

E-01345A-10-0394
E-01345A-12-0290
E-01933A-12-0296
E-04204A-12-0297



0000146016

ARIZONA CORPORATION CO

UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Deb Reagan

Phone:

RECEIVED
AZ CORP COMMISSION
BUCKET CONTROL

2013 JUN 28 PM 1 01

Priority: Respond Within Five Days

Opinion No. 2013 - 111422

Date: 6/27/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

JUN 28 2013

Complaint By: First: Allen S. Last: Greene

Account Name: Allen S. Greene

Home:

DOCKETED BY

Street:

Work:

City: Scottsdale

CBR:

State: AZ Zip: 85250

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

***** E-01345A-10-0394, E-01345A-12-0290, E-01933A-12-0296, E-04204-12-0297 *****

Arizona Corporation Commission
1300 West Washington
Phoenix, AZ 85007

Last February I contracted to have a solar system installed at my home. A number of factors influenced my decision. These are:

1. I felt it was environmentally responsible.
2. The incentives, i.e. the rebates and the to one KW tradeoff made economic sense.
3. Senate Bill 1254 and House Bill 2593 established a clear public policy in Arizona to encourage alternate sources of energy.

Although it is early in my APS billing cycle my results are satisfactory.

Much to my chagrin I watched an episode on "Horizon", channel 8, in which Ted Simon interviewed two representatives from APS. These gentlemen argued that the one to one KW allowance was unfair to APS because it didn't pay for the transmission cost of their service. The intention was to ask for relief from the Commission.

This program has been followed up in the press with the APS and Solar interests being debated. Solar's argument is that their systems will result in less capital cost for APS.

It seems to me that what APS is proposing is a classic case of bait and switch. They offer cash and credit incentives to get their customers to invest in solar and then change them after they are roped in.

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

If this tactic was exercised in any other commercial setting it could be prosecuted.

In conclusion, it is my hope that this commission and those of the future will reject any APS attempts to alter the one to one KW credit allowance.

Sincerely,

Allen S. Greene

Scottsdale, AZ 85250

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed:

Opinion No. 2013 - 111422
