

E-00000C-11-0328

ORIGINAL
OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMM



0000146258

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: 2013 JUL -2 A 9:33

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111483

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 7/1/2013

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First: **Last:**

Complaint By: Mr. and Mrs. E.C. Frost

Account Name: Mr. and Mrs. E.C. Frost

Home: (000) 000-0000

Street:

Work:

City: Sedona

CBR:

State: AZ Zip: 86336

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Docket No. E-00000C-11-0328

To whom it may concern,

We are very much opposed to the installation of so called Smart Meters. We have clients who have reason to believe that they have health risks. To us, it is a serious intrusion regarding privacy. We don't think information should be collected by ANYONE regarding when we use our electric toothbrush, or other appliances. Our daily schedule is not anyone's business. In addition, we resent the possibility of paying an extra charge to maintain our privacy or to avoid possible health risks.

Thank you for your time.

Sincerely,

Mr. and Mrs. E.C. Frost

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Emailed to the Phoenix office for docketing.
FILE CLOSED.

End of Comments

Arizona Corporation Commission
DOCKETED

JUL - 2 2013

DOCKETED BY NR

Date Completed: 7/1/2013

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