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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid Phone: 2013 JUL -1 A 9:40 Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 111457 Date: 6/28/2013

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

Complaint By: First: Carol Last: Brown

Account Name: James & Carol Brown Home:
Street: Work: (000) 000-0000
City: Payson CBR:
State: AZ Zip: 85541 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

*****OPPOSED TO FEES*****

Consumer is opposed to the opt out fees that APS is trying to imposed on consumers. This area consists of a lot of older citizens on a fixed income. This would be a hardship on most of them.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0069. closed

End of Comments

Date Completed: 6/28/2013

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Arizona Corporation Commission
DOCKETED

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