

E-01933A-12-0291



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ORIGINAL

**ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM**

Investigator: Carmen Madrid

Phone: 2013 JUL -1 A 9:38

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111455

AZ CORP COMMISSION
DOCKET CONTROL Date: 6/28/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Rich Last: Hanson

Account Name: Rich Hanson

Home: /

Street: n/a

Work: (000) 000-0000

City: Tucson

CBR:

State: AZ Zip: 00000

is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name:

Contact Phone: (

Nature of Complaint:

*****OPPOSED TO RATE INCREASE*****

Consumer wanted to voice his opposition to the rates that are to become effective July 1st. He states that that news media reports that the average customer will received an increase of \$4.00 a month. He states that he contacted a friend who is a CPA and they have discovered that the increase will be \$4.50 or a 64% increase. He states that the company is misleading the public and that the information is deceptive. There are a lot of people on fixed incomes and that this increase is outrageous and is not happy that the ACC is allowing this.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/28/13 Opinion noted and filed in Docket No. E-01933A-12-0291. closed

End of Comments

Date Completed: 6/28/2013

Opinion No. 2013 - 111455

Arizona Corporation Commission

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