

E-00000c-11-0328

OPEN MEETING AGENDA ITEM
ORIGINAL ARIZONA CORPORATION COM
UTILITY COMPLAINT FORM



0000146034

Investigator: Carmen Madrid

Phone: 2013-591-2125

Fax:

Priority: Respond Within Five Days

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 111494

Date: 7/1/2013

Complaint Description: 01H Billing - Smart Meter

08A Rate Case ~~INCSAG~~

First:

Last:

Complaint By: Sharon

Brooks

Account Name: Lake Montezuma Property Owners Assoc.

Home:

Street:

Work: (000) 000-0000

City: Lale Montezuma

CBR:

State: AZ Zip: 86342

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Lake Montezuma Property Owners Association

Lake Montezuma, Arizona 86342-5292

Date: June 27, 2013

Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007

928-592-2839

Arizona Corporation Commission
DOCKETED
JUL 02 2013
DOCKETED BY [Signature]

Subject: Docket No: E-00000c-11-0328, Public Comments Regarding Smart Meter

Dear Commission Members:

We are uncomfortable about APS proceeding with the installation and use of smart meters without more research. We are also concerned about the general lack of awareness about this issue in the Montezuma Rimrock Fire District (about 5,000 residents) located north of Camp Verde.

The fees for the opt out choice are unaffordable for most of us. Please consider our request to delay your decision and give folks in our area more time to respond and comment.

Respectfully,

Lake Montezuma Property Owners Association Board

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sharon Brooks, Jim Bowser, Karin Krippene, Janet Aniol, Ron Melcher, Margaret Holt
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/1/13 Opinion noted and filed in Docket No. E-00000C-11-0328. closed
End of Comments

Date Completed: 7/1/2013

Opinion No. 2013 - 111494

E-000000C-11-0328

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111488

Date: 7/1/2013

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Robert E. & Shirley J. Dye

Account Name:

Home: (000) 000-0000

Street:

Work:

City: Payson

CBR:

State: AZ Zip: 85541

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Docket No. E-00000C-11-0328

Donald E. Brandt
Chairman and Chief Executive Officer
P.O. Box Mail Station
Phoenix, AZ 85072-3999

My husband and I own the house at
Our APS Account number is

We had our just turned 13 year old grandson, an almost 6 year old granddaughter and our adult daughter move in with us last November. Nick had seizure disorder when he was little and has only been off seizure medication for the past three years. He has learning disabilities due to his long time on the seizure meds. He is sleeping in the bedroom that has our analog electric meter just outside the wall at the head of the bed. We can make no other sleeping arrangements for him. WE do not want a Smart Meter with its electromagnetic pulse transmissions messing with his brain as he sleeps at night. We have learned a lot about wireless transmissions and we are fearful of the effects it might have not only on him, but the rest of us.

THEREFORE, WE ASK THAT YOU ALLOW US TO KEEP OUR SAFE ANALOG METER.
AND WE DOD NTO GIVE YOU PERMISSION TO INSTALL A MART METER ON OUR HOME.

We understand that we can read our own meter and we will be happy to do that. We do not want to be penalized a fee for having a meter reader come to our home. And we shoud not be penalized by the exorbitant t punitive opt out fee that we hear you, APS, had requested and is being considered by the Corporate Commission.

So, So not remove our Analog meter and replace it with a digital smart meter.
Robert and Shirley Dye,
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 7/1/2013

Opinion No. 2013 - 111488
