Monthly Recurring Charge \$0.00
Extended Service Period	ICB

(D)

Virtual Telephone Number (Section 5.21)

Monthly Recurring Charge Per Number	\$0.15
Nonrecurring Charge Per Number	\$0.35

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## CURRENT PRICE LIST, (CONT'D.)

FlexVoice<sup>SM</sup> Service (Section 4.14)

(N)

## 1. Phoenix Markets

Call Paths	Flex Call Minutes	Nonrecurring Charges	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1 - 10	6500	\$500.00	\$400.00	\$360.00	\$320.00	\$280.00
11 - 15	6500	\$500.00	\$425.00	\$382.00	\$340.00	\$297.00
16 - 20	6500	\$500.00	\$450.00	\$405.00	\$360.00	\$315.00
21 - 25	6500	\$500.00	\$475.00	\$427.00	\$380.00	\$332.00
26 - 30	6500	\$500.00	\$570.00	\$513.00	\$456.00	\$399.00
31 - 35	13000	\$500.00	\$665.00	\$598.00	\$532.00	\$465.00
36 - 40	13000	\$500.00	\$760.00	\$684.00	\$608.00	\$532.00
41 - 45	13000	\$500.00	\$855.00	\$769.00	\$684.00	\$598.00
46 - 50	13000	\$500.00	\$950.00	\$855.00	\$760.00	\$665.00

## 2. Tucson Markets

Call Paths	Flex Call Minutes	Nonrecurring Charges	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1 - 10	6500	\$500.00	\$450.00	\$405.00	\$360.00	\$315.00
11 - 15	6500	\$500.00	\$491.00	\$442.00	\$393.00	\$344.00
16 - 20	6500	\$500.00	\$533.00	\$480.00	\$426.00	\$373.00
21 - 25	6500	\$500.00	\$575.00	\$517.00	\$460.00	\$402.00
26 - 30	6500	\$500.00	\$690.00	\$621.00	\$552.00	\$483.00
31 - 35	13000	\$500.00	\$805.00	\$724.00	\$644.00	\$563.00
36 - 40	13000	\$500.00	\$920.00	\$828.00	\$736.00	\$644.00
41 - 45	13000	\$500.00	\$1,035.00	\$931.00	\$828.00	\$724.00
46 - 50	13000	\$500.00	\$1,150.00	\$1,035.00	\$920.00	\$805.00

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