

E-00000C-11-0328

OPEN MEETING AGENDA IT  
ARIZONA CORPORATION COM  
UTILITY COMPLAINT FORM.



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ORIGINAL

Investigator: Carmen Madrid

Phone: 2013 JUL -2 P 2:50

Fax: -----

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 111497

Date: 7/2/2013

Complaint Description: 01H Billing - Smart Meter  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: James C.

Brown, III

Account Name: James C. Brown, III

Home:

Street:

Work: (000) 000-0000

City: Payson

CBR:

State: AZ Zip: 85541

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Arizona Corporation Commission Public Comment Form

Docket# E-00000C-11-0328

James C. Brown III

Payson, AZ 85542

Phone:

Arizona Corporation Commission  
DOCKETED

JUL 02 2013

DOCKETED BY [Signature]

My wife and I live in a rural area about 7 miles northeast of Payson and within the Tonto National Forest in a small community of about 200 homes called Beaver Valley Estates.

Earlier this week (June 24) we received a letter from APS notifying us that it was planning to install Smart Meter at our home in next few weeks.

I have done research and reviewed information from a number of different sources. Many reports indicate Smart Meters can have a negative effect on people, particularly those with weakened immune systems; such individuals include very young children and older adults as well as those with a compromised immune system. We both are in our 70's and Mrs. Brown has COPD so we both are in that category. Consequently, we believe Smart Meters could endanger our personal health.

There are a number of reports that indicate there is a significant possibility of negative health effects. Some European countries, including Italy and the United Kingdom, have banned or temporarily suspended the installation of Smart Meters because of health concerns.

More specifically, on January 19, 2012, the American Academy of Environmental Medicine sent a letter to the California Public Utilities Commission (CUPC) calling for an immediate moratorium on Smart Meters.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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"Chronic exposure to wireless radiofrequency radiation is a preventable environmental hazard that is sufficiently well-documented to warrant immediate preventative public health action ... Given the widespread, chronic, and essentially inescapable ELF/RF exposure to everyone living near a 'Smart Meter,' the Board of the American Academy of Environmental Medicine finds it unacceptable from a public health standpoint to implement this technology until these serious medical concerns are resolved. We consider a moratorium on installation of wireless 'smart meters' to be an issue of the highest importance."

<http://aaemonline.org/images/CaliforniaPublicUtilitiesCommission.pdf>

The AAEM subsequently released a position paper: "Electromagnetic and Radiofrequency Fields Effect of Human Health." [http://aaenlonline.org/emf\\_rf\\_position.html](http://aaenlonline.org/emf_rf_position.html)

We believe a moratorium on Smart Meter installation to be the prudent approach, thereby eliminating the cumulative effect of radiation of harmful signals from the meters within a community.

Barring that approach, we believe individual customers should be able to request that a smart meter NOT be installed at their home and/or business and electric usage should continue to be measured by the present analog meter. Further, there should be no significant charge for continuing to use the established metering system-- a system that has worked well for many decades.

In summary, we recommend that Smart Meters not be used in our community. If that is not acceptable, then individual customers should be able to reject the Smart Meters at no financial or service penalty. I have notified APS that we want to opt-out of having a Smart Meter on our home.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion noted and filed in Docket No. E-000000C-11-0328. closed

\*End of Comments\*

**Date Completed: 7/2/2013**

**Opinion No. 2013 - 111497**

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