

E-01345A-13-0069

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Richard Martinez      **Phone:** (      **Fax:**

**Priority:** Respond Within Five Days

**Opinion No.** 2013 - 111472      **Date:** 6/28/2013

**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:**      **First:** Christine      **Last:** Livengood

**Account Name:** Christine Livengood

**Street:**

**City:** Hereford

**State:** AZ      **Zip:** 85615

**Home:**

**Work:**

**CBR:**

**is:**

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL  
2013 JUL - 1 A 9:38  
RECEIVED

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:**

**Nature of Complaint:**

Docket No. E-01345A-13-0069

Customer is against the Smart Meters and how the Opt-out program will work. Customer said that other Utility Companies who already have Smart Meters in place are only paying a monthly \$10-12 fee and not a \$30 monthly fee that is being proposed. Also, a \$75 one-time charge is not right. No detailed explanation has been given regarding what this charge actually entails.

Again, customer is strongly against these proposed rates on the Application.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

6/28  
Emailed to the Phoenix office for docketing.  
FILE CLOSED.

\*End of Comments\*

Arizona Corporation Commission  
DOCKETED

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**Date Completed:** 6/28/2013

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