

E-01345A-13-0069

ORIGINAL



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ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111237

Date: 6/17/2013

Complaint Description: 08A Rate Case Items - Opposed
01H Billing - Smart Meter

Complaint By: First: Linda Last: Barnett

Account Name: Linda Barnett

Home:

Street: n/a

Work: (000) 000-0000

City: Bisbee

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Caller states that she read in the newspaper that APS was installing smart meters. Caller is opposed to the installation of smart meters and charges that APS wants to charge consumers for opting out of having a smart meter.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/17/13 Opinion noted and filed in Docket No. E-01345A-13-0069. closed

End of Comments

Date Completed: 6/17/2013

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Arizona Corporation Commission
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