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BEFORE THE ARIZONA CORPORA
RECEIVED

COMMISSIONERS
BOB STUMP- CHAIRMAN
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH

2013 JUN 28 P 2:17

AZ CORP COMMISSION
DOCKET CONTROL

IN THE MATTER OF THE APPLICATION OF)	DOCKET NO. T-20584A-10-0319
LEAP FROG TELECOM, LLC DBA VOCE)	
TELECCOM FOR APPROVAL OF A)	
CERTIFICATE OF CONVENIENCE AND)	
NECESSITY TO PROVIDE RESOLD LONG)	
DISTANCE AND LOCAL EXCHANGE)	VOCE TELECOM'S
TELECOMMUNICATIONS SERVICES.)	NOTICE OF FILING RESPONSES
	TO STAFF'S DATA REQUESTS

On June 5, 2013, the Commission Hearing Division issued a Procedural Order that requires Leap Frog Telecom, LLC d/b/a Voce Telecom ("Voce Telecom") to file answers to questions set forth in the Procedural Order and copies of responses to Staff's Data Requests by June 28, 2013. Accordingly, Leap Frog Telecom, LLC d/b/a Voce Telecom ("Voce Telecom") files the attached answers and copies of all responses to Staff's Data Requests.

RESPECTFULLY SUBMITTED this 28th day of June 2013.

ROSHKA DEWULF & PATTEN, PLC

Arizona Corporation Commission
DOCKETED

JUN 28 2013

DOCKETED BY *ISM*

By *Timothy J. Sabo*
Michael W. Patten
Timothy J. Sabo
One Arizona Center
400 East Van Buren Street, Suite 800
Phoenix, Arizona 85004

ROSHKA DEWULF & PATTEN, PLC
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PHOENIX, ARIZONA 85004
TELEPHONE NO 602-256-6100
FACSIMILE 602-256-6800

1 Original and 13 copies of the foregoing
2 filed this 28th day of June 2013 with:

3 Docket Control
4 Arizona Corporation Commission
5 1200 West Washington Street
6 Phoenix, Arizona 85007

7 Copy of the foregoing was hand-delivered
8 this 28th day of June 2013 to:

9 Lyn Farmer, Esq.
10 Chief Administrative Law Judge
11 Hearing Division
12 Arizona Corporation Commission
13 1200 West Washington
14 Phoenix, Arizona 85007

15 Janice M. Alward, Esq.
16 Chief Counsel, Legal Division
17 Arizona Corporation Commission
18 1200 West Washington
19 Phoenix, Arizona 85007

20 Steve Olea
21 Director, Utilities Division
22 Arizona Corporation Commission
23 1200 West Washington
24 Phoenix, Arizona 85007

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26
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By *Rebecca Howard*

Procedural Order Responses

- 1. An organizational chart for Voce Telecom reflecting its affiliates, direct and indirect companies and ownership percentages as well as a list of the current officers and directors.**

Organizational Chart – see attached

Officers and directors of Leap Frog Telecom LLC d/b/a Voce Telecom:

Joseph M. Rao – LLC Manager

Dimitris Pantzartzis – President

Peter Stazzone – Chief Financial Officer

As per STF 6.1 – All other positions are provided through Etna Staffing Solutions, which has a management services agreement with Leap Frog to provide staffing and related administrative functions. Ben Elkins is employed by Etna Staffing Solutions and provides sales management to Leap Frog as Vice President of Sales. Mr. Rao is also employed by Etna Staffing Solutions and primarily provides management consulting to Leap Frog

- 2. A timeline reflecting the purchase and transfer of Andiamo Telecom customer base and the specific parties to the purchase.**

Andiamo did not sell its customer base to any entity. In an effort to be fully responsive to the Judge's inquiries, however, the Company offers the following timeline of Andiamo's sale of other assets and its discontinuance of service to customers in Arizona:

01/03/08 – Andiamo sold its California assets to Leap Frog Telecom dba Voce Telecom, but not Andiamo's customer base. Andiamo attempted unsuccessfully to sell the customer base to another purchaser.

07/01/08 – Andiamo entered into a Management Services Agreements with Voce Telecom and Etna Staffing Solutions (ESS) to manage the operations of its business.

July 2010 – Andiamo sent notice to its customers in the July 1010 bill cycle stating that effective August 1, 2010, it would cease providing long distance services and that customers could elect to switch their service to Voce Telecom or another service provider. Under the Management Services Agreement, Voce Telecom received the accounts receivable for customers that switched from Andiamo to Voce. 7/30/10 – Voce Telecom filed application for Certificate of Convenience and Necessity with the Arizona Corporation Commission.

08/1/10 Andiamo customers who agreed to transfer were transferred to Voce.

3. An explanation of Andiamo Telecom's sale of assets and cancellation of the performance bond without Commission approval

Due primarily to a lack of working capital, Andiamo sold its California assets to Voce Telecom on January 3, 2008; certain other assets (not including customers) to ALD Telecom (pre-paid calling card services) on June 30, 2008; and other assets to Etna Staffing Solutions on July 1, 2008.

On July 1, 2008 all Andiamo employees were terminated by Andiamo. Voce Telecom and ESS hired a substantial portion (but not all) of Andiamo's employees on July 1, 2008. Andiamo entered into a Management Services Agreement with ESS (see attached) to manage the operations of Andiamo's long distance business while Andiamo sought to sell its customer base.

A local attorney, Jeffrey Kaufman, Esq., was engaged to wind down Andiamo's business but was not instructed to handle regulatory compliance requirements due to Andiamo's lack of funds available to pay for such legal services. Andiamo's performance bond was cancelled for non-payment when it came up for renewal, and, due again to lack of funding for regulatory compliance, Andiamo did not notify or seek approval from the Commission.

4. The name of the person the Company anticipates will be appointed as the ACC Compliance Officer and a description of that person's experience with regulatory compliance filings.

Peter Stazzone. Mr. Stazzone will also engage the services of Technologies Management, one of the country's premier regulatory consulting firms to assist in preparing and filing timely regulatory reports as required. As CFO in numerous telecom companies, Mr. Stazzone has considerable experience in regulatory compliance reporting.

Peter Stazzone joined Voce in 2008. He is responsible for the company's financial strategy, accounting, planning, regulatory compliance reporting, funding, assets, budgeting and reporting. Peter has more than twenty years of domestic and international experience in finance, strategic planning, operations, and accounting, and has a track record in the development of systems and processes that increase productivity and efficiency. Before joining Voce, Stazzone was the CFO for Dancris Telecom from 2000-2004, and CFO for Andiamo Telecom from 2004-2008. Before joining Dancris, Stazzone was a managing director of 360networks, a publicly traded global broadband network services provider. Peter has held management positions in finance and accounting in private industry and public accounting firms in Chicago and San Francisco. Peter has an MBA degree from DePaul University and a BS in accounting from the University of Illinois at Urbana. In addition, he is a Certified Public Accountant.

5. Updated information:

- Number of customers by class

Business – 2,987 (Arizona – 895)

Residential – 6,201 (Arizona – 624)

TOTAL – 9,188 (Arizona- 1,519)

(Arizona customers resold long distance; see response to Staff Data Request STF 3.1)

- Number of Arizona employees

14

- Fair Value rate base of Arizona assets

\$150,000

- Financial report- see attached

- Current jurisdictions

Interstate service – Voce has a FCC 214 license allowing Voce to provide interstate long distance service to customers throughout the United States

Intrastate service – Voce is authorized in the following states:

Washington

Oregon

Colorado

- Consumer complaints filed with the FCC or in other jurisdictions against Leap Frog Telecom LLC d/b/a Voce Telecom.

1. April 25, 2011 – Arizona Corporation Commission Complaint # 2011-94665 –re: Kean Meade Greenway. Billing dispute. Case satisfactorily resolved.
2. January 10, 2012 – State of Washington Utilities and Transportation Commission, UTC Complaint # 112796. Billing dispute. Case satisfactorily resolved.
3. January 11, 2012 Oregon PUC – re:Thomas Walker. Billing dispute. Case satisfactorily resolved.
4. January 26, 2012 Oregon PUC – re:Kelly Lochman. Service interruption. Case satisfactorily resolved.

5. April 12, 2012 - State of Washington Utilities and Transportation Commission, UTC
Complaint # 406077. Billing dispute/service termination. Case satisfactorily resolved.
6. May 30, 2013 – South Carolina Regulatory Staff – re: Essmaeil Maghsoud. Billing
dispute. Case satisfactorily resolved.

Voce Telecom, L.L.C.
Income Statement
Jan 1, 2012 thru Dec 31, 2012 **

	Jan -Dec 2012	%
Revenue	\$ 7,319,257	
Total Revenue	\$ 7,319,257	100.0%
Cost of Goods Sold	\$ 4,380,369	
Total Cost of Goods Sold	\$ 4,380,369	59.8%
GROSS PROFIT	\$ 2,938,888	40.2%
Selling, General & Administrative		
Administrative Expenses	\$ 1,663,835	22.7%
Total SG&A	\$ 1,663,835	22.7%
Net Income from Operations	\$ 1,275,053	17.4%
Other Income and Expense		
Total Other Income & Expense	\$ (118,581)	-1.6%
NET INCOME	\$ 1,156,472	15.8%

Voce Telecom, L.L.C.
Balance Sheet
December 31, 2012

ASSETS

<i>Cash</i>	\$	278,391.17
<i>Accts Receivable</i>	\$	1,802,927.62
<i>Other Assets</i>	\$	1,418,021.55
Total Current Assets	\$	3,499,340

<i>Fixed Assets</i>	\$	-
<i>Intangible Assets</i>	\$	37,706
<i>Other Assets</i>	\$	15,255
Total Other Assets	\$	52,961

TOTAL ASSETS **\$ 3,552,301**

LIABILITIES AND EQUITY

Current Liabilities

Accounts Payable	\$	1,072,148
Loan Payable		
Other Payables	\$	2,991

Total Current Liabilities **\$ 1,075,139**

Long Term Liabilities

Loan Payable	\$	98,824
Note Payable	\$	115,000

Total Long Term Liabilities **\$ 213,824**

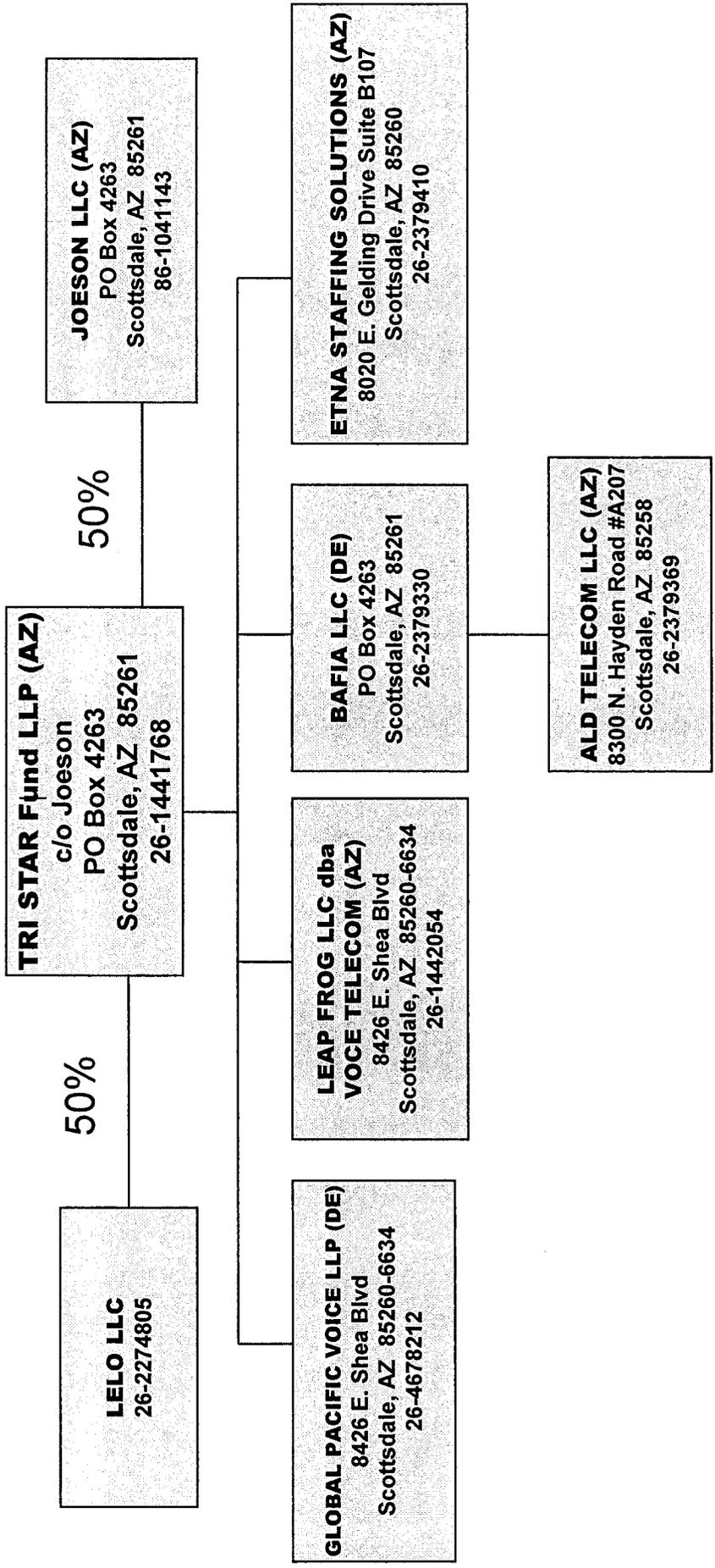
TOTAL LIABILITIES **\$ 1,288,964**

EQUITY

Capital Account	\$	1,000
Retained Earnings-Prior	\$	1,564,461
Retained Earnings-Current Year	\$	1,156,477
Other Equity	\$	(458,600)

Total Equity **\$ 2,263,338**

TOTAL LIABILITIES & EQUITY **\$ 3,552,301**



**RESPONSES TO STAFF'S FIRST SET
OF DATA REQUESTS**

LEAP FROG TELECOM, LLC dba VOCE TELECOM.
RESPONSE TO STAFF'S FIRST SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

In addition to a paper response, all information responses should also be provided in searchable PDF, DOC or EXCEL files via email or electronic media.

For each answer, please identify by name, title, and address each person providing information that forms the basis for the response provided.

Please make sure each numbered item and each part of the item is answered completely

STF 1.1 In the responding to Section (A-20) of the application, the Company states it does not have any affiliates that also would be alternative providers of the services it is proposing to offer in Arizona. Since Andiamo Telecom, LLC is also owned by Tri Star Fund, LLP, wouldn't it be considered an affiliate of the Company? If yes, please explain why it was not listed in response to this requirement. If no, please explain in detail why it would not be considered an affiliate.

Response:

Andiamo Telecom, LLC is not owned by Tri Star Fund, LLP.

STF 1.2 Referencing Attachment A, the Company indicates that Joseph M. Rao is an Officer of the Company. Please provide Mr. Rao's background, including his present position and duties for Leap Frog and the number of years of experience he has in the telecommunications industry.

Response:

Mr. Rao has over 15 years of experience in the telecommunications industry. He has served in managerial and executive positions working on sales, strategic planning, operations management, vendor contract negotiations, and other areas. Some of the product lines he worked in includes Long Distance Communications, Operator Services, International Services, Wholesale Services, Prepaid Cards, and Internet Services.

Prior to his work in the telecommunications industry, Mr. Rao was involved in the automotive sales world in Phoenix, Arizona as owner of the Camelback Subaru Dealership and President of the Phoenix New Car Dealer's Association. The international connections he made through his ventures led him into the telecommunications world.

LEAP FROG TELECOM, LLC dba VOCE TELECOM.
RESPONSE TO STAFF'S FIRST SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

STF 1.3 Referencing Attachment B1, Arizona Tariff No. 1, Section 2, Original Page 5, section 2.5, the third paragraph states that interest on deposits is calculated according to the interest rate and method of calculation in accordance to Arizona law. Please clarify what Arizona law is being referenced by this paragraph. The Arizona Corporation Commission does not set interest rates for utilities under its jurisdiction as A.A.C. R14-2.503.B.3 does not state an Interest Rate to be paid on deposits and advance payments. If the Company needs guidance about interest rates on deposits, Staff suggests the use of Qwest's Exchange and Network Services Price Cap Tariff 2.3.3.B.2, which states "The deposit will bear simple interest at 6 percent a year payable on the actual amount on deposit with the Company."

Response:

The Company will file an amendment to its tariff under separate cover to revise that language.

STF 1.4 Referencing Attachment B1, Arizona Tariff No. 1, Section 2, Original Page 6, section 2.7.4, it is Staff's current practice that the Pay Telephone Surcharge be capped at \$0.60 per call. Please adjust the maximum rate on this tariff page and in Section 4, Original Page 2, section 4.9 accordingly.

Response:

The Company will file an amendment to its tariff under separate cover to reduce the maximum and current rates to \$.60.

STF 1.5 Referencing Attachment B1, Arizona Tariff No. 1, Section 2, Original Page 12, would the Company be willing to add the Commission's website address – <http://www.azcc.gov/divisions/utilities/consumerservices.asp> – to this portion of the tariff? If yes, please add underneath the Commission's street address. If no, please explain why not.

Response:

Yes. The Company will file an amendment to its tariff to add the Commission's website address.

LEAP FROG TELECOM, LLC dba VOCE TELECOM.
RESPONSE TO STAFF'S FIRST SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

STF 1.6 Referencing Attachment B1, Arizona Tariff No. 1, Section 3, Original Page 2, this page provides an explanation how distance is calculated for all mileage sensitive products. However, none of the products included in this tariff have a mileage component. Since there are no mileage sensitive products included in this tariff, please explain the purpose of this calculation in this tariff. Would the Company be willing to delete this information from this tariff and replace it with a "Reserved For Future Use" label in its place?

Response:

Yes. The Company will file an amendment to its tariff to delete this language.

STF 1.7 Referencing Attachment B1, Arizona Tariff No. 1, Section 3, Original Page 3, section 3.3, please identify and explain in detail what costs are being recovered by the Monthly Charge per Presubscribed Number. Please include in the explanation under what circumstances the charge is applied and any circumstances when the charge is not applicable.

Response:

The Company will file an amendment to its tariff to change this charge to a minimum monthly charge of \$2.95 (maximum rate of \$4.95). The minimum monthly charge is intended to cover the costs of account maintenance and processing and sending monthly customer bills in the event that the customer has minimal toll charges during the month.

STF 1.8 Referencing Attachment B1, Arizona Tariff No. 1, Section 3, Original Page 3, section 3.5, please add to the Toll Free Service description the billing increment for the initial call reception and billing increment thereafter.

Response:

The Company will file an amendment to its tariff to add this language.

STF 1.9 Referencing Attachment B1, Arizona Tariff No. 1, Section 3, Original Page 4, section 3.6, the third line indicates when more than one number is requested in a single call to Long Distance Directory Assistance, a charge will apply for each number requested. Please clarify what rate will apply be telephone number requested on a single call to Long Distance Directory Assistance.

Response:

If only one number is requested during the call, the total charge will be \$2.00; if two numbers are requested, the charge will be \$4.00, and so on. The Company will file an amended tariff page to clarify the application of this charge.

LEAP FROG TELECOM, LLC dba VOCE TELECOM.
RESPONSE TO STAFF'S FIRST SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

STF 1.10 Referencing Attachment B1, Arizona Tariff No. 1, Section 4, Original Page 3 [should be Page 1], section 4.1 the second paragraph of this section states "rates vary by mileage band, time of day, call duration and by originating and terminating access type." However, there are no mileage bands or time of day rates proposed. Please correct this paragraph to accurately reflect the parameters that are used in rating calls in this tariff.

Response:

The Company will file an amendment to its tariff to revise this language.

STF 1.11 Referencing Attachment B1, Arizona Tariff No. 1, Section 4, Original Page 2, section 4.7 and the Company's response to STF 1.9, please clarify if the rate for Long Distance Directory Assistance is a per call rate or a per telephone number requested rate. If the rate is the same for each telephone number, please update this page to reflect the application of the rate on a per telephone number requested basis.

Response:

The Company will file an amendment to both Sections 3.6 and 4.7 of its tariff to reflect that the charge is assessed on each number requested. Note: the Company is also filing an amendment to the rate in Section 4.5 to reflect \$0.19 per minute, as the original filing had a typographical error.

STF 1.12 Referencing Attachment B2, Arizona Tariff No. 2, Section 1, Original Page 2, the definition of Equal Access, please change the definition as follows: A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Customer's interexchange carrier of choice. [sic] Presubscribed Customers may also access their interexchange carrier of choice by dialing an access code supplied by that carrier.

Response:

The Company will file an amendment to its tariff to revise that definition as requested.

STF 1.13 Referencing Attachment B2, Arizona Tariff No. 2, Section 1, Original Page 2, the definition of Interruption is included here as well as the terms and conditions for defining an interruption of service and describing situations the Company would not consider an interruption of service. Further, there is a mention interruption allowance provided within this tariff. Staff does not find any references to service interruption allowance within this tariff. Please remove the terms and conditions for defining what constitutes an interruption of service and what does not and the allowance amounts that will be credited for interruptions of service within the confines of the rules and regulations Section of this tariff and not in the definition of the terms used in the tariff.

Response:

LEAP FROG TELECOM, LLC dba VOCE TELECOM.
RESPONSE TO STAFF'S FIRST SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

STF 1.14 Referencing Attachment B2, Arizona Tariff No. 2, Section 2, Original Page 23, section 2.5.3.B, would the Company be willing to add the Commission's website and telephone numbers, both local and toll free to this part of the tariff? If no, please explain why not.

Response:

Yes. The Company will file an amendment to its tariff to add this information.

STF 1.15 Referencing Attachment B2, Arizona Tariff No. 2, Section 2, Original Page 35, section 2.12.1, the last sentence in this section states, "The percentage and amounts set forth will be subject to periodic adjustment by the Company." Since it is the Commission that sets the AUSF surcharge percentage and amounts, shouldn't the last word in the above sentence be "Commission", not the Company? If not, please explain why not.

Response:

The Company will file an amendment to its tariff to change Company to Commission.

STF 1.16 Referencing Attachment B2, Arizona Tariff No. 2, Section 4, Original Page 3, section 4.4.2:

- a. In Option D, please change the word "the" to "a" so this option states, "Customer may select a carrier other than the Company..."
- b. In Option E, the second sentence, please move the apostrophe from behind the "s" in Customers to before the "s", i.e., Customer's.

Response:

The Company will file an amendment to its tariff with these changes.

STF 1.17 Referencing Attachment B2, Arizona Tariff No. 2, Section 5, Original Page 2, section 5.2.4, since the Company is not proposing a time of day rate, is the explanation in this section necessary? If yes, please explain in detail why is necessary. If no, please remove this explanation from the tariff.

Response:

The Company will file an amendment to its tariff removing section 5.2.4 and 5.2.5.

LEAP FROG TELECOM, LLC dba VOCE TELECOM.
RESPONSE TO STAFF'S FIRST SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

STF 1.18 Referencing Attachment B2, Arizona Tariff No. 2, Section 5, Original Page 3, section 5.3.1, the next to last paragraph on this page states "Individual line Business Basic Line Exchange Service is comprised of exchange access lines..." Please explain why it is only "Business" basic line exchange service is being described in this part of the tariff and indicate where "Residential" basic line exchange service is described in a similar manner within the proposed tariff.

Response:

The Company will file an amendment to its tariff removing the word "Business" from this section, since the description applies to both residential and business lines.

STF 1.19 Referencing Attachment B2, Arizona Tariff No. 2, Section 6, Original Pages 1-2, section 6.1.1:

- a. In the description of Auto Call Back , please include the statement that this feature does not work from lines that have blocked their Caller ID information
- b. In the description of Call Forwarding, please change the description in its entirety to the following: Allows incoming call to be automatically transferred to another telephone number specified by the Customer. The feature is activated by the customer entering a specified code on their handset and entering the telephone number to which calls will be transferred.
- c. In the description of Call Waiting/ Call Waiting with Caller ID, please revise the last sentence as follows: Call Waiting service with the display of Caller ID information for the second incoming call.
- d. In the description of Caller ID-Number Only, please add an apostrophe and "s" to the word "party" in this description.
- e. In the description of Caller ID Name and Number, please add an apostrophe and "s" to the word "party" in this description.
- f. In the description of Priority Call, please delete the word "callers" that appears twice in this description.
- g. In the description of Speed Calling 8, please change the word "programmed" to "preprogrammed" in this description.

Response:

The Company will file an amendment to its tariff with these changes.

STF 1.20 Referencing Attachment B2, Arizona Tariff No. 2, Section 6, Original Pages 3-4, sections 6.1.2.A and B, please clarify if the features listed on each of these pages are available to residential customers. If no, please explain in detail why not. If yes,

LEAP FROG TELECOM, LLC dba VOCE TELECOM.
RESPONSE TO STAFF'S FIRST SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

please revise these tariff pages to indicate the features are available to both business and residential customers.

Response:

Yes, they will be offered to both business and residential customers. The Company will file an amendment to its tariff to clarify these sections.

STF 1.21 Referencing Attachment B2, Arizona Tariff No. 2, Section 6, Original Page 5, section 6.2, please specify the number of telephone numbers a caller may request per call to Directory Assistance.

Response:

The Company will file an amendment to its tariff specifying that a maximum of two numbers may be requested per call.

STF 1.22 Referencing Attachment B2, Arizona Tariff No. 2, Section 6, Original Page 7, section 6.3.1 states that usage charges for local operator assisted call are those charges that would normally apply to the calling party's service. Please clarify what local usage charges are being referred to in this section.

Response:

The Company will file an amendment to pages 6 and 7 of Section 6 to remove references to local usage charges.

STF 1.23 Referencing Attachment B2, Arizona Tariff No. 2, Section 6, Original Page 11, section 6.5.2.C, the last sentence in the second paragraph indicates that nonpublished names and/or telephone numbers may be provided to customers on a call-by-call basis. Please clarify what is meant by this statement.

Response:

The Company will file an amendment to its tariff to delete that sentence.

STF 1.24 Referencing Attachment B2, Arizona Tariff No. 2, Section 6, Original Page 12, section 6.5.3, please clarify if the monthly maximum rates listed are for business or residential services or if the rates are of both service classifications.

Response:

The rates are applicable to both business and residential, which is why no distinction was specified.

STF 1.25 Referencing Attachment B2, Arizona Tariff No. 2, Section 7, Original Page 1, section 7.2.1, please unbold the "I" at the beginning of this section.

Response:

The Company will file an amendment to its tariff to reflect this change.

LEAP FROG TELECOM, LLC dba VOCE TELECOM.
RESPONSE TO STAFF'S FIRST SET OF DATA REQUESTS
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STF 1.26 Referencing Attachment B2, Arizona Tariff No. 2, Section 10, Original Page 1, sections 10.1 and 10.3, please clarify if there rates are for both business and residential services. If the rates are the same for both classes of service, please explain in detail why it is just and reasonable to charge the same rates for business service as it is for residential service.

Response:

The Company will file an amendment to its tariff to differentiate residential from business charges for these services, with lower charges for residential customers.

STF 1.27 Referencing Attachment B2, Arizona Tariff No. 2, Section 10, Original Page 2:

- a. Section 10.6, Staff believes the current proposed rates for both Business and Residential services to be excessive, especially given that there are no features included with the basic service. Please reduce these rates by at least half the proposed rates. If the Company does not agree, please explain why it is setting its basic local exchange service so high.
- b. Section 10.7 only includes rates for business services. Please explain why there are no rates for residential services for each of the listed features. If the Company will not offer features to residential customers, please explain in detail why not.

Response:

- a. The Company will file an amendment to revise the monthly rates for business service to \$30.00 for business and \$20.00 for residential.
- b. The Company will file an amendment to remove the word "business," as these rates will apply to both business and residential customers.

STF 1.28 Referencing Attachment B2, Arizona Tariff No. 2, Section 10, Original Pages 3:

- a. Section 10.9, the current proposed rates are all set at the maximum level. Please confirm that the proposed current rates correct and that the proposed maximum rates are correct.
- b. Section 10.9 does not specify how the rates are applied. Please clarify on this page how the rates are applied (for example, per call, per minute, etc.).
- c. Section 10.10, the current proposed rates are all set at the maximum level. Please confirm that the proposed current rates correct and that the proposed maximum rates are correct.
- d. Section 10.11 only lists rates for business. Please clarify if the same rates would apply to residential service.

LEAP FROG TELECOM, LLC dba VOCE TELECOM.
RESPONSE TO STAFF'S FIRST SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

Response:

- a. Yes, the maximum and actual rates are correct.
- b. The Company will file an amendment to the tariff clarifying that these charges apply on a per call basis.
- c. Yes, the maximum and actual rates are correct.
- d. The Company will file an amendment to the tariff removing the word "business" since the rates apply to both business and residential customers.

STF 1.29 Please provide the following information in the provision of customer service to the Company's customers:

- a. The telephone number for customer service;
- b. The location of the customer service call center; and
- c. The number of employees that work at the call center that will provide assistance to Arizona customers.
- d. The hours of operation for customer service.

Response:

- a. 800-284-1310
- b. The location for the customer service call center during daytime hours is East Camelback Road, Scottsdale, AZ; afterhours calls are routed to an offsite call center located in Texas.
- c. There will initially be approximately 10 people in the Scottsdale office who will provide assistance to Arizona customers; additional after hours customer assistance will be available from an outsourced call center. The Company will add customer service personnel as needed to meet the needs of its customers.
- d. Customer service will be available 24x7.

STF 1.30 Will the Company have any employees located in Arizona? If yes, please specify how many. If not, why not?

Response:

Yes, the Company will initially have approximately 27 employees located in Arizona.

LEAP FROG TELECOM, LLC dba VOCE TELECOM.
RESPONSE TO STAFF'S FIRST SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

STF 1.31 Will the Company have any investments and/or assets located in Arizona? If yes, please specify those investments and/or assets. If no, why not?

Response:

The Company has an office located in Scottsdale Arizona. Since it plans to operate as a reseller, it will not have investment in telecommunications plant.

STF 1.32 How will the Company market their service in the Arizona market? Please provide any marketing material the Company will be using.

Response:

The Company plans to market their service through direct sales representatives and agents and will provide promotional and marketing information via its website at www.voce.com.

STF 1.33 Will the Company be offering any services on a prepaid basis? If yes, please specify what those services are and how the prepayments will be handled by the Company.

Response:

No, the Company does not intend to offer any services on a prepaid basis.

STF 1.34 Has the Company ever had any of its authority to provide service revoked in any State? If so, please provide detailed information regarding the event(s).

Response:

No.

STF 1.35 Please explain why the Company believes that its rates are just and reasonable using a fair value or cost basis. Please include economic justification or cost support data. Please include any and all supporting materials.

Response:

As a new competitive entrant into both the local and long distance market in Arizona, the Company has no market power and therefore lacks any ability to set the price for its services using a "fair value" or "cost basis"; rather, it must set its prices in response to competitive market conditions. If its prices exceed those of other competitors for comparable levels of service, consumers will not purchase service from the Company. Once it begins operating in the Arizona market, the Company may introduce other calling plans that include different rates than those initially tariffed.

STF 1.36 Please indicate why the Company believes that its rates are just and reasonable using a competitive market analysis. The analysis should contain publicly available examples of tariff rates and charges charged by the incumbent and other carriers for similar services. Include supporting material and any other information that the Company believes demonstrates that the proposed tariff rates and charges are just and reasonable.

LEAP FROG TELECOM, LLC dba VOCE TELECOM.
RESPONSE TO STAFF'S FIRST SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

Use a matrix format to list the Company's proposed services, rates, and charges (see attached Excel file). Based on the Company's tariff, list all of the telecommunications services the company will provide in Arizona. For each of the telecommunications services listed, provide the Company's tariff page numbers that support each of the company's services, rates, and charges. Also, provide the same information requested of the Company for Qwest and two other Arizona local exchange competitors using the same matrix format. List each competitor's services, rates, and charges for the same or comparable services and include copies of the tariff page of each service, rate and charge of each competitor. For a list of telecommunications carriers certified in Arizona, go to www.azcc.gov/divisions/utilities/utilitylist.asp. For a list of Commission- approved telecommunications rates and tariffs, go to www.azcc.gov/Divisions/Utilities/Tariff/util-tariffs-telecom.asp.

(Please Note: Refer to Attachments A -D for the prescribed format to submit the company's telecommunications services, rates, and charges and the telecommunications services, rates, and charges of its competitors. Please make sure to include all supporting tariff pages for each of the company's competitors.)

Response:

As a new competitive entrant into both the local and long distance market in Arizona, the Company has no market power and must set its prices in response to competitive market conditions. If its prices exceed those of other competitors for comparable levels of service, consumers will not purchase service from the Company. Once it begins operating in the Arizona market, the Company may introduce other calling plans that include different rates than those initially tariffed and otherwise revise its rates in response to competitive market conditions. See attached for matrix of competitor rates.

ATTACHMENT A
BY COMPETITOR

Residence Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Applicant's Arizona Tariff Attach Tariff Sheets for Support			Qwest's Arizona Tariff Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service	\$ 20	10	2	\$ 13.18	5	21
Service Connect Fee	\$ 40	10	1	\$ 27.50	5	21
Dispatch Call & Trouble isolated on cust. equip.	\$91 (1/2 hour)	10	1	\$88 (1/2 hour)	13	17.1
Feature Change Order	\$25	10	1	?		
Toll Restriction Fee Order	N/A	N/A	N/A	N/A	N/A	N/A
Transfer of Service (move order)	\$25	10	1	?		
Restoration of Service	\$20	10	1	?		
Directory Assistance	\$1.00	10	2	\$1.15	6	20
Miscellaneous Services & Rates						
Returned Check Charge (NSF)	\$ 35	10	3	\$10	2	36
Listings						
Directory Listing Service	0	10	3	0		
Primary Listing						
Non-Published	\$ 5	10	3	\$ 0.90	5	159
PRI Service with Unlimited Local Calling						
12 Months	N/A	N/A		N/A		
24 Months	N/A	N/A		N/A		
36 Months	N/A	N/A		N/A		
Non-Recurring on a PRI Install	N/A	N/A		N/A		
Order Cancellation Charge	N/A	N/A		N/A		
Order Sup Charge	N/A	N/A		N/A		

Residence Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Competitor #1 Arizona Tariff ACN Communication Services, Inc.			Competitor #2 Arizona Tariff National Brands		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service	\$ 40.00	12	7	\$25.49	10	4
Service Connect Fee	\$ 16.00	11	1	\$75.00	10	4
Dispatch Call & Trouble isolated on cust. equip.				\$85 (1/2 hr)	10	2
Feature Change Order	\$ 6.00	11	1	N/A	N/A	N/A
Transfer of Service (move order)	\$ 6.00	11	1	N/A	N/A	N/A
Restoration of Service	\$ 12.00	11	2	\$ 16.00	10	2
Directory Assistance	\$ 1.75	11	9	N/A		
Miscellaneous Services & Rates						
Returned Check Charge (NSF)	\$ 25.00	11	2	\$ 25.00	10	3
Listings						
Directory Listing Service						
Primary Listing	0			0	10	12
Non-Published	\$ 2.35	11	11	\$ 1.55	10	12
PRI Service with Unlimited Local Calling						
12 Months	N/A			N/A		
24 Months	N/A			N/A		
36 Months	N/A			N/A		
Non-Recurring on a PRI Install	N/A			N/A		
Order Cancellation Charge	N/A			N/A		
Order Sup Charge	N/A			N/A		

*The Company does not propose to provide service to residential customers.

ATTACHMENT B
BY COMPETITOR

Business Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Applicant's Arizona Tariff Attach Tariff Sheets for Support			Qwest's Arizona Tariff Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service	\$30	10	2	\$30.40	5	2
Service Connect Fee	\$60	10	1	\$42.50	5	2
Dispatch Call & Trouble isolated on cust. equip.	\$91 (1/2 hour)	10	1	\$88 (1/2 hour)	13	17.1
Feature Change Order	\$25	10	1	?	?	?
Toll Restriction Fee Order	N/A	N/A	N/A	N/A	N/A	N/A
Transfer of Service (move order)	\$25	10	1	?	?	?
Restoration of Service	\$40	10	1	?	?	?
Directory Assistance	\$1.00	10	2	\$1.15	6	20
Miscellaneous Services & Rates						
Returned Check Charge (NSF)	\$35	10	3	\$10	2	36
Listings						
Directory Listing Service - Primary Listing	\$0	10	3	\$0	5	159
Directory Listing Service - Non-Published	\$5.00	10	3	\$2.35	5	117
Primary Rate Interface (DS0) Service						
Month-to-month	N/A	N/A	N/A	N/A	N/A	N/A
12 Months	N/A	N/A	N/A	N/A	N/A	N/A
24 Months	N/A	N/A	N/A	N/A	N/A	N/A
36 Months	N/A	N/A	N/A	N/A	N/A	N/A
Long Distance						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)	.049/min	Tariff 1, Sec 4	2	\$.42/min	6	9
Business Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Competitor #1 Arizona Tariff Bullseye Telecom, Inc.			Competitor #2 Arizona Tariff National Brands, Inc.		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service	\$30.40	11	3	\$25.49	10	4
Service Connect Fee	\$50.00	11	3	\$75.00	10	4
Dispatch Call & Trouble isolated on cust. equip.	\$95	11	1	\$85 (1/2 hr)	10	2
Feature Change Order	\$27.50	11	1	N/A	N/A	N/A
Toll Restriction Fee Order	N/A	N/A	N/A	N/A	N/A	N/A
Transfer of Service (move order)	\$42.50	11	1	N/A	N/A	N/A
Restoration of Service	\$16.00	11	2	\$16.00	10	2
Directory Assistance	\$1.15	11	7	N/A	N/A	
Miscellaneous Services & Rates						
Returned Check Charge (NSF)	\$25.00	11	3	\$25.00	10	3
Listings						
Directory Listing Service - Primary Listing	\$0	11	9	\$0	10	12
Directory Listing Service - Non-Published	\$2.35	11	9	\$1.55	10	12
Primary Rate Interface (DS0) Service						
Month-to-month	N/A	N/A	N/A	N/A	N/A	N/A
12 Months	N/A	N/A	N/A	N/A	N/A	N/A
24 Months	N/A	N/A	N/A	N/A	N/A	N/A
36 Months	N/A	N/A	N/A	N/A	N/A	N/A
Long Distance						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)	\$0.1989/Min	Tariff 2	39	\$0.045/min	10	13

ATTACHMENT C
BY STATE

Residence Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Arizona Tariff Attach Tariff Sheets for Support			Applicant's Tariff (State #1) Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
NOT APPLICABLE*						
Product/Services						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble Isolated on cust. equip.						
Telephone Number Change order						
Feature Change Order						
Toll Restriction Fee Order						
Record Change Order						
Transfer of Service (move order)						
Restoration of Service						
Temporary Suspension Fee						
Payphone Surcharge						
Directory Assistance						
Directory Assistance via Operator						
Miscellaneous Services & Rates						
Returned Check Charge (NSF)						
Listings						
Directory Listing Service						
Primary Listing						
Non-Published						
Toll Free Directory Listings						
Straight Line Under Directory Listing (indent listing)						
PRI Service with Unlimited Local Calling						
12 Months						
24 Months						
36 Months						
Non-Recurring on a PRI Install						
Order Cancellation Charge						
Order Sup Charge						

Residence Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Tariff (State #2) Attach Tariff Sheets for Support			Applicant's Tariff (State #3) Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble Isolated on cust. equip.						
Telephone Number Change order						
Feature Change Order						
Toll Restriction Fee Order						
Record Change Order						
Transfer of Service (move order)						
Restoration of Service						
Temporary Suspension Fee						
Payphone Surcharge						
Directory Assistance						
Directory Assistance via Operator						
Miscellaneous Services & Rates						
Returned Check Charge (NSF)						
Listings						
Directory Listing Service						
Primary Listing						
Non-Published						
Toll Free Directory Listings						
Straight Line Under Directory Listing (indent listing)						
PRI Service with Unlimited Local Calling						
12 Months						
24 Months						
36 Months						
Non-Recurring on a PRI Install						
Order Cancellation Charge						
Order Sup Charge						

*The Company does not provide service in other states.

ATTACHMENT D
BY STATE

Business Rate Comparison of Telecommunications Services provided by Applicant in other States*	Applicant's Arizona Tariff Attach Tariff Sheets for Support			Applicant's Tariff (Nebraska) Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
	NOT APPLICABLE*					
Product/Services						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
Telephone Number Change order						
Feature Change Order						
Toll Restriction Fee Order						
Record Change Order						
Transfer of Service (move order)						
Restoration of Service						
Temporary Suspension Fee						
Payphone Surcharge						
Directory Assistance						
Directory Assistance via Operator						
Miscellaneous Services & Rates						
Returned Check Charge (NSF)						
Listings						
Directory Listing Service						
Primary Listing						
Non-Published						
Toll Free Directory Listings						
Straight Line Under Directory Listing (indent listing)						
PRI Service with Unlimited Local Calling						
12 Months						
24 Months						
36 Months						
Non-Recurring on a PRI Install						
Order Cancellation Charge						
Order Sup. Charge						

Business Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Tariff (Massachusetts) Attach Tariff Sheets for Support			Applicant's Tariff (New York) Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
	NOT APPLICABLE*					
Product/Services						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
Telephone Number Change order						
Feature Change Order						
Toll Restriction Fee Order						
Record Change Order						
Transfer of Service (move order)						
Restoration of Service						
Temporary Suspension Fee						
Payphone Surcharge						
Directory Assistance						
Directory Assistance via Operator						
Miscellaneous Services & Rates						
Returned Check Charge (NSF)						
Listings						
Directory Listing Service						
Primary Listing						
Non-Published						
Toll Free Directory Listings						
Straight Line Under Directory Listing (indent listing)						
PRI Service with Unlimited Local Calling						
12 Months						
24 Months						
36 Months						
Non-Recurring on a PRI Install						
Order Cancellation Charge						
Order Sup. Charge						

*The Company does not provide service in other states.

Issued: 3-4-10

Effective: 4-5-10

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.4 FLAT RATE SERVICE[1]

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in 5.1.6.A. of the Exchange and Network Services Price Cap Tariff, apply to service outside the exchange base rate area.

A. Rates and Charges

1. The nonrecurring charge associated with the provision of flat rate service applies:

- To install each access line;
- For connecting an access line when changing a grade of service from PBX service.

2. Residence Flat Rate Service

	USOC	NONRECURRING CHARGE MAXIMUM	CHARGE CURRENT
• Additional individual line, each	AFH	\$55.00	\$27.50

3. Business Flat Rate Service

• Additional individual line, each	AFK	85.00	42.50
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2. Residence Flat Rate Service

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Additional individual line, each	AFH	\$30.00	\$10.40 (I)

3. Business Flat Rate Service

• Additional individual line, each	AFK	91.20	30.40
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[1] A Basket 2 Service. See Preface Page 1, preceding.

Issued: 5-22-09

Effective: 7-20-09

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES

13.2.1 NETWORK PREMISES WORK CHARGES (CONT'D)

(M)

C. Charges

1. Network Premises Work Charges - each 15 minutes or fraction thereof of billable premises work.

	USOC	NONCOMPLEX MAXIMUM	CURRENT
• Schedule I			
Applicable to work Performed during regularly scheduled business hours.			
- Initial Premises Work Charge			
First 15-minute Increments or fraction thereof, of billable premises work	HRH11	\$63.00	\$63.00
- Additional Premises Work Charge			
Each additional 15- minute increment, or fraction thereof, of billable premises work	HRHA1	27.00	25.00

(M) Material moved from Page 17.

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance (Cont'd)

2. Allowances

- a. A customer is allowed one directly dialed Directory Assistance call per month at no charge for each central office line or trunk, excluding PALs.
- b. Centrex customers receive one directly dialed Directory Assistance call per month at no charge for each eight Centrex main station lines or fraction thereof if the total number of stations is not divisible by eight.
- c. For School Centrex service, the Centrex allowance applies for administrative main station lines. The regular central office line allowance applies to each dormitory station line or special student billing number.
- d. The call allowance is not transferable between separate accounts of the same customer.

3. Charges

- a. In locations, including Public Access Lines, where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate charge, specified in 6.2.1, preceding, applies in addition to the Directory Assistance charge.

	CHARGE	
	MAXIMUM	CURRENT
• Each call dialed directly by customer[1]	\$1.15	\$1.15
• Each call placed from Public Access Lines[2]		
- Direct Dial	0.60	0.60
- Alternately Billed	1.15	1.15

[1] Effective 04-01-2001, the maximum charge of each call dialed directly by the customer into Directory Assistance will be \$1.15.

[2] See 6.2.1, preceding, for additional charge applications.

Issued: 7-24-09

Effective: 9-10-09

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES[1]

J. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each Listing changed to Nonpublished Service - Business[2]	NPU	\$4.65	\$2.35
• Each Listing changed to Nonlisted Service - Business[2]	NLT	3.60	1.85
• WATS Listings, each - Business	SZS	7.50	4.75
• Telephone Answering Service Bureau Patron Line Listing, each	9FK	18.60	6.20
• "No Solicitation" Listing - Residence	NSW	0.75	0.25

(T)

(M)

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] See the Exchange and Network Services Price Cap Tariff for Residence Nonpublished and Nonlisted Service.

[3] Same rates and charges as (CLT).

(M) Material moved to 105.7.1.

Issued: 3-13-09

Effective: 4-14-09

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (CONT'D)

E. Hearing or Speech Impaired Persons Discount

A 50% rate reduction will apply to all direct dialed long distance calls, within the same LATA in the state of Arizona, that originate from a teletypewriter or similar device from a residential line of a certified hearing or speech impaired customer or his or her immediate family.

F. Charge Determination

1. The charge for residence, business or miscellaneous MTS is determined by the:

- Time of day and day of week
- Duration of call
- Class of call

2. MTS charges apply to calls placed to ScoopLine (SLS) on an MTS basis, in addition to the SLS call charges. The schedule is as follows:

- RESIDENCE - Applies to customer-dialed station-to-station calls

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
\$0.72	\$0.40 (I)	\$0.45	\$0.40 (I)

- BUSINESS - Applies to customer-dialed station-to-station calls

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
\$0.78	\$0.42 (I)	\$0.78	\$0.42 (I)

Issued: 7-30-01

Effective: 8-29-01

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (CONT'D)

- E. Payment of bills for telephone service may be made by any means mutually acceptable to the customer and the Company. Payment which is not honored or paid by the customer's designated financial institution will be considered as nonpayment. A charge will apply whenever a payment for service on an active account is not accepted by the customer's designated financial institution.

CHARGE

- Returned Payment Charge, per occasion \$10.00

- F. The customer bill is due upon receipt. Customers have the following options as to the method of paying bills for telephone service:

- At any Company payment depository location.
- At the office of any authorized payment agent of the Company.
- By U.S. Mail, by check or money order.
- Through an agent of the customer.
- By electronic funds transfer.

- G. In order to avoid collection procedures which could result in a temporary disconnection of service, payment must be received no later than the due and payable date shown on the customer's bill.

- H. Payments received by the Company on or before the due and payable date on the customer's bill will prevent collection procedures which could result in a disconnect of service, provided the following billing information is remitted with payment. The following items are all contained on the customer's bill:

- Customer's name
- Customer's telephone number
- Customer's customer code
- Customer's account type
- Amount of payment

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.4 FLAT RATE SERVICE

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in 5.1.6.A., apply to service outside the exchange base rate area.

A. Rates and Charges

1. The nonrecurring charge associated with the provision of flat rate service applies:
 - To install each access line;
 - For connecting an access line when changing a grade of service from PBX service.
2. Residence Flat Rate Service

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Individual line, each[1]	1FR	\$27.50	\$13.18

(D)
(D)

[1] See the Competitive Exchange and Network Services Price Cap Tariff No. 2 for Residence Flat Rate Service additional lines, in 5.2.4 of that tariff.

(N)
(N)

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

F. Rates and Charges (Cont'd)

	USOC	MONTHLY RATE	(T)
• Each Listing changed to Nonpublished Service			(D)
- Residence	NPU	0.90	
• Each Listing changed to Nonlisted Service			(D)
- Residence	NLT	0.55	

(D)

(D)

(D)

SECTION 11 – CURRENT PRICE LIST

11.1 Service Charges and Surcharges

11.1.1 Service Order and Change Charges

New Installation Charge, per line:	\$42.50
Technician Dispatch Charge, per visit:	\$95.00
Service Order Change Charge, per order:	\$27.50
Move Charge, per request:	\$42.50
Telephone Number Change Charge, per request:	\$30.50

Issued: April 15, 2005

Effective: May 16, 2005

By:

Scott Loney, Vice President – Marketing
25900 Greenfield Road, Suite 330
Oak Park, Michigan 48237

azl0501

SECTION 11 – CURRENT PRICE LIST**11.1 Service Charges and Surcharges, (Cont'd.)****11.1.2 Restoral Charge**

Restoration, per line:	\$16.00
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11.1.3 Premises Visit Charge

Premises Visit Charge, per visit	\$25.00
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Premises Work Charge:

Initial 30 minutes	\$60.00
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Each Additional 15 minutes	\$30.00
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11.1.4 Carrier Presubscription

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port	\$5.00
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Additional Line, Trunk or Port	\$5.00
--------------------------------	--------

Issued: April 15, 2005

Effective: May 16, 2005

By:

Scott Loney, Vice President – Marketing
25900 Greenfield Road, Suite 330
Oak Park, Michigan 48237

azl0501

SECTION 11 – CURRENT PRICE LIST, (CONT'D.)

11.1 Service Charges and Surcharges, (Cont'd.)

11.1.5 Public Telephone Surcharge

Rate Per Call: \$0.60

11.1.6 Return Check Charge

Per Check Returned: \$25.00

11.2 Local Exchange Services

11.2.1 Local Exchange Term Services

A. Corporate Advantage Standard Business Local Exchange Service (T)

1. Flat Rate Service (T)

a. Set Up Fee (T)

A one-time set up fee, applied per Account.

	<u>Term</u>	
	<u>1 year</u>	<u>3 year</u>
NRC, per account	\$50.00	\$0.00

b. Access Line Charge, per month, per line (T)

	<u>Term</u>	
	<u>1 year</u>	<u>3 year</u>
Initial Line:	\$30.40	\$30.40
Additional line, each:	\$30.40	\$30.40

SECTION 11 - CURRENT PRICE LIST, (CONT'D.)

11.3 Supplemental Services, (Cont'd.)

11.3.1 Call Management Services, (Cont'd.)

B. Features Offered on a Usage Sensitive Basis

Feature	Per Use
3-Way Calling	\$0.75
Continuous Redial	\$0.75
Last Call Return (*69)	\$0.95
I-Called, per activation	\$0.95
Caller Originating Trace	\$2.00

11.3.2 Directory Assistance Services

A. Local Directory Assistance

	<u>Per query</u>
Local Directory Assistance	
Direct dialed:	\$1.15
Via operator :	\$3.45

(D)

B. Call Completion

Per completed call	\$0.30
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C. National Directory Assistance Service

Direct dialed	\$1.15 (R)
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Issued: November 1, 2006

Effective: December 1, 2006

By:

Scott Loney, Vice President – Marketing
 25900 Greenfield Road, Suite 330
 Oak Park, Michigan 48237

azl0602

SECTION 11 - CURRENT PRICE LIST, (CONT'D.)

11.3 Supplemental Services, (Cont'd.)

11.3.4 Busy Line Verification and Interrupt Service

Busy Verification Charge, each request:	\$3.00
Emergency Interrupt Charge, each request:	\$6.00

11.3.5 Directory Listing Services

	<u>Monthly</u>
Additional Listing, per listing:	\$3.80 (I)
Alternate Listing, per listing:	\$3.80
Foreign Listing:	\$3.80 (I)
Non-published Service, per listing:	\$2.35 (I)
Non-directory Listed Service, per listing:	\$1.85 (I)

(N)

11.3.6 Toll Restriction Service

Nonrecurring Charge:	\$27.50
Monthly Recurring Charge:	\$5.85

11.3.7 Operator Screening

Nonrecurring Charge:	\$27.50
Monthly Recurring Charge:	\$5.85

11.3.8 Vanity Numbers

Nonrecurring Charge, per number:	\$5.00
Monthly Recurring Charge, per number:	\$1.50

(N)

|
 |
 (N)

SECTION 5 - CURRENT PRICE LIST

5.1	Public Telephone Surcharge		
	Rate per Call:	\$0.60	
5.2	Outbound Services		(T)
5.2.1	Corporate Advantage Standard IntraLATA Toll Service**		(T)
	Per Minute Rate:	\$0.1989	
5.2.2	Corporate Advantage Standard InterLATA Toll Service**		(T)
	Rate Per Minute:	\$0.1989	
5.2.3	Corporate Advantage Premium Long Distance Plan		(N)
	Monthly Recurring Charge, per line:	\$1.50	
	Rate Per Minute:	\$0.1109	(N)
5.3	[Reserved for Future Use]		(T)
5.4	Toll Free Services		
5.4.1	Corporate Advantage Switched Toll Free Plan 1**		(T)
	Rate Per Minute:	\$0.20	
5.4.2	Corporate Advantage Premium Toll Free Plan		(N)
	Monthly Recurring Charge, per number:	\$2.00	
	Rate Per Minute:	\$0.0750	
5.4.3	Toll Free Vanity Numbers		
	Nonrecurring Charge, per number:	\$5.00	
	Monthly Recurring Charge, per number:	\$1.50	(N)
**	Effective March 2, 2009, this service is grandfathered and available to existing Customers only.		(N)

Issued: January 28, 2009

Effective: March 2, 2009

By: Vice President – Corporate Development
 25900 Greenfield Road, Suite 330
 Oak Park, Michigan 48237

AZi0901

SECTION 10 – CURRENT PRICE LIST

10.1 Service Charges and Surcharges, (Cont'd.)

10.1.2 Restoral Charge

Restoration, per line:	Nonrecurring Charge \$16.00
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10.1.3 Premises Visit Charge

Premises Visit Charge, per visit	Nonrecurring Charge \$25.00
----------------------------------	--------------------------------

Premises Work Charge:	
Initial 30 minutes	\$60.00
Each Additional 15 minutes	\$30.00

10.1.4 Carrier Presubscription

Per business line, trunk, or port	Nonrecurring Charge
Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

Issued: August 16, 2006

Effective: August 17, 2006

By: Gary Joseph, Vice President
4633 West Polk Street
Phoenix, Arizona 85043

AZL0601

SECTION 10 – CURRENT PRICE LIST, (CONT'D.)

10.1 Service Charges and Surcharges, (Cont'd.)

10.1.5 Public Telephone Surcharge

Rate Per Call: \$ 0.50

10.1.6 Return Check Charge

Per Check Returned: \$ 25.00

10.1.7 Duplicate Bill Charge

Per Occasion \$ 5.00

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By: Gary Joseph, Vice President
4633 West Polk Street
Phoenix, Arizona 85043

AZL0601

SECTION 10 – CURRENT PRICE LIST, (CONT'D.)

10.2 Local Exchange Services

10.2.1 Local Service Packages

A. Rates and Charges

Primary Line	Monthly Recurring Charge			
	Month-to Month	1 Year	2 Year	3 Year
- Single Line Basic	\$25.49	\$25.49	\$25.49	\$25.49
- Single Line Prime	\$28.89	\$27.89	\$26.89	\$25.89
- Single Line Choice	\$32.29	\$31.29	\$30.49	\$29.99
- Single Line Plus	\$43.69	\$42.69	\$41.69	\$40.69
 Add A Line				
Each Additional Line*	\$21.49	\$21.49	\$21.49	\$21.49
		Nonrecurring Charges		
Installation Charge, per line	\$75.00**	\$75.00**	\$0.00	\$0.00

*Limited to two per primary line; only available to Single Line Choice or Single Line Plus subscribers

** Invoiced but not included in the total amount due until service is discontinued; canceled or credited from the bill after the Customer has retained service for 12 consecutive months.

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Gary Joseph, Vice President
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SECTION 10 - CURRENT PRICE LIST, (CONT'D.)

10.3 Supplemental Services

10.4.3 Directory Listings

	<u>Monthly Recurring Charge</u>
Initial Listing	No Charge
Additional Listings, each	\$2.50
Alpha Listing, each	\$2.50
Client Main Listing, each	\$2.50
Foreign Listings, each	\$2.50
Each Listing changed to Nonpublished Service	\$1.55
Each Listing changed to Nonlisted Service	\$1.20
WATS Listings, each	\$2.50

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By:

Gary Joseph, Vice President
4633 West Polk Street
Phoenix, Arizona 85043

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SECTION 10 - CURRENT PRICE LIST, (CONT'D.)

10.4 Toll

A. Toll Direct Dial Service

Direct Dial Service rates apply when the Customer dials the telephone number without the assistance of an operator and the call is billed to the calling number.

Per Minute Usage Rate

All Times of Day \$0.045

B. Toll Free Service

Toll Free Service rates apply when the Customer dials the telephone number without the assistance of an operator and the call is billed to the called number.

Per Minute Usage Rate

All Times of Day \$0.045

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By:

Gary Joseph, Vice President
4633 West Polk Street
Phoenix, Arizona 85043

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SECTION 11 - CURRENT PRICE LIST**11.1 Service Charges and Surcharges****11.1.1 Service Order and Change Charges**

	<u>Residence</u>	<u>Business</u>
Line Connection Charge		
Primary Line	\$16.00	N/A
Secondary Line	\$16.00	N/A
Moves, per line	\$16.00	N/A
Transfer of Service, per order	\$6.00	N/A
Telephone Number Change	\$6.00	N/A
Service Order Changes/Add	\$6.00	N/A
Add Features	\$5.00	N/A

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Effective: February 20, 2004

Issued by:

Daniel Crowley, Vice President-Finance
32991 Hamilton Court
Farmington Hills, MI 48333

azl0401

SECTION 11 - CURRENT PRICE LIST, (CONT'D.)

11.1 Service Charges and Surcharges, (Cont'd.)

11.1.2 Temporary Suspension of Service Charge

	<u>Residence</u>	<u>Business</u>	
<u>Nonrecurring Charge</u>			(N)
All Service Levels:	\$12.00	\$12.00	(N)
<u>Monthly Recurring Charge</u>	<u>Residence</u>	<u>Business</u>	(T)
ACN Advantage Home	\$17.00	\$17.00	
ACN Advantage Plus	\$17.00	\$17.00	
ACN Advantage Unlimited	\$17.00	\$17.00	(T)
ACN Advantage Unlimited II	\$22.88	\$22.88	(N)
ACN Advantage Home-Standard & Value Options	\$17.00	\$17.00	
ACN Advantage Plus-Standard & Value Options	\$17.00	\$17.00	(N)
Stand Alone Service	\$15.00 (R)	\$15.00 (R)	(T)
Data/Fax	\$15.08(R)	\$15.08 (R)	(T)

11.1.3 Restoral Charge

	<u>Residence</u>	<u>Business</u>
Per occasion, per line:	\$12.00	n/a

11.1.4 Public Telephone Surcharge

Rate Per Call:	\$0.43
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11.1.5 Carrier Presubscription

Per business or residence line, trunk, or port:	\$5.00
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11.1.6 Returned Check Charge

Per dishonored check returned:	\$25.00
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Effective: January 5, 2006

Issued by:

Daniel Crowley, Vice President-Finance
 32991 Hamilton Court
 Farmington Hills, MI 48333

AZf0509

SECTION 11 - CURRENT PRICE LIST, (CONT'D.)

11.3 Supplementary Services, (Cont'd.)

11.3.2 Directory Assistance Services

A. Basic Directory Assistance

Local Directory Assistance	<u>Per query</u> \$1.75 (I)
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B. Directory Assistance Call Completion

Per completed call	\$0.25
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C. National Directory Assistance

Direct dialed	\$1.25
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Issued: May 24, 2007

Effective: June 23, 2007

Issued by:

Daniel Crowley, Vice President-Finance
32991 Hamilton Court
Farmington Hills, MI 48333

AZf0704

SECTION 11 - CURRENT PRICE LIST, (CONT'D.)
11.3 Supplementary Services, (Cont'd.)**11.3.4 Busy Line Verification and Emergency Interrupt Service**

Busy Line Verification, per request:	\$2.25
Busy Line Interrupt, per request:	\$2.25

11.3.5 Directory Listing Service, (Cont=d.)

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
Additional Listings	\$1.50	n/a
Nonlisted Service	\$1.55	n/a
Nonpublished Service	\$2.35 (I)	n/a

 Issued: July 23, 2008

Effective: August 25, 2008

Issued by:

Daniel Crowley, Vice President-Finance
 32991 Hamilton Court
 Farmington Hills, MI 48333

AZf0803

Issued: 3-4-10

Effective: 4-5-10

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.4 FLAT RATE SERVICE[1]

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in 5.1.6.A. of the Exchange and Network Services Price Cap Tariff, apply to service outside the exchange base rate area.

A. Rates and Charges

1. The nonrecurring charge associated with the provision of flat rate service applies:

- To install each access line;
- For connecting an access line when changing a grade of service from PBX service.

2. Residence Flat Rate Service

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Additional individual line, each	AFH	\$55.00	\$27.50

3. Business Flat Rate Service

• Additional individual line, each	AFK	85.00	42.50
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2. Residence Flat Rate Service

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Additional individual line, each	AFH	\$30.00	\$10.40 (1)

3. Business Flat Rate Service

• Additional individual line, each	AFK	91.20	30.40
------------------------------------	-----	-------	-------

[1] A Basket 2 Service. See Preface Page 1, preceding.

LEAP FROG TELECOM D/B/A VOCE TELECOM
INTEXCHANGE TELECOMMUNICATIONS TARIFF PAGES
ARIZONA TARIFF No. 1

INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Deposits, (Cont'd.)

The residential Customer's deposit shall not exceed two (2) times that Customer's estimated average monthly bill or the average monthly bill for the Customer's class for that Customer whichever is greater.

The business Customer deposits shall not exceed two and a half (2½) times that Customer's estimated maximum monthly bill.

The deposit will bear simple interest at six (6) percent a year payable on the actual amount on deposit with the Company.

The Company will refund the deposit to the Customer with accrued interest after twelve (12) months of service if the Customer has not been delinquent in the payment of the bills during this twelve (12) month period.

2.6 Advance Payments

The Company does not require advance payments.

2.7 Taxes and Fees

2.7.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.

2.7.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

2.7.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.

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Effective Date:

Issued By: Dimitris Pantartzis, President
8426 E. Shea Boulevard
Scottsdale, AZ 85260

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.7 Taxes and Fees, (Cont'd.)****2.7.4 Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call, maximum	\$0.60
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2.7.5 Universal Service Fund

A monthly Universal Service Fund charge will be added to each bill based upon the total intrastate billed revenues. This charge shall in no event exceed the amount of the Arizona Corporation Commission assessment levied upon the Company.

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.20 Complaint Procedures

Customer complaints and inquiries regarding their bills may be directed to the toll-free number provided by the billing agent on the bill. In addition, inquiries and complaints may also be directed to:

Customer Service Department
Leap Frog Telecom L.L.C. d/b/a Voce Telecom
8426 E. Shea Boulevard
Scottsdale, AZ 85260
(800) 284-1310

If not satisfied with the Company's response, customers may contact:

Consumer Service Section
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007
(602) 542-4251
(800) 222-7000
<http://www.azcc.gov/divisions/utilities/consumerservices.asp>

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 - DESCRIPTION OF SERVICES AND MAXIMUM RATES, (CONT'D.)

3.2 [Reserved for Future Use.]

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 INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 - DESCRIPTION OF SERVICES AND MAXIMUM RATES, (CONT'D.)**3.3 Direct Dial (1+ Dialing) Service**

Direct Dial Service permits the Customer to make interexchange long distance calls by dialing 1+ followed by ten digits. Calls are made without the assistance of an operator and are billed to the calling number. Usage is billed in one (1) minute increments with a one (1) minute minimum period. A monthly recurring service charge applies per presubscribed telephone number.

	Maximum
Per Minute Usage Rate All Times of Day	\$0.15
Minimum Monthly Charge	\$4.95

3.4 Travel Card Service

The Company offers a proprietary calling card which enables the Customer to use the Company's service by dialing a Company-provided access number. Calls are billed in one minute increments after an initial billing increment of one minute. Fractional cents will be rounded up to the next higher penny.

	Maximum
Per Minute Usage Rate All Times of Day	\$0.40

3.5 Toll-Free Service

Toll-Free service allows the Customer to receive interexchange calls that are billed to the Customer rather than to the party originating the call. Service is initiated when the caller dials a toll free number (e.g., 800/888/877) assigned specifically to the Customer. Calls are billed in one minute increments after an initial billing increment of one minute. Fractional cents will be rounded up to the next higher penny. The call is routed by the network to the designated Customer-provided local switched access line.

	Maximum
Per Minute Usage Rate All Times of Day	\$0.15
Monthly Charge Per Toll-Free Number	\$15.00

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 - DESCRIPTION OF SERVICES AND MAXIMUM RATES, (CONT'D.)

3.6 Directory Assistance Service

Access to long distance Directory Assistance is obtained by dialing 1+555-1212 for listings within the originating area code or 1+(area code)+555-1212 for other long distance listings. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. When more than one number is requested in a single call, a charge will apply for each number requested. A Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Long Distance Directory Assistance, per number requested	Maximum: \$3.00
--	---------------------------

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8426 E. Shea Boulevard
Scottsdale, AZ 85260

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 – CURRENT RATES

4.1 General

Each Customer is charged individually for each call placed through the carrier.

Rates vary by call duration and by service type.

Customers are billed based on their use of the Company's long distance service.

4.2 Special Contract Arrangements

At the option of the Company, services may be offered on a contract basis to meet specialized pricing requirements of the Customer not contemplated by this tariff. The terms of each contract shall be mutually agreed upon by the Customer and Company and may include discounts off of rates contained herein and waiver of recurring, nonrecurring, or usage charges. The terms of the contract may be based partially or completely on the term and volume commitment, type of access arrangement, mixture of services, or other distinguishing features. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specified in each individual contract.

4.3 Special Service Arrangements

4.3.1 If a Customer's requirements cannot be met by services included in this tariff, or pricing for a service is shown in this tariff as "ICB", the Company will provide, where practical, special service arrangements at charges to be determined on an Individual Case Basis. These special service arrangements will be provided if the provision of such arrangements is not detrimental to any other services furnished under the Company's tariffs.

4.3.2 Special service arrangement rates are subject to revision depending on changing costs or operating conditions.

4.3.3 If and when a special service arrangement becomes a generically tariffed offering, the tariffed rate or rates will apply from the date of tariff approval.

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 – CURRENT RATES, (CONT'D.)

4.4 Direct Dial (1+ Dialing) Service

Per Minute Usage Rate All Times of Day	\$0.049
Minimum Monthly Charge	\$2.95

4.5 Travel Card Service

Per Minute Usage Rate All Times of Day	\$0.19
--	--------

4.6 Toll-Free Service

Per Minute Usage Rate All Times of Day	\$0.039
Monthly Charge Per Toll-Free Number	\$10.00

4.7 Directory Assistance Service

The charges as shown below apply for each request made to the Directory Assistance operator.

Long Distance Directory Assistance, per number requested	\$2.00
--	--------

4.8 Returned Check Charge

Per Returned Check	\$35.00
--------------------	---------

4.9 Pay Telephone Surcharge

Per Call	\$0.60
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**RESPONSES TO STAFF'S SECOND SET
OF DATA REQUESTS**

LEAP FROG TELECOM D/B/A VOCE TELECOM

LOCAL EXCHANGE TARIFF PAGES

ARIZONA TARIFF No. 2

LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 1 - DEFINITIONS, (CONT'D.)

Deposit - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

End Office - The LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Customer's interexchange carrier of choice. Presubscribed Customers may also access their interexchange carrier of choice by dialing an access code supplied by that carrier.

Exchange Telephone Company or Telephone Company - Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Individual Case Basis (ICB) - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

IXC or Interexchange Carrier - A long distance telecommunications services provider.

Interruption - The inability to complete calls due to equipment malfunctions or human errors.

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Disputed Bills

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 30 days of receipt of billing for those services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter. Claims should be submitted to:

Customer Service Department
Voce Telecom
8426 E. Shea Boulevard
Scottsdale, AZ 85260
800-284-1310

- B. Unless disputed, the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Arizona Corporation Commission. The address of the Commission is as follows:

Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007
(602) 542-4251
(800) 222-7000
<http://www.azcc.gov/divisions/utilities/consumerservices.asp>

- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.
- D. If the dispute is resolved in favor of the Company and the Customer has withheld the disputed amount, payment is due within 5 days of notice of resolution or late fees and penalties will apply.

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.12 Taxes, Fees and Surcharges

The Company reserves the right to bill any and all applicable taxes, fees and surcharges in addition to normal rates and charges for services provided to the Customer. Taxes and fees include, but are not limited to, Federal Excise Tax, State Sales Tax, Municipal Tax, and Gross Receipts Tax. Unless otherwise specified in this tariff, such taxes, fees and surcharges are in addition to rates as quoted in this tariff and will be itemized separately on Customer invoices.

2.12.1 Arizona Universal Service Fund (AUSF)

In addition to all other taxes and fees that are listed herein or passed through in the normal course of business (e.g. sales tax), the Company shall also add an amount to be collected to each bill for recovery of the Arizona Universal Service Fund (AUSF).

Towards the ultimate goal that basic service be available and affordable to all citizens of the state, the Arizona Corporation Commission has created support mechanisms to assist in the provision of such service in high-cost areas. Pursuant to Arizona Administrative Code, R14-2, Article 12, the Rule directs that the surcharge will be levied on all telecommunications service purchased by end-users.

The Arizona Universal Service Fund (AUSF) surcharge will be the amount set forth in the Arizona Administrative Code, R14-2, Article 12. The percentage and amounts set forth will be subject to periodic adjustment by the Arizona Corporation Commission.

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 - SERVICE CHARGE AND SURCHARGE DESCRIPTIONS AND MAXIMUM RATES, (CONT'D.)**4.4 Carrier Presubscription****4.4.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier that the Customer wishes to be the carrier of choice for IntraLATA and InterLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

4.4.2 Presubscription Options - Customers may select the same carrier or separate carriers for IntraLATA and InterLATA long distance. The following options for long distance Presubscription are available:

- Option A:** Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
- Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
- Option C:** Customer may select a carrier other than the Company for IntraLATA toll calls subject to presubscription and the Company for InterLATA toll calls subject to presubscription.
- Option D:** Customer may select a carrier other than the Company for both IntraLATA and InterLATA toll calls subject to presubscription.
- Option E:** Customer may select two different carriers, neither being the Company for IntraLATA and InterLATA toll calls. One carrier to be the Customer's primary intraLATA interexchange carrier. The other carrier to be the Customer's primary InterLATA interexchange carrier.
- Option F:** Customer may select a carrier other than the Company for no presubscribed carrier for IntraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all IntraLATA toll calls to the carrier of choice for each call.

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

**SECTION 5 - LOCAL EXCHANGE SERVICE DESCRIPTION AND MAXIMUM RATES,
(CONT'D.)**

5.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.2.1 Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- 5.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- 5.2.3 Timing terminates on all calls when the calling party hangs up or the Company network receives an off-hook signal from the terminating carrier.

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - LOCAL EXCHANGE SERVICE DESCRIPTION AND MAXIMUM RATES,
(CONT'D.)

5.3 Basic Local Exchange Service

5.3.1 General

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company switching network that enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access the Company Local Calling Services and other Services as set forth in this tariff;
- C. access interexchange calling services of the Company and of other carriers;
- D. access (at no additional charge) to Company operators and business office for service related assistance;
- E. access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- F. access relay services for the hearing and/or speech impaired.

Basic Local Exchange Services cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company switch. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line Basic Local Exchange Service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer.

Issued:

Effective Date:

Issued By: Dimitris Pantartzis, President
8426 E. Shea Boulevard
Scottsdale, AZ 85260

AZL1000

LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES AND MAXIMUM RATES

6.1 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

6.1.1 Feature Descriptions

Anonymous Call Rejection - Gives the Customer the ability to prevent future calls from specific telephone numbers and can be activated after receipt of an unwanted call or after entering a telephone number from which the calling party does not wish to receive future calls. The screening list holds a maximum of fifteen (15) numbers.

Auto Call Back - Allows a Customer to return the most recent incoming call and hear an announcement of the last telephone number that called. This feature does not work from lines that have blocked their Caller ID information.

Auto Redial - Automatically redials a busy number for up to 30 minutes until line is available.

Call Forwarding - Allows incoming call to be automatically transferred to another telephone number specified by the Customer. The feature is activated by the Customer entering a specified code on their handset and entering the telephone number to which calls will be transferred.

Call Waiting / Call Waiting with Caller ID - Allows the Customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. Call Waiting with Caller ID provides Call Waiting service with the display of Caller ID information for the second incoming call.

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES AND MAXIMUM RATES, (CONT'D.)

6.1 Optional Calling Features, (Cont'd.)

6.1.1 Feature Descriptions, (Cont'd.)

Caller ID-Number Only - Provides for the display of the calling party's telephone number on Caller ID compatible Customer premises equipment.

Caller ID Name and Number - Provides for the display of the calling party's name and telephone number on Caller ID compatible Customer premises equipment.

Custom Ringing - Allows a Customer to have up to two separate telephone numbers (one main and one additional number) associated with one local exchange access line. Each telephone numbers has a distinctive ring on incoming calls for identification purposes.

Priority Call - Allows a Customer to assign a maximum of fifteen (15) telephone numbers to a special list. The Customer will hear a distinctive ring at his location when calls are received from telephone numbers on that list.

Speed Calling 8 - Allows the Customer to dial an abbreviated code to originate a call to any of 8 preprogrammed telephone numbers.

Three-Way Calling - Allows the Customer to add a third party to an existing conversation.

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES AND MAXIMUM RATES, (CONT'D.)**6.1 Optional Calling Features, (Cont'd.)****6.1.2 Rates****A. Features Offered on a Monthly Basis**

The following optional calling features are offered to business and residential Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines that will have access to the feature.

Feature	Monthly Recurring Charge Maximum
Anonymous Call Rejection	\$10.00
Auto Call Back (*69)	\$10.00
Auto Redial	\$10.00
Call Forwarding - Busy Line	\$10.00
Call Waiting/ Call Waiting with Caller ID	\$12.00
Caller ID Name and Number	\$17.00
Distinctive Ringing	\$13.00
Priority Call	\$6.00
Speed Calling 8	\$6.00
Speed Calling 30	\$8.00
Three Way Calling	\$10.00

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES AND MAXIMUM RATES, (CONT'D.)**6.1 Optional Calling Features, (Cont'd.)****6.1.2 Rates, (Cont'd.)****B. Features Offered on a Usage Sensitive Basis**

The following features are available to all local exchange business and residential Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer.

Feature	Maximum Per Use
Busy Redial	\$1.50
Return Call	\$1.50
Three Way Calling	\$1.50

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES AND MAXIMUM RATES, (CONT'D.)

6.2 Directory Assistance Services

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A caller may request a maximum of two telephone numbers for each call to Directory Assistance. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

	Maximum
Local Directory Assistance Per Call Charge	\$2.00

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES AND MAXIMUM RATES, (CONT'D.)

6.3 Operator Services

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Person-to-Person - This charge applies for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Third Party Billed - Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls - Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES AND MAXIMUM RATES, (CONT'D.)

6.3 Operator Services, (Cont'd.)

6.3.1 Per Call Service Charges

	Maximum
Customer Dialed Calling Card	\$1.50
Operator Dialed Calling Card	\$5.00
Operator Assisted	
Collect	\$5.00
3rd Party Billed	\$5.00
Person-to-Person	\$9.00

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES AND MAXIMUM RATES, (CONT'D.)

6.5 Directory Listing Service, (Cont'd.)

6.5.2 Listings, (Cont'd.)

C. Nonpublished Service

The telephone numbers of nonpublished service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public.

Non published information may be released to emergency service providers, to Customers who subscribe to Company offerings which require the information to provide service and/ or bill their clients, or, to telephone Customers who are billed for calls placed to or from nonpublished numbers and to entities which collect for the billed services.

Incoming calls to nonpublished service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice not withstanding any claim the calling party may present, except claims of emergencies involving life and death. In such cases, the Company will call the non-published number and request permission to make an immediate connection to the calling party.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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 LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES AND MAXIMUM RATES, (CONT'D.)

6.5 Directory Listing Service, (Cont'd.)

6.5.2 Listings, (Cont'd.)

D. Nonlisted Service

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will only complete calls to a nonlisted number, if requested by a caller, during the course of a directory assistance call completion service.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonlisted service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

6.5.3 Monthly Rates

	Monthly Rate
	Maximum
Additional Listings	\$3.00
Nonlisted Service	\$4.00
Nonpublished Service	\$9.00

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 7 - CONTRACT SERVICES**7.1 Special Contract Arrangements**

At the option of the Company, services may be offered on a contract basis to meet specialized pricing requirements of the Customer not contemplated by this tariff. The terms of each contract shall be mutually agreed upon by the Customer and Company and may include discounts off of rates contained herein and waiver of recurring, nonrecurring, or usage charges. The terms of the contract may be based partially or completely on the term and volume commitment, type of access arrangement, mixture of services, or other distinguishing features. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specified in each individual contract.

7.2 Special Service Arrangements

7.2.1 If a Customer's requirements cannot be met by services included in this tariff, or pricing for a service is shown in this tariff as "ICB", the Company will provide, where practical, special service arrangements at charges to be determined on an Individual Case Basis. These special service arrangements will be provided if the provision of such arrangements is not detrimental to any other services furnished under the Company's tariffs.

7.2.2 Special service arrangement rates are subject to revision depending on changing costs or operating conditions.

7.2.3 If and when a special service arrangement becomes a generically tariffed offering, the tariffed rate or rates will apply from the date of tariff approval.

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 LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 10 - CURRENT RATES

10.1 Service Order Charges

	Business	Residential
Service Connection Charge		
Primary Line	\$60.00	\$40.00
Secondary Line	\$60.00	\$40.00
Service Order Charge		
Moves/Adds/Changes	\$25.00	\$25.00

10.2 Premises Visit Charge

Installation Charge – 1 st Hour	\$120.00
Repair Charge – 1 st ½ Hour	\$91.00
Repair Charge – Each Add'l ½ Hour	\$46.00

10.3 Restoral Charge

	Business	Residential
Per occasion, per line:	\$40.00	\$20.00

10.4 Carrier Presubscription

Per business or residence line, trunk, or port	
Initial Line, or Trunk or Port	\$10.00
Additional Line, Trunk or Port	\$5.00

10.5 Public Telephone Surcharge

Rate Per Call:	\$0.75
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 LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 10 - CURRENT RATES, (CONT'D.)

10.6 Flat Rate Local Exchange Service

	Business	Residential
Monthly Rate, per line:	\$30.00	\$20.00

10.7 Optional Calling Features

Feature	Monthly Recurring Charge
Anonymous Call Rejection	\$6.00
Auto Call Back (*69)	\$6.00
Auto Redial	\$6.00
Call Forwarding - Busy Line	\$6.00
Call Waiting/ Call Waiting with Caller ID	\$6.00
Caller ID Name and Number	\$9.00
Distinctive Ringing	\$7.00
Priority Call	\$2.00
Speed Calling 8	\$3.00
Speed Calling 30	\$4.00
Three Way Calling	\$5.00
Feature	Per Use
Busy Redial	\$1.00
Return Call	\$1.00
Three Way Calling	\$1.00
Call Trace	\$1.50

10.8 Directory Assistance Services

Local Directory Assistance Per Call Charge	\$1.00
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 Issued:

Effective Date:

 Issued By: Dimitris Pantzartzis, President
 8426 E. Shea Boulevard
 Scottsdale, AZ 85260

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 LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 10 - CURRENT RATES, (CONT'D.)

10.9 Operator Services

Customer Dialed Calling Card, per call	\$1.50
Operator Dialed Calling Card, per call	\$5.00
Operator Assisted	
Collect, per call	\$5.00
3rd Party Billed, per call	\$5.00
Person-to-Person, per call	\$9.00

10.10 Busy Line Verification and Emergency Interrupt Service

Busy Line Verification, per request:	\$5.00
Busy Line Interrupt, per request:	\$10.00

10.11 Directory Listing Service

	Monthly Rate
Additional Listings	\$1.50
Nonlisted Service	\$2.00
Nonpublished Service	\$5.00

10.12 Miscellaneous Charges

Returned Check Charge, per returned check	\$35.00
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 Issued:

Effective Date:

Issued By: Dimitris Pantartzis, President
8426 E. Shea Boulevard
Scottsdale, AZ 85260

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**RESPONSES TO STAFF'S SECOND
AND THIRD SET
OF DATA REQUESTS**



April 20, 2011
Via E-mail

Mr. Lori Morrison
Utilities Consultant
Utilities Division
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

**RE: Docket No. T-20584A-10-0319 / Leap Frog Telecom LLC d/b/a Voce Telecom
Response to Staff's Second and Third Sets of Data Requests in reference to the
Application and Petition for Certificate of Convenience and Necessity to Provide
Intrastate Telecommunications Services**

Dear Ms. Morrison:

Enclosed are the responses to Staff's Second and Third Sets of Data Requests submitted on behalf of Leap Frog Telecom LLC d/b/a Voce Telecom in the docket referenced above. Also included is an amended local tariff page (Arizona Tariff No. 2, Section 10, Original Page 1) to substitute for the same page originally submitted with the Company's initial Application on July 29, 2010.

Once you have had the opportunity to review the attached responses, representatives from Leap Frog would be happy to participate in a meeting with Staff representatives to further discuss any issues raised by the Company's application.

You may also direct any questions you have regarding the enclosed information to me at (407) 740-3031 or via e-mail at sthomas@tminc.com.

Sincerely,

Sharon Thomas
Consultant to Leap Frog Telecom LLC
d/b/a Voce Telecom

Enclosures

cc: Rosa Torraca, LeapFrog
file: LeapFrog - AZ Local
tms: AZL1000B

**LEAP FROG TELECOM D/B/A VOCE TELECOM
RESPONSE TO STAFF DR 2**

LEAP FROG TELECOM, LLC dba VOCE TELECOM
RESPONSE TO STAFF DATA REQUEST 2
DOCKET NO. T-20584A-10-0319
OCTOBER 12, 2010

In addition to a paper response, all information responses should also be provided in searchable PDF, DOC or EXCEL files via email or electronic media.

For each answer, please identify by name, title, and address each person providing information that forms the basis for the response provided.

Please make sure each numbered item and each part of the item is answered completely

- STF 2.1 Referencing Attachment A and the Company's response to STF 1.2:
- a. Is the Joseph M. Rao listed in the Attachment and whose work background is listed in response to STF 1.2 the same Joseph M. Rao who is listed as President of Andiamo Telecom, LLC's tariff and who has signed the confidential annual company reports filed with the Commission from 2005 to 2009?
 - b. Is Mr. Rao still associated with Andiamo Telecom, LLC? If yes, please explain Mr. Rao's current capacity with Andiamo.
 - c. Aside from Mr. Rao's concurrent roles in both companies, is there any business relationship between Andiamo Telecom, LLC and Leap Frog Telecom, LLC?

Response:

- a. Yes.
- b. No. Mr. Rao resigned from Andiamo on February 14, 2010.
- c. No.

- STF 2.2 Referencing the Company's response to STF 1.7, the Company states it will charge a minimum charge of \$2.95 and set the maximum rate to \$4.95. The tariff should list a current rate if it is different than the maximum rate. Please change the description of the Monthly Charge from Minimum Monthly Charge back to Monthly Charge per Presubscribed Number and add a column for the \$2.95 current rate for Section 3.3 or, if the Company does not want to list a current rate, do not include the Current Rate column.

Response:

The correct charge is a Minimum Monthly Charge, not a Monthly Charge per Presubscribed number. That is, the charge only applies if a customer's usage charges are less than \$2.95 in a month. The current minimum monthly charge of \$2.95 is reflected on amended Section 4, page 2 that was submitted with the response to Staff's first data request.

STAFF'S FIRST SET OF DATA REQUESTS TO
LEAP FROG TELECOM, LLC dba VOCE TELECOM.
DOCKET NO. T-20584A-10-0319
AUGUST 23, 2010

STF 2.3 Although the Company listed the question for STF 1.13 and included a corrected tariff page, there is no response included to this data request. Please provide the response for this question.

Response:

The Company will file an amendment to its proposed tariff to remove the terms and condition relating to service interruptions and allowances.

STF 2.4 In Arizona Tariff No. 2, Section 10, Original Page 1, as modified in response to STF 1.26, please change the per call rate in Section 10.5 for the Public Telephone Surcharge to reflect the maximum rate of \$0.60.

Response:

The Company will file an amendment to this tariff page to reflect a rate of \$0.60.

**LEAP FROG TELECOM D/B/A VOCE TELECOM
RESPONSE TO STAFF DR 3**

LEAP FROG TELECOM, LLC dba VOCE TELECOM
RESPONSE TO STAFF'S THIRD SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

In addition to a paper response, all information responses should also be provided in searchable PDF, DOC or EXCEL files via email or electronic media.

For each answer, please identify by name, title, and address each person providing information that forms the basis for the response provided.

Please make sure each numbered item and each part of the item is answered completely.

- STF 3.1 Is Leap Frog currently providing Resold Long Distance service with the state of Arizona? If yes, please explain:
- a. When the service started;
 - b. By what authority service was commenced; and
 - c. Provide a copy of the tariff covering the provision of resold long distance service in Arizona that is currently being provided.

Response:

Yes.

- a. August 1, 2010
- b. The Company had filed an application for a Certificate of Convenience and Necessity with the Commission; it was the Company's understanding that the Commission's practice was to permit companies to operate if they had an application pending.
- c. A draft tariff was submitted with the Company's application.

- STF 3.2 Please provide an organizational chart of Leap Frog Telecom LLC dba Voce Telecom. The chart should include and is not limited to the inclusion of all owners, corporate officers and key employees.

Response:

See Attachment 1. Please note that the only employees indicated on the Chart that are directly employed by Leap Frog Telecom LLC are its President, Dimitris Pantartzis, and CFO, Pete Stazzone. All other positions are provided through Etna Staffing Solutions, which has a management services agreement with Leap Frog to provide staffing and related administrative functions.

- STF 3.3 Please provide the background for every corporate officer and key employee not already provided, to include but not limited to the present position and duties for Leap Frog and the number of years of experience each person has in the telecommunications industry.

Response:

This information was provided in Attachment F of the Application and was supplemented in response to Staff Data Request 1.2.

STAFF'S THIRD SET OF DATA REQUESTS TO
LEAP FROG TELECOM, LLC dba VOCE TELECOM.
DOCKET NO. T-20584A-10-0319
OCTOBER 26, 2010

STF 3.4 Are any of the owners, managers, corporate officers, advisors or consultants of the Company also owners, managers, corporate officers, advisors or consultants of any other telecommunications companies currently operating in Arizona or any other jurisdiction? If yes, please identify each company, the jurisdiction the other telecommunications companies operate in, the name of the owner, manager, corporate officer, advisor or consultant and their function/role in each company.

Response:

Pete Stazonne is the Manager of ALD Telecom, LLC, which provides prepaid calling card services. ALD is certificated as an IXC reseller in California. No other owners, managers or corporate officers of the Company are also owners managers or corporate offices of another telecommunications company currently operating in Arizona or any other jurisdiction. The Company's advisors and consultants may advise or consult other telecommunications companies operating in Arizona or other jurisdictions; however, the Company does not have specific information regarding their clients.

STF 3.5 It is Staff's understanding that Mr. Joseph Mickey Rao and Mr. Peter Stazzone, who have positions at Leap Frog, also hold positions at Andiamo/Dancris. The following questions are about Dancris Telecom, LLC ("Dancris") and Andiamo Telecom, LLC ("Andiamo"):

- a. Please specify the assets Andiamo purchased from Dancris.
- b. Please specify the date when Andiamo completed the purchase of Dancris' assets.
- c. Please explain in detail when customers were transferred from Dancris' network to Andiamo's network and how customers were notified of the change in their long distance provider. Please include the notice that was sent to affected customers.
- d. If the companies did not notify the Commission, please explain in detail why not.
- e. Please provide documentation that the Commission approved the purchase of Dancris by Andiamo.
- f. Please explain in detail why Dancris and Andiamo did not notify the Commission of the purchase by Andiamo of certain assets and customers of Dancris.
- g. In South Carolina Public Service Commission's Docket No. 2004-252-C, in the Prefiled Testimony of Andiamo's witness Peter Stazzone filed December 16, 2004, please explain why Andiamo discussed its acquisition of Dancris' customer base on Page 2 and Asset Purchase Agreement with Dancris on Page 6 but failed to mention or discuss either of these actions in its Application with the Arizona Corporation Commission in Docket No. T-04267A-04-0534, filed July 1, 2004?

LEAP FROG TELECOM, LLC dba VOCE TELECOM
RESPONSE TO STAFF'S THIRD SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

Response:

- a. Andiamo purchased all tangible and intangible assets of Dancris, excluding cash.
- b. February 16, 2004.
- c. To the best of Mr. Stazonne's recollection and belief, all Dancris customers were notified of the transfer to Andiamo via letter prior to the transfer in accordance with FCC rules. Mr. Stazonne is unable to locate a copy of the 2004 notice.
- d. This was an oversight on Andiamo's part. Mr. Rao and Mr. Stazzone recognize that it was their responsibility to ensure that the appropriate filings were made, where required.
- e. The Company is unaware of any such documentation.
- f. See response to d.
- g. Mr. Stazonne does not recall the South Carolina testimony referenced; please refer to (d) with respect to why the Dancris transfer was not referenced in the Arizona proceeding.

STF 3.6

The following questions concern Andiamo Telecom, LLC's ("Andiamo") and ILD Telecommunications, Inc's ("ILD") Asset Purchase Agreement filed with the Arizona Corporation Commission in Docket Nos. T-02623A-07-0550 and T-04267A-07-0550 filed September 26, 2007:

- a. Please explain why Andiamo filed the required notice of sale of its assets to ILD but did not file notice with the Commission about its purchase of Dancris' assets?
- b. Please explain why Andiamo has not responded to Staff's First and Second Set of Data Requests in the Docket Nos. Docket Nos. T-02623A-07-0550 and T-04267A-07-0550.

Response:

- a. This was an oversight on Andiamo's part. See response to 3.5d.
- b. Intellicall Operator Services, Inc. d/b/a ILD hired counsel to make the necessary regulatory filings. Andiamo was unaware of the Staff Data requests.

STF 3.7

It appears there are shared personnel between Dancris, Andiamo and Leap Frog. Both Dancris and Andiamo have failed to comply with Commission rules concerning the sale/purchase of Dancris' assets and customers, as well as the failure to respond to Staff's data request in its sale of assets to ILD. In relation to this, please provide responses to the following concerns:

- a. It appears that both Andiamo and Leap Frog will be providing the same services, although Andiamo also has the additional authority to provide facilities-based local exchange service. Since both Companies appear to

STAFF'S THIRD SET OF DATA REQUESTS TO
LEAP FROG TELECOM, LLC dba VOCE TELECOM.
DOCKET NO. T-20584A-10-0319
OCTOBER 26, 2010

- be run by the same management team, please explain why both Companies are needed in the State of Arizona.
- b. Please explain in detail why the Commission should grant Leap Frog authority to provide resold local and resold long distance services in the state of Arizona.
 - c. Please explain in detail what measures Leap Frog's management will take to ensure compliance with all of the Commission's rules in the future, including but not limited to, any future sale or acquisition of assets and customers, encumbrances, direct or indirect transfer of control and cooperation in all proceedings and complaints with the Commission.

Response:

- a. Andiamo is no longer in business.
- b. The Company proposes to offer competitive local and long distance services in Arizona and will expand the availability of competitive options to customer in the state and thus benefit the public interest. Further, granting the Company's application does not impose any risk to Arizona ratepayers, who are free to select among numerous alternative providers of similar services in the state, to the extent that the Company's service is unsatisfactory. Further, none of the reasons enumerated in R14-2-1106 of the Arizona Administrative Code for denial of a CCN are applicable.
- c. The Company has retained an experienced consultant, Technologies Management, Inc. to assist it in ensuring that it meets all regulatory requirements, including filing of any asset transfers, etc. Additionally, the Company's top management and owners are taking a very active role in ensuring that all regulatory requirements are understood and that the Company is in compliance.

STF 3.8

The following questions concern Mr. Joseph "Mickey" Rao:

- a. Please specify when Mr. Rao first became associated with Dancris Telecom LLC and in what capacity/position.
- b. Please specify Mr. Rao's capacity/position with Dancris at the time of Andiamo's acquisition of Dancris' assets and customers.
- c. Please specify Mr. Rao's capacity/position when he initially became associated with Andiamo.
- d. Please specify Mr. Rao's current capacity/position with Andiamo. If Mr. Rao is currently in a different capacity/position then he was when he initially became associated with Andiamo, please indicate when he entered his current capacity/position with Andiamo.

Response:

- a. 1995 as founder and CEO

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OCTOBER 26, 2010

- b. Mr. Rao resigned from Dancris in December 2003 prior to the asset transfer.
- c. Mr. Rao was President of Andiamo.
- d. Mr. Rao resigned from Andiamo on February 14, 2010. Andiamo is no longer in business.

STF 3.9

The following questions concern Mr. Peter Stazzone:

- a. Please specify Mr. Stazzone's capacity/position with Satlink 3000, Inc. dba Independent Network Services.
- b. Please specify when Mr. Stazzone became disassociated with Satlink 3000, Inc. dba Independent Network Services and explain in detail the reason for the disassociation.
- c. Please specify when Mr. Stazzone first became associated with Dancris Telecom LLC and in what capacity/position.
- d. Please specify Mr. Stazzone's capacity/position with Dancris at the time of Andiamo's acquisition of Dancris' assets and customers.
- e. Please specify Mr. Stazzone's capacity/position when he initially became associated with Andiamo.
- f. Please specify Mr. Stazzone's current capacity/position with Andiamo. If Mr. Stazzone is currently in a different capacity/position then he was when he initially became associated with Andiamo, please indicate when he entered his current capacity/position with Andiamo.

Response:

- a. Mr. Stazzone was President and owner of Satlink 2000. That company was sold in 1999 to IPVoice Communications.
- b. Mr. Stazzone became "disassociated with Satlink 3000 in October 1999 due to the sale of the company to IPVoice Communications.
- c. Mr. Stazzone was named CFO of Dancris in June, 2000.
- d. CFO and a Manager of the LLC.
- e. CFO.
- f. Andiamo is no longer in business.

STF 3.10

Referencing Leap Frog's application, Section A-11, Leap Frog indicates that neither it nor any of its officers, directors, partners or managers have been or are currently the subject of any formal or informal complaint proceedings before any state or federal regulatory commission, administrative agency or law enforcement agency. Further, in Section A-12 of its application, Leap Frog indicates that neither it nor any of its officers, directors, partners or managers have been or are currently involved in any civil or criminal investigation, or had judgments entered in any civil matter, judgments levied by any administrative or regulatory agency,

STAFF'S THIRD SET OF DATA REQUESTS TO
LEAP FROG TELECOM, LLC dba VOCE TELECOM.
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or been convicted of any criminal acts within the last ten (10) years. Staff's research indicates these statements are not accurate.

- a. Please discuss the civil suit filed in Maricopa County Superior Court by Mr. Peter Stazzone against IPVoice Communications (assigned CV1999-022828). The discussion should include the issues in the case, any resolution in the case, the date of any resolution and any documentation of the resolution.
- b. Please discuss the civil suit filed in Maricopa County (AZ) Superior Court by Mr. Peter Stazzone for Satlink 3000, Inc. et al v IPVoicecom, Inc. et al (assigned CV2001-005262). The discussion should include the issues in the case, any resolution in the case, the date of any resolution and any documentation of the resolution.
- c. Please discuss the Matter of a Settlement Agreement between the Staff of the Public Utilities Commission of Ohio and Dancris Telecom, LLC in Case No. 05-379-TP-UNC. The discussion should include the issues in the case, any resolution in the case, the date of any resolution and any documentation of the resolution.
- d. Please discuss the civil suit filed in Washoe County (NV) Second Judicial District Court by Dancris Telecom, LLC vs. Cristel Telecommunications (assigned CV02-006879). The discussion should include the issues in the case, any resolution in the case, the date of any resolution and any documentation of the resolution.
- e. Dancris has had its authority to provide service cancelled and revoked in the following jurisdictions for failure to file annual reports and/or annual fees and/registration fees: California Public Utilities Commission – Resolution T-17228; Florida Public Service Commission – Docket No. 050708-TI; Illinois Commerce Commission – Case No. 06-0315; Public Service Commission of Missouri – Case No. XD-2006-0040; New York Public Service Commission – Case No. 09-C-0511; Public Utility Commission of Oregon – Docket No. Cp-1003 – Order No. 05-081; Pennsylvania Public Utility Commission – Docket No. A-311226; Public Service Commission of South Carolina – Docket No. 2006-396-C – Order No. 2007-198; Washington State Utilities and Transportation Commission – Docket No. UT-051260; and Public Service Commission of Wyoming – Docket No. 74605-2-TI-05 (Record No. 10158). Please discuss why Dancris' management/owners did not notify the state commissions listed above that it was no longer providing service within each jurisdiction.
- f. Satlink 3000, Inc., Satlink 3000, Inc. dba Independent Network Services and Independent Network Services have had their authority to provide service cancelled and revoked in the following jurisdictions for failure to file annual reports and/or annual fees and/registration fees: Arkansas Public Service Commission – Docket No. 00-121-U, Order No. 5; Arizona Corporation Commission – Decision No. 64395; California Public Utilities Commission – Resolution T-16640; Florida Public Service Commission -

STAFF'S THIRD SET OF DATA REQUESTS TO
LEAP FROG TELECOM, LLC dba VOCE TELECOM.
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Telecommunications Cancellation Report, January 1, 2001-March 31, 2001; Illinois Commerce Commission – Case Number 01-109; Kentucky Public Service Commission – Case No. 2000-383; Minnesota Public Utilities Commission – Docket No. P-5377/TC-00-1197; Missouri Public Service Commission - Case Nos. TD-2002-5 and TC-2004-0395; Public Service Commission of South Carolina – Docket 1996-279-C, Matter ID 186172. Please discuss why Satlink 3000, Inc.'s, Satlink 3000, Inc. dba Independent Network Services' and Independent Network Services' management/owners did not notify the state commissions listed above that it was no longer providing service within each jurisdiction.

Response:

- a. The Company did not mention this civil suit in its application, because this was an action taken by Mr. Stazzone against IPVoice Communications, and was not an action against Mr. Stazzone. The action was ultimately settled by the parties involved. The terms of the settlement are the subject of a confidentiality agreement and cannot be disclosed.
- b. This action was an amended complaint of the action discussed in (a) above.
- c. See Attachment 2. The Settlement Agreement resolved an allegation that Dancris had assessed charges for operator services in violation of a Commission rule.
- d. This suit involved an action taken by Dancris against Cristel Telecommunications, a company with which Dancris had entered into a joint venture. Dancris alleged that Cristel violated the terms of that agreement. The suit was settled; the terms of the settlement are confidential.
- e. Dancris initially retained a law firm to handle the regulatory filings associated with Dancris' exit from the market. However, due to a lack of resources on Dancris' part, as well as miscommunication with the law firm, this process was not completed. When Dancris went out of business, there was no one employed by the company and no funding available to complete the cancellation process.
- f. Satlink was sold by Mr. Stazzone in 1999; accordingly, Mr. Stazzone has no knowledge of or control over the company's operations or regulatory compliance subsequent to that date.

STF 3.11

Staff's research of the corporate officers for Leap Frog indicates that the same corporate officers are also corporate officers of GP Voice, according to GP Voice's website.

- a. Does GP Voice currently offer local, intrastate long distance and intrastate private line telecommunications services in Arizona? If yes, please explain why GP Voice is not registered with the ACC's Corporation's Division?

STAFF'S THIRD SET OF DATA REQUESTS TO
LEAP FROG TELECOM, LLC dba VOCE TELECOM.
DOCKET NO. T-20584A-10-0319
OCTOBER 26, 2010

- b. Please specify what services GP Voice offers its customers and how those services are provided.
- c. Please specify by what authority GP Voice is offering local, intrastate long distance and intrastate private line telecommunications services.
- d. Please explain in detail how the services offered by GP Voice are different than the services proposed by Leap Frog.
- e. Please explain in detail how the services offered by GP Voice are different than the services currently being offered by Andiamo.

Response:

- a. No, GP Voice does not offer local, intrastate long distance or intrastate private line services in Arizona.
- b. GP Voice offers internet services and MPLS, which is an interstate service.
- c. None; see response to a.
- d. Leap Frog offers traditional TDM wireline services, while GP Voice offers IP protocol services.
- e. Andiamo is no longer in business.

Mr. Pete Stazonne, CFO, provided information that forms the basis of all preceding responses.

LEAP FROG TELECOM D/B/A VOCE TELECOM

RESPONSE TO STAFF DR 3

ATTACHMENT 1

Issued: 3-4-10

Effective: 4-5-10

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.4 FLAT RATE SERVICE[1]

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in 5.1.6.A. of the Exchange and Network Services Price Cap Tariff, apply to service outside the exchange base rate area.

A. Rates and Charges

1. The nonrecurring charge associated with the provision of flat rate service applies:
 - To install each access line;
 - For connecting an access line when changing a grade of service from PBX service.

2. Residence Flat Rate Service

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Additional individual line, each	AFH	\$55.00	\$27.50

3. Business Flat Rate Service

• Additional individual line, each	AFK	85.00	42.50
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2. Residence Flat Rate Service

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Additional individual line, each	AFH	\$30.00	\$10.40 (I)

3. Business Flat Rate Service

• Additional individual line, each	AFK	91.20	30.40
------------------------------------	-----	-------	-------

[1] A Basket 2 Service. See Preface Page 1, preceding.

Issued: 5-22-09

Effective: 7-20-09

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES

13.2.1 NETWORK PREMISES WORK CHARGES (CONT'D)

(M)

C. Charges

1. Network Premises Work Charges - each 15 minutes or fraction thereof of billable premises work.

	USOC	NONCOMPLEX MAXIMUM	CURRENT
• Schedule I			
Applicable to work Performed during regularly scheduled business hours.			
- Initial Premises Work Charge			
First 15-minute Increments or fraction thereof, of billable premises work	HRH11	\$63.00	\$63.00
- Additional Premises Work Charge			
Each additional 15- minute increment, or fraction thereof, of billable premises work	HRHA1	27.00	25.00

(M) Material moved from Page 17.

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance (Cont'd)

2. Allowances

- a. A customer is allowed one directly dialed Directory Assistance call per month at no charge for each central office line or trunk, excluding PALs.
- b. Centrex customers receive one directly dialed Directory Assistance call per month at no charge for each eight Centrex main station lines or fraction thereof if the total number of stations is not divisible by eight.
- c. For School Centrex service, the Centrex allowance applies for administrative main station lines. The regular central office line allowance applies to each dormitory station line or special student billing number.
- d. The call allowance is not transferable between separate accounts of the same customer.

3. Charges

- a. In locations, including Public Access Lines, where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate charge, specified in 6.2.1, preceding, applies in addition to the Directory Assistance charge.

	CHARGE	
	MAXIMUM	CURRENT
• Each call dialed directly by customer[1]	\$1.15	\$1.15
• Each call placed from Public Access Lines[2]		
- Direct Dial	0.60	0.60
- Alternately Billed	1.15	1.15

[1] Effective 04-01-2001, the maximum charge of each call dialed directly by the customer into Directory Assistance will be \$1.15.

[2] See 6.2.1, preceding, for additional charge applications.

Issued: 7-24-09

Effective: 9-10-09

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES[1]

J. Rates and Charges (Cont'd)

(T)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each Listing changed to Nonpublished Service - Business[2]	NPU	\$4.65	\$2.35
• Each Listing changed to Nonlisted Service - Business[2]	NLT	3.60	1.85
• WATS Listings, each - Business	SZS	7.50	4.75
• Telephone Answering Service Bureau Patron Line Listing, each	9FK	18.60	6.20
• "No Solicitation" Listing - Residence	NSW	0.75	0.25

(M)

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] See the Exchange and Network Services Price Cap Tariff for Residence Nonpublished and Nonlisted Service.

[3] Same rates and charges as (CLT).

(M) Material moved to 105.7.1.

Issued: 3-13-09

Effective: 4-14-09

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (CONT'D)

E. Hearing or Speech Impaired Persons Discount

A 50% rate reduction will apply to all direct dialed long distance calls, within the same LATA in the state of Arizona, that originate from a teletypewriter or similar device from a residential line of a certified hearing or speech impaired customer or his or her immediate family.

F. Charge Determination

1. The charge for residence, business or miscellaneous MTS is determined by the:

- Time of day and day of week
- Duration of call
- Class of call

2. MTS charges apply to calls placed to ScoopLine (SLS) on an MTS basis, in addition to the SLS call charges. The schedule is as follows:

- RESIDENCE - Applies to customer-dialed station-to-station calls

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
\$0.72	\$0.40 (I)	\$0.45	\$0.40 (I)

- BUSINESS - Applies to customer-dialed station-to-station calls

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
\$0.78	\$0.42 (I)	\$0.78	\$0.42 (I)

Issued: 7-30-01

Effective: 8-29-01

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (CONT'D)

- E. Payment of bills for telephone service may be made by any means mutually acceptable to the customer and the Company. Payment which is not honored or paid by the customer's designated financial institution will be considered as nonpayment. A charge will apply whenever a payment for service on an active account is not accepted by the customer's designated financial institution.

CHARGE

- Returned Payment Charge, per occasion \$10.00

- F. The customer bill is due upon receipt. Customers have the following options as to the method of paying bills for telephone service:

- At any Company payment depository location.
- At the office of any authorized payment agent of the Company.
- By U.S. Mail, by check or money order.
- Through an agent of the customer.
- By electronic funds transfer.

- G. In order to avoid collection procedures which could result in a temporary disconnection of service, payment must be received no later than the due and payable date shown on the customer's bill.

- H. Payments received by the Company on or before the due and payable date on the customer's bill will prevent collection procedures which could result in a disconnect of service, provided the following billing information is remitted with payment. The following items are all contained on the customer's bill:

- Customer's name
- Customer's telephone number
- Customer's customer code
- Customer's account type
- Amount of payment

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.4 FLAT RATE SERVICE

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in 5.1.6.A., apply to service outside the exchange base rate area.

A. Rates and Charges

1. The nonrecurring charge associated with the provision of flat rate service applies:
 - To install each access line;
 - For connecting an access line when changing a grade of service from PBX service.
2. Residence Flat Rate Service

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Individual line, each[1]	1FR	\$27.50	\$13.18

(D)
(D)

[1] See the Competitive Exchange and Network Services Price Cap Tariff No. 2 for Residence Flat Rate Service additional lines, in 5.2.4 of that tariff.

(N)
(N)

Issued: 4-24-06

Effective: 5-1-06
Per Decision No. 68604

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

F. Rates and Charges (Cont'd)

	USOC	MONTHLY RATE	(T)
• Each Listing changed to Nonpublished Service			(D)
- Residence	NPU	0.90	(D)
• Each Listing changed to Nonlisted Service			(D)
- Residence	NLT	0.55	(D)

(D)

(D)

(D)

SECTION 11 – CURRENT PRICE LIST

11.1 Service Charges and Surcharges

11.1.1 Service Order and Change Charges

New Installation Charge, per line:	\$42.50
Technician Dispatch Charge, per visit:	\$95.00
Service Order Change Charge, per order:	\$27.50
Move Charge, per request:	\$42.50
Telephone Number Change Charge, per request:	\$30.50

Issued: April 15, 2005

Effective: May 16, 2005

By:

Scott Loney, Vice President – Marketing
25900 Greenfield Road, Suite 330
Oak Park, Michigan 48237

azl0501

SECTION 11 – CURRENT PRICE LIST

11.1 Service Charges and Surcharges, (Cont'd.)

11.1.2 Restoral Charge

Restoration, per line: \$16.00

11.1.3 Premises Visit Charge

Premises Visit Charge, per visit \$25.00

Premises Work Charge:

Initial 30 minutes \$60.00

Each Additional 15 minutes \$30.00

11.1.4 Carrier Presubscription

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port \$5.00

Additional Line, Trunk or Port \$5.00

Issued: April 15, 2005

Effective: May 16, 2005

By:

Scott Loney, Vice President – Marketing
25900 Greenfield Road, Suite 330
Oak Park, Michigan 48237

azl0501

SECTION 11 – CURRENT PRICE LIST, (CONT'D.)

11.1 Service Charges and Surcharges, (Cont'd.)

11.1.5 Public Telephone Surcharge

Rate Per Call: \$0.60

11.1.6 Return Check Charge

Per Check Returned: \$25.00

11.2 Local Exchange Services

11.2.1 Local Exchange Term Services

A. Corporate Advantage Standard Business Local Exchange Service (T)

1. Flat Rate Service (T)

a. Set Up Fee (T)

A one-time set up fee, applied per Account.

	<u>Term</u>	
	<u>1 year</u>	<u>3 year</u>
NRC, per account	\$50.00	\$0.00

b. Access Line Charge, per month, per line (T)

	<u>Term</u>	
	<u>1 year</u>	<u>3 year</u>
Initial Line:	\$30.40	\$30.40
Additional line, each:	\$30.40	\$30.40

SECTION 11 - CURRENT PRICE LIST, (CONT'D.)

11.3 Supplemental Services, (Cont'd.)

11.3.1 Call Management Services, (Cont'd.)

B. Features Offered on a Usage Sensitive Basis

Feature	Per Use
3-Way Calling	\$0.75
Continuous Redial	\$0.75
Last Call Return (*69)	\$0.95
I-Called, per activation	\$0.95
Caller Originating Trace	\$2.00

11.3.2 Directory Assistance Services

A. Local Directory Assistance

	<u>Per query</u>
Local Directory Assistance	
Direct dialed:	\$1.15
Via operator :	\$3.45

(D)

B. Call Completion

Per completed call	\$0.30
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C. National Directory Assistance Service

Direct dialed	\$1.15 (R)
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Issued: November 1, 2006

Effective: December 1, 2006

By:

Scott Loney, Vice President – Marketing
 25900 Greenfield Road, Suite 330
 Oak Park, Michigan 48237

azl0602

SECTION 11 - CURRENT PRICE LIST, (CONT'D.)

11.3 Supplemental Services, (Cont'd.)

11.3.4 Busy Line Verification and Interrupt Service

Busy Verification Charge, each request:	\$3.00
Emergency Interrupt Charge, each request:	\$6.00

11.3.5 Directory Listing Services

	<u>Monthly</u>
Additional Listing, per listing:	\$3.80 (I)
Alternate Listing, per listing:	\$3.80
Foreign Listing:	\$3.80 (I)
Non-published Service, per listing:	\$2.35 (I)
Non-directory Listed Service, per listing:	\$1.85 (I)

(N)

11.3.6 Toll Restriction Service

Nonrecurring Charge:	\$27.50
Monthly Recurring Charge:	\$5.85

11.3.7 Operator Screening

Nonrecurring Charge:	\$27.50
Monthly Recurring Charge:	\$5.85

11.3.8 Vanity Numbers

Nonrecurring Charge, per number:	\$5.00
Monthly Recurring Charge, per number:	\$1.50

(N)
 |
 (N)

SECTION 5 - CURRENT PRICE LIST

5.1	Public Telephone Surcharge		
	Rate per Call:	\$0.60	
5.2	Outbound Services		(T)
5.2.1	Corporate Advantage Standard IntraLATA Toll Service**		(T)
	Per Minute Rate:	\$0.1989	
5.2.2	Corporate Advantage Standard InterLATA Toll Service**		(T)
	Rate Per Minute:	\$0.1989	
5.2.3	Corporate Advantage Premium Long Distance Plan		(N)
	Monthly Recurring Charge, per line:	\$1.50	
	Rate Per Minute:	\$0.1109	(N)
5.3	[Reserved for Future Use]		(T)
5.4	Toll Free Services		
5.4.1	Corporate Advantage Switched Toll Free Plan 1**		(T)
	Rate Per Minute:	\$0.20	
5.4.2	Corporate Advantage Premium Toll Free Plan		(N)
	Monthly Recurring Charge, per number:	\$2.00	
	Rate Per Minute:	\$0.0750	
5.4.3	Toll Free Vanity Numbers		
	Nonrecurring Charge, per number:	\$5.00	
	Monthly Recurring Charge, per number:	\$1.50	(N)
**	Effective March 2, 2009, this service is grandfathered and available to existing Customers only.		(N)

Issued: January 28, 2009

Effective: March 2, 2009

By: Vice President – Corporate Development
 25900 Greenfield Road, Suite 330
 Oak Park, Michigan 48237

AZi0901

SECTION 10 – CURRENT PRICE LIST

10.1 Service Charges and Surcharges, (Cont'd.)

10.1.2 Restoral Charge

Restoration, per line:	Nonrecurring Charge \$16.00
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10.1.3 Premises Visit Charge

Premises Visit Charge, per visit	Nonrecurring Charge \$25.00
Premises Work Charge:	
Initial 30 minutes	\$60.00
Each Additional 15 minutes	\$30.00

10.1.4 Carrier Presubscription

Per business line, trunk, or port	Nonrecurring Charge
Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

Issued: August 16, 2006

Effective: August 17, 2006

By: Gary Joseph, Vice President
4633 West Polk Street
Phoenix, Arizona 85043

AZL0601

SECTION 10 – CURRENT PRICE LIST, (CONT'D.)

10.1 Service Charges and Surcharges, (Cont'd.)

10.1.5 Public Telephone Surcharge

Rate Per Call: \$ 0.50

10.1.6 Return Check Charge

Per Check Returned: \$ 25.00

10.1.7 Duplicate Bill Charge

Per Occasion \$ 5.00

Issued: August 16, 2006

Effective: August 17, 2006

By: Gary Joseph, Vice President
4633 West Polk Street
Phoenix, Arizona 85043

AZL0601

SECTION 10 – CURRENT PRICE LIST, (CONT'D.)

10.2 Local Exchange Services

10.2.1 Local Service Packages

A. Rates and Charges

Primary Line	Monthly Recurring Charge			
	Month-to Month	1 Year	2 Year	3 Year
- Single Line Basic	\$25.49	\$25.49	\$25.49	\$25.49
- Single Line Prime	\$28.89	\$27.89	\$26.89	\$25.89
- Single Line Choice	\$32.29	\$31.29	\$30.49	\$29.99
- Single Line Plus	\$43.69	\$42.69	\$41.69	\$40.69
 Add A Line				
Each Additional Line*	\$21.49	\$21.49	\$21.49	\$21.49
		Nonrecurring Charges		
Installation Charge, per line	\$75.00**	\$75.00**	\$0.00	\$0.00

*Limited to two per primary line; only available to Single Line Choice or Single Line Plus subscribers
 ** Invoiced but not included in the total amount due until service is discontinued; canceled or credited from the bill after the Customer has retained service for 12 consecutive months.

Issued: August 16, 2006

Effective: August 17, 2006

By:

Gary Joseph, Vice President
4633 West Polk Street
Phoenix, Arizona 85043

AZL0601

SECTION 10 - CURRENT PRICE LIST, (CONT'D.)

10.3 Supplemental Services

10.4.3 Directory Listings

	<u>Monthly Recurring Charge</u>
Initial Listing	No Charge
Additional Listings, each	\$2.50
Alpha Listing, each	\$2.50
Client Main Listing, each	\$2.50
Foreign Listings, each	\$2.50
Each Listing changed to Nonpublished Service	\$1.55
Each Listing changed to Nonlisted Service	\$1.20
WATS Listings, each	\$2.50

Issued: August 16, 2006

Effective: August 17, 2006

By:

Gary Joseph, Vice President
4633 West Polk Street
Phoenix, Arizona 85043

AZL0601

SECTION 10 - CURRENT PRICE LIST, (CONT'D.)

10.4 Toll

A. Toll Direct Dial Service

Direct Dial Service rates apply when the Customer dials the telephone number without the assistance of an operator and the call is billed to the calling number.

Per Minute Usage Rate

All Times of Day \$0.045

B. Toll Free Service

Toll Free Service rates apply when the Customer dials the telephone number without the assistance of an operator and the call is billed to the called number.

Per Minute Usage Rate

All Times of Day \$0.045

Issued: August 16, 2006

Effective: August 17, 2006

By: Gary Joseph, Vice President
4633 West Polk Street
Phoenix, Arizona 85043

AZL0601

SECTION 11 - CURRENT PRICE LIST**11.1 Service Charges and Surcharges****11.1.1 Service Order and Change Charges**

	<u>Residence</u>	<u>Business</u>
Line Connection Charge		
Primary Line	\$16.00	N/A
Secondary Line	\$16.00	N/A
Moves, per line	\$16.00	N/A
Transfer of Service, per order	\$6.00	N/A
Telephone Number Change	\$6.00	N/A
Service Order Changes/Adds	\$6.00	N/A
Add Features	\$5.00	N/A

Issued: January 20, 2004

Effective: February 20, 2004

Issued by:

Daniel Crowley, Vice President-Finance
32991 Hamilton Court
Farmington Hills, MI 48333

azl0401

SECTION 11 - CURRENT PRICE LIST, (CONT'D.)
11.1 Service Charges and Surcharges, (Cont'd.)**11.1.2 Temporary Suspension of Service Charge**

	<u>Residence</u>	<u>Business</u>	
<u>Nonrecurring Charge</u>			(N)
All Service Levels:	\$12.00	\$12.00	(N)
<u>Monthly Recurring Charge</u>			(T)
ACN Advantage Home	\$17.00	\$17.00	
ACN Advantage Plus	\$17.00	\$17.00	
ACN Advantage Unlimited	\$17.00	\$17.00	(T)
ACN Advantage Unlimited II	\$22.88	\$22.88	(N)
ACN Advantage Home-Standard & Value Options	\$17.00	\$17.00	
ACN Advantage Plus-Standard & Value Options	\$17.00	\$17.00	(N)
Stand Alone Service	\$15.00 (R)	\$15.00 (R)	(T)
Data/Fax	\$15.08(R)	\$15.08 (R)	(T)

11.1.3 Restoral Charge

	<u>Residence</u>	<u>Business</u>
Per occasion, per line:	\$12.00	n/a

11.1.4 Public Telephone Surcharge

Rate Per Call:	\$0.43
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11.1.5 Carrier Presubscription

Per business or residence line, trunk, or port:	\$5.00
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11.1.6 Returned Check Charge

Per dishonored check returned:	\$25.00
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 Issued: December 5, 2005

Effective: January 5, 2006

Issued by:

 Daniel Crowley, Vice President-Finance
 32991 Hamilton Court
 Farmington Hills, MI 48333

AZf0509

SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**11.3 Supplementary Services, (Cont'd.)****11.3.2 Directory Assistance Services****A. Basic Directory Assistance**

Local Directory Assistance	<u>Per query</u> \$1.75 (I)
----------------------------	--------------------------------

B. Directory Assistance Call Completion

Per completed call	\$0.25
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C. National Directory Assistance

Direct dialed	\$1.25
---------------	--------

Issued: May 24, 2007

Effective: June 23, 2007

Issued by:

Daniel Crowley, Vice President-Finance
32991 Hamilton Court
Farmington Hills, MI 48333

AZf0704

SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**11.3 Supplementary Services, (Cont'd.)****11.3.4 Busy Line Verification and Emergency Interrupt Service**

Busy Line Verification, per request:	\$2.25
Busy Line Interrupt, per request:	\$2.25

11.3.5 Directory Listing Service, (Cont=d.)

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
Additional Listings	\$1.50	n/a
Nonlisted Service	\$1.55	n/a
Nonpublished Service	\$2.35 (I)	n/a

Issued: July 23, 2008

Effective: August 25, 2008

Issued by:

Daniel Crowley, Vice President-Finance
32991 Hamilton Court
Farmington Hills, MI 48333

AZf0803

Issued: 3-4-10

Effective: 4-5-10

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.4 FLAT RATE SERVICE[1]

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in 5.1.6.A. of the Exchange and Network Services Price Cap Tariff, apply to service outside the exchange base rate area.

A. Rates and Charges

1. The nonrecurring charge associated with the provision of flat rate service applies:

- To install each access line;
- For connecting an access line when changing a grade of service from PBX service.

2. Residence Flat Rate Service

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Additional individual line, each	AFH	\$55.00	\$27.50

3. Business Flat Rate Service

• Additional individual line, each	AFK	85.00	42.50
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2. Residence Flat Rate Service

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Additional individual line, each	AFH	\$30.00	\$10.40 (I)

3. Business Flat Rate Service

• Additional individual line, each	AFK	91.20	30.40
------------------------------------	-----	-------	-------

[1] A Basket 2 Service. See Preface Page 1, preceding.

LEAP FROG TELECOM D/B/A VOCE TELECOM
INTEXCHANGE TELECOMMUNICATIONS TARIFF PAGES
ARIZONA TARIFF No. 1

INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Deposits, (Cont'd.)

The residential Customer's deposit shall not exceed two (2) times that Customer's estimated average monthly bill or the average monthly bill for the Customer's class for that Customer whichever is greater.

The business Customer deposits shall not exceed two and a half (2½) times that Customer's estimated maximum monthly bill.

The deposit will bear simple interest at six (6) percent a year payable on the actual amount on deposit with the Company.

The Company will refund the deposit to the Customer with accrued interest after twelve (12) months of service if the Customer has not been delinquent in the payment of the bills during this twelve (12) month period.

2.6 Advance Payments

The Company does not require advance payments.

2.7 Taxes and Fees

2.7.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.

2.7.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

2.7.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.

Issued:

Effective Date:

Issued By: Dimitris Pantzartzis, President
8426 E. Shea Boulevard
Scottsdale, AZ 85260

AZi1000

INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.7 Taxes and Fees, (Cont'd.)****2.7.4 Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call, maximum	\$0.60
------------------------	--------

2.7.5 Universal Service Fund

A monthly Universal Service Fund charge will be added to each bill based upon the total intrastate billed revenues. This charge shall in no event exceed the amount of the Arizona Corporation Commission assessment levied upon the Company.

Issued:

Effective Date:

Issued By: Dimitris Pantzartzis, President
8426 E. Shea Boulevard
Scottsdale, AZ 85260

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.20 Complaint Procedures

Customer complaints and inquiries regarding their bills may be directed to the toll-free number provided by the billing agent on the bill. In addition, inquiries and complaints may also be directed to:

Customer Service Department
Leap Frog Telecom L.L.C. d/b/a Voce Telecom
8426 E. Shea Boulevard
Scottsdale, AZ 85260
(800) 284-1310

If not satisfied with the Company's response, customers may contact:

Consumer Service Section
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007
(602) 542-4251
(800) 222-7000
<http://www.azcc.gov/divisions/utilities/consumerservices.asp>

Issued:

Effective Date:

Issued By: Dimitris Pantzartzis, President
8426 E. Shea Boulevard
Scottsdale, AZ 85260

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 - DESCRIPTION OF SERVICES AND MAXIMUM RATES, (CONT'D.)

3.2 [Reserved for Future Use.]

Issued:

Effective Date:

Issued By: Dimitris Pantartzis, President
8426 E. Shea Boulevard
Scottsdale, AZ 85260

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 INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 - DESCRIPTION OF SERVICES AND MAXIMUM RATES, (CONT'D.)**3.3 Direct Dial (1+ Dialing) Service**

Direct Dial Service permits the Customer to make interexchange long distance calls by dialing 1+ followed by ten digits. Calls are made without the assistance of an operator and are billed to the calling number. Usage is billed in one (1) minute increments with a one (1) minute minimum period. A monthly recurring service charge applies per presubscribed telephone number.

	Maximum
Per Minute Usage Rate All Times of Day	\$0.15
Minimum Monthly Charge	\$4.95

3.4 Travel Card Service

The Company offers a proprietary calling card which enables the Customer to use the Company's service by dialing a Company-provided access number. Calls are billed in one minute increments after an initial billing increment of one minute. Fractional cents will be rounded up to the next higher penny.

	Maximum
Per Minute Usage Rate All Times of Day	\$0.40

3.5 Toll-Free Service

Toll-Free service allows the Customer to receive interexchange calls that are billed to the Customer rather than to the party originating the call. Service is initiated when the caller dials a toll free number (e.g., 800/888/877) assigned specifically to the Customer. Calls are billed in one minute increments after an initial billing increment of one minute. Fractional cents will be rounded up to the next higher penny. The call is routed by the network to the designated Customer-provided local switched access line.

	Maximum
Per Minute Usage Rate All Times of Day	\$0.15
Monthly Charge Per Toll-Free Number	\$15.00

 Issued:

Effective Date:

Issued By: Dimitris Pantartzis, President
 8426 E. Shea Boulevard
 Scottsdale, AZ 85260

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 - DESCRIPTION OF SERVICES AND MAXIMUM RATES, (CONT'D.)

3.6 Directory Assistance Service

Access to long distance Directory Assistance is obtained by dialing 1+555-1212 for listings within the originating area code or 1+(area code)+555-1212 for other long distance listings. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. When more than one number is requested in a single call, a charge will apply for each number requested. A Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

	Maximum:
Long Distance Directory Assistance, per number requested	\$3.00

Issued:

Effective Date:

Issued By: Dimitris Pantzartzis, President
8426 E. Shea Boulevard
Scottsdale, AZ 85260

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 – CURRENT RATES

4.1 General

Each Customer is charged individually for each call placed through the carrier.

Rates vary by call duration and by service type.

Customers are billed based on their use of the Company's long distance service.

4.2 Special Contract Arrangements

At the option of the Company, services may be offered on a contract basis to meet specialized pricing requirements of the Customer not contemplated by this tariff. The terms of each contract shall be mutually agreed upon by the Customer and Company and may include discounts off of rates contained herein and waiver of recurring, nonrecurring, or usage charges. The terms of the contract may be based partially or completely on the term and volume commitment, type of access arrangement, mixture of services, or other distinguishing features. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specified in each individual contract.

4.3 Special Service Arrangements

4.3.1 If a Customer's requirements cannot be met by services included in this tariff, or pricing for a service is shown in this tariff as "ICB", the Company will provide, where practical, special service arrangements at charges to be determined on an Individual Case Basis. These special service arrangements will be provided if the provision of such arrangements is not detrimental to any other services furnished under the Company's tariffs.

4.3.2 Special service arrangement rates are subject to revision depending on changing costs or operating conditions.

4.3.3 If and when a special service arrangement becomes a generically tariffed offering, the tariffed rate or rates will apply from the date of tariff approval.

Issued:

Effective Date:

Issued By: Dimitris Pantzartzis, President
8426 E. Shea Boulevard
Scottsdale, AZ 85260

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 – CURRENT RATES, (CONT'D.)

4.4 Direct Dial (1+ Dialing) Service

Per Minute Usage Rate All Times of Day	\$0.049
Minimum Monthly Charge	\$2.95

4.5 Travel Card Service

Per Minute Usage Rate All Times of Day	\$0.19
--	--------

4.6 Toll-Free Service

Per Minute Usage Rate All Times of Day	\$0.039
Monthly Charge Per Toll-Free Number	\$10.00

4.7 Directory Assistance Service

The charges as shown below apply for each request made to the Directory Assistance operator.

Long Distance Directory Assistance, per number requested	\$2.00
--	--------

4.8 Returned Check Charge

Per Returned Check	\$35.00
--------------------	---------

4.9 Pay Telephone Surcharge

Per Call	\$0.60
----------	--------

Issued:

Effective Date:

Issued By: Dimitris Pantartzis, President
8426 E. Shea Boulevard
Scottsdale, AZ 85260

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**RESPONSES TO STAFF'S SECOND SET
OF DATA REQUESTS**

LEAP FROG TELECOM D/B/A VOCE TELECOM

LOCAL EXCHANGE TARIFF PAGES

ARIZONA TARIFF No. 2

LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 1 - DEFINITIONS, (CONT'D.)

Deposit - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

End Office - The LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Customer's interexchange carrier of choice. Presubscribed Customers may also access their interexchange carrier of choice by dialing an access code supplied by that carrier.

Exchange Telephone Company or Telephone Company - Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Individual Case Basis (ICB) - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

IXC or Interexchange Carrier - A long distance telecommunications services provider.

Interruption - The inability to complete calls due to equipment malfunctions or human errors.

Issued:

Effective Date:

Issued By: Dimitris Pantartzis, President
8426 E. Shea Boulevard
Scottsdale, AZ 85260

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Disputed Bills

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 30 days of receipt of billing for those services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter. Claims should be submitted to:

Customer Service Department
Voce Telecom
8426 E. Shea Boulevard
Scottsdale, AZ 85260
800-284-1310

- B. Unless disputed, the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Arizona Corporation Commission. The address of the Commission is as follows:

Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007
(602) 542-4251
(800) 222-7000
<http://www.azcc.gov/divisions/utilities/consumerservices.asp>

- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.
- D. If the dispute is resolved in favor of the Company and the Customer has withheld the disputed amount, payment is due within 5 days of notice of resolution or late fees and penalties will apply.

Issued:

Effective Date:

Issued By: Dimitris Pantzartzis, President
8426 E. Shea Boulevard
Scottsdale, AZ 85260

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.12 Taxes, Fees and Surcharges

The Company reserves the right to bill any and all applicable taxes, fees and surcharges in addition to normal rates and charges for services provided to the Customer. Taxes and fees include, but are not limited to, Federal Excise Tax, State Sales Tax, Municipal Tax, and Gross Receipts Tax. Unless otherwise specified in this tariff, such taxes, fees and surcharges are in addition to rates as quoted in this tariff and will be itemized separately on Customer invoices.

2.12.1 Arizona Universal Service Fund (AUSF)

In addition to all other taxes and fees that are listed herein or passed through in the normal course of business (e.g. sales tax), the Company shall also add an amount to be collected to each bill for recovery of the Arizona Universal Service Fund (AUSF).

Towards the ultimate goal that basic service be available and affordable to all citizens of the state, the Arizona Corporation Commission has created support mechanisms to assist in the provision of such service in high-cost areas. Pursuant to Arizona Administrative Code, R14-2, Article 12, the Rule directs that the surcharge will be levied on all telecommunications service purchased by end-users.

The Arizona Universal Service Fund (AUSF) surcharge will be the amount set forth in the Arizona Administrative Code, R14-2, Article 12. The percentage and amounts set forth will be subject to periodic adjustment by the Arizona Corporation Commission.

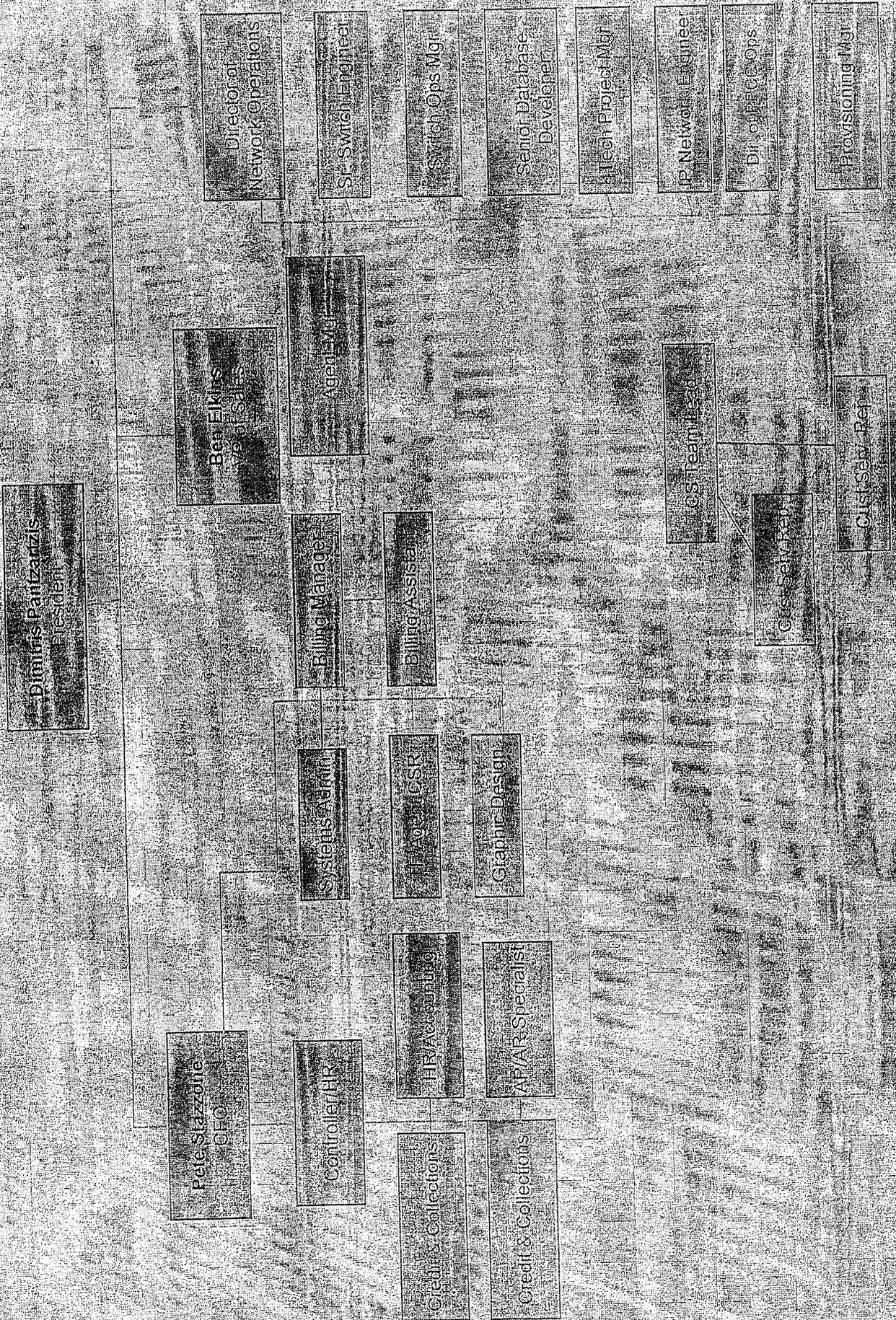
Issued:

Effective Date:

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Scottsdale, AZ 85260

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ORGANIZATION CHART



LEAP FROG TELECOM D/B/A VOCE TELECOM

RESPONSE TO STAFF DR 3

ATTACHMENT 2

January 31, 2004. This Stipulation is the product of serious bargaining among capable, knowledgeable Parties. The settlement proposal benefits the public interest by retaining the monies overcharged. Finally, the Parties believe that the settlement proposal taken in its entirety does not violate any regulatory principle or practice.

This Stipulation is submitted for purposes of this case only and does not necessarily represent the positions of the Parties were they to take the issues to hearing. Nor is this Stipulation to be offered or relied upon in any other proceeding, except as necessary to enforce the terms of the Stipulation. The provisions contained in this Stipulation are not binding as to any theory or concept of the appropriateness of any adjustment and are not binding on the Parties in any other proceeding involving Dancris or any other utility.

This Stipulation is based upon the Parties' interest in reaching a reasoned and reasonable resolution of the issues in this proceeding and they, therefore, request that the Commission give it careful consideration and adopt it at the earliest practicable date.

II. History

- A. The Reliability and Service Analysis Division (RSAD) of the Commission conducted an investigation into Dancris, as a result of several consumer complaints in 2003 that AOS providers had charged a fee to non-subscribing customers, as well charged rates in excess of those allowed under OAC 4901:1-6-23(B).
- B. As a result of these complaints, RSAD initiated an investigation to determine if all AOS providers were in compliance with the AOS rules set forth in Case No. 88-560-TP-COI.

- C. On February 9, 2004, staff requested from Dancris the previous 18 months call data to verify compliance with the AOS rules. Staff received this data on March 12, 2004. Staff determined that Dancris overcharged customers by charging fees exceeding those allowed by Case No. 88-560-TP-COI.
- D. On January 13, 2005, Dancris was contacted and notified of Staff's determination that, in violating O.A.C. 4901:1-6-23, it overcharged customers.

III. Settlement

The Staff and Dancris agree and recommend that the Commission find as follows:

- A. For purposes of settlement only, Dancris agrees to a finding that it violated O.A.C. 4901:1-6-23 by charging rates in excess of those allowed in that section.
- B. After correspondence with the Dancris, the company and Staff agree that the civil forfeiture for violation of O.A.C. 4901:1-6-23 shall be \$4,551.68.
- C. This Stipulation shall not become effective until adopted by an Order of the Commission. Dancris and Staff also agree that the civil forfeiture of \$4,551.68 for the violation shall be paid within thirty (30) days of the Commission's adoption of this Stipulation.
- D. This Stipulation is intended to resolve only factual or legal issues raised in this case. This Stipulation shall not be used in any other case or proceeding, except as otherwise provided herein, or in any action that may be required to enforce the terms of this agreement.

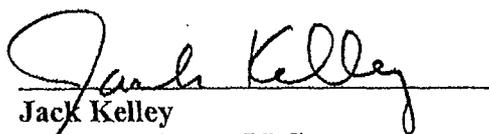
IV. Conclusion

The undersigned respectfully request that the Commission adopt the agreement in its entirety.

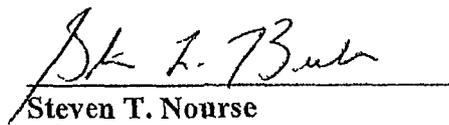
The parties have manifested their consent and authority to enter into the Stipulation by affixing their signatures below on this 4th day of April, 2005.

On Behalf of Dancriis Telecom LLC

On Behalf of the Staff of the
Public Utilities Commission of Ohio



Jack Kelley
Dancriis Telecom LLC
6900 Camelback Road, Suite 1003
Scottsdale, AZ 85251



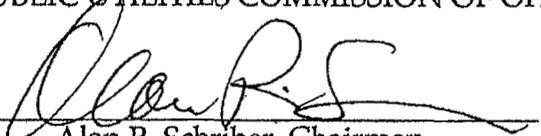
Steven T. Nourse
Steven L. Beeler
Assistant Attorneys General
Public Utilities Section
180 East Broad Street, 9th Floor
Columbus, OH 43215-3793

ORDERED, That the terms and conditions of the settlement agreement entered into between staff and Dancris Telecom, LLC, be approved and adopted by the Commission by this order. It is, further,

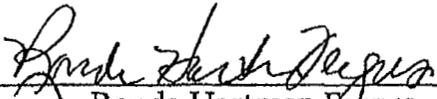
ORDERED, That within 30 days of this entry Dancris shall deliver a check for the forfeiture to the fiscal division of the Public Utilities Commission of Ohio made payable to the "Treasurer, State of Ohio." It is, further,

ORDERED, That a copy of this entry be served upon all parties in this proceeding.

THE PUBLIC UTILITIES COMMISSION OF OHIO

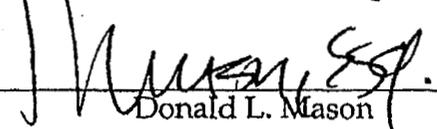


Alan R. Schriber, Chairman



Ronda Hartman Fergus

Judith A. Jones

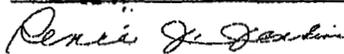


Donald L. Mason

Clarence D. Rogers, Jr.

GAP:ct

Entered in the Journal

APR 13 2005


Renee J. Jenkins
Secretary

LEAP FROG TELECOM D/B/A VOCE TELECOM
SUBSTITUTE LOCAL EXCHANGE TARIFF PAGE
ARIZONA TARIFF No. 2

LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 10 - CURRENT RATES**10.1 Service Order Charges**

	Business	Residential
Service Connection Charge		
Primary Line	\$60.00	\$40.00
Secondary Line	\$60.00	\$40.00
Service Order Charge		
Moves/Adds/Changes	\$25.00	\$25.00

10.2 Premises Visit Charge

Installation Charge – 1 st Hour	\$120.00
Repair Charge – 1 st ½ Hour	\$91.00
Repair Charge – Each Add'l ½ Hour	\$46.00

10.3 Restoral Charge

	Business	Residential
Per occasion, per line:	\$40.00	\$20.00

10.4 Carrier Presubscription

Per business or residence line, trunk, or port	
Initial Line, or Trunk or Port	\$10.00
Additional Line, Trunk or Port	\$5.00

10.5 Public Telephone Surcharge

Rate Per Call:	\$0.60
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Issued:

Effective Date:

Issued By: Dimitris Pantzartzis, President
8426 E. Shea Boulevard
Scottsdale, AZ 85260

AZL1000

**RESPONSES TO STAFF'S FOURTH SET
OF DATA REQUESTS**

LEAP FROG TELECOM, LLC dba VOCE TELECOM ("LEAP FROG")
RESPONSE TO
STAFF'S FOURTH SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

In addition to a paper response, all information responses should also be provided in searchable PDF, DOC or EXCEL files via email or electronic media.

For each answer, please identify by name, title, and address each person providing information that forms the basis for the response provided.

Please make sure each numbered item and each part of the item is answered completely.

STF 4.1 Please specify how many of Leap Frog's current customers are transferees from Andiamo Telecom, LLC ("Andiamo").

Response:

895 customers.

Respondent:

Pete Stazzone
Chief Financial Officer
Voce Telecom
8426 E. Shea Blvd.
Scottsdale, AZ 85260

STF 4.2 Please discuss in detail and provide all supporting documentation as to how Andiamo's customers were notified of Leap Frog as an alternative provider of service in Arizona, when Leap Frog had not yet even filed an application with the Commission for authority to provide telecommunications services in Arizona and thus not an authorized provider of service.

Response:

See attached customer notice that was sent to Andiamo customers. The notice was sent in July 2010 bill cycles and indicated that the transfer would take place on August 1, 2010. Andiamo applied for authority on July 30, 2010. Accordingly, its application was filed with the Commission prior to the customer transfer. It was the Company's understanding that it was the Commission's practice to allow companies to operate if an application was pending.

Respondent:

Pete Stazzone
Chief Financial Officer
Voce Telecom
8426 E. Shea Blvd.
Scottsdale, AZ 85260

LEAP FROG TELECOM, LLC dba VOCE TELECOM ("LEAP FROG")
RESPONSE TO
STAFF'S FOURTH SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319

STF 4.3 Andiamo never renewed its performance bond, therefore as of November 11, 2008, Andiamo was providing telecommunications services in Arizona without a performance bond in violation of the Commission's compliance requirements. Please explain in detail what assurance Leap Frog will provide the Commission that it will keep its performance bond or irrevocable sight draft letter of credit current as long as it is providing services in Arizona?

Response:

Leap Frog is a financially viable company and has sufficient resources to maintain its bond or letter of credit and commits to doing so as long as it is providing services in Arizona. To the extent Staff would like further assurances on an ongoing basis, such as annual compliance reports to demonstrate that the bond or ILOC remains in effect, the Company would be happy to provide such assurances.

Respondent:

Pete Stazzone
Chief Financial Officer
Voce Telecom
8426 E. Shea Blvd.
Scottsdale, AZ 85260



IMPORTANT NOTICE TO CHANGE YOUR LONG DISTANCE CARRIER

Dear Valued Customer,

Effective August 1, 2010, you will no longer be able to make or receive long distance calls using Andiamo as your long distance provider. Voce Telecom has been Andiamo's underlying long distance carrier. Andiamo has notified Voce that it will be going out of business and cease providing long distance services on August 1, 2010.

As of that date, in order to complete long distance calls one of the following options must be executed:

- 1) You elect to use Voce Telecom's long distance service. Voce can offer you a rate plan that is comparable to your existing rates. You will be receiving a call from a local customer care representative within the next few days to review the plans available to you. Voce will not charge you for any conversion fees should you choose this easy transition.
- 2) You choose the services of another long distance provider. Simply contact the long distance provider of your choice, complete their requested information, and have your long distance service converted over to that carrier by August 1, 2010.

If for some reason you are unable to make a change by August 1, 2010, you may also use various "dial-around" options to access other long distance providers (for example, 1010XXX or through an "800" type long distance service).

We apologize if this causes you any inconvenience and welcome any additional questions or concerns you may have regarding this change. Thank you for the opportunity to serve you.

**RESPONSES TO STAFF'S FIFTH SET
OF DATA REQUESTS**

RESPONSE OF LEAP FROG TELECOM, LLC dba VOCE TELECOM ("LEAP FROG")
TO STAFF'S FIFTH SET OF DATA REQUESTS
DOCKET NO. T-20584A-10-0319
DATED APRIL 9, 2012

In addition to a paper response, all information responses should also be provided in searchable PDF, DOC or EXCEL files via email or electronic media.

For each answer, please identify by name, title, and address each person providing information that forms the basis for the response provided.

Please make sure each numbered item and each part of the item is answered completely.

STF 5.1 Andiamo has had its authority to provide service cancelled and revoked in the following jurisdictions for failure to file annual reports and/or annual fees and/registration fees in Arkansas, California, Colorado, Florida, Georgia, Hawaii, Idaho, Illinois, Kentucky, Nevada, North Carolina, Ohio, Oregon, Pennsylvania, South Carolina, Washington, Wisconsin and Wyoming. The only instance, aside from Arizona, where Staff found Andiamo filed to request cancellation of its authority to provide telecommunications services is Kansas. Please discuss why Andiamo's management/owners did not notify the other state commissions listed above that it was no longer providing service within each jurisdiction.

Response: Andiamo and Leap Frog do not share ownership and Andiamo is no longer in business. While some of the employees now employed by Leap Frog were previously employed by Andiamo, all of them terminated their employment with Andiamo on or before February 14, 2010. Because they were/are no longer employed Andiamo, none of these employees had authority to file reports or other documents and/or fees on behalf of Andiamo.

STF 5.2 (a) Please explain the nature of the complaint filed by APCC Services, Inc. against Andiamo and when the complaint against was filed and in what jurisdiction. Please provide all supporting documentation.

Response: As noted in response to 5.1, Andiamo and Leap Frog do not share ownership and Andiamo is no longer in business. Leap Frog employees previously employed by Andiamo do not have access to all of Andiamo's documents and records, including documentation relating to the APCC Services, Inc. complaint. To the best of Mr. Stazzone's recollection, the complaint filed by APCC related to payphone compensation payments that APCC alleged were owed by Andiamo and was filed in the 2009 timeframe. Mr. Stazzone does not have supporting documentation.

(b) In addition to the above, on September 27, 2010, the United States District Court for the Eastern District of Virginia, Alexandria Division ("the Court"), filed an Order in which judgment was entered in favor of the Plaintiff, APCC Services, Inc. and against the defendant, Andiamo Telecom, LLC in the amount of

STAFF'S THIRD SET OF DATA REQUESTS TO
LEAP FROG TELECOM, LLC dba VOCE TELECOM.
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OCTOBER 26, 2010

\$118, 661.75. Please explain why Andiamo did not pay the settlement amount as it had agreed to do in the settlement and specify if \$118, 661.75 was ever paid.

Response: As noted in response to 5.1, Andiamo and Leap Frog do not share ownership and Andiamo is no longer in business. By the time of the judgment referenced in this question, all employees of Leap Frog who had previously been employed by Andiamo had been terminated at Andiamo. Consequently, they had no ability to expend any funds on behalf of Andiamo, including the payment of this settlement. Mr. Stazzone does not believe that the full amount of the settlement was paid because Andiamo had insufficient financial resources to do so.

**RESPONSES TO STAFF'S SIXTH SET
OF DATA REQUESTS**

RESPONSE TO STAFF'S SIXTH SET OF DATA REQUESTS TO
LEAP FROG TELECOM, LLC dba VOCE TELECOM ("LEAP FROG")
DOCKET NO. T-20584A-10-0319
SEPTEMBER 19, 2012

In addition to a paper response, all information responses should also be provided in searchable PDF, DOC or EXCEL files via email or electronic media.

For each answer, please identify by name, title, and address each person providing information that forms the basis for the response provided.

Please make sure each numbered item and each part of the item is answered completely.

STF 6.1 Please respond to the following:

- (a) What is Joseph Mickey Rao's ("Mr. Rao's") current position and what duties does he perform in that capacity for Leap Frog?

Response:

As indicated in response to STF 3.2, the only direct employees of Leap Frog are its President, Dimitris Pantzartzis, and CFO, Pete Stazzone. All other positions are provided through Etna Staffing Solutions, which has a management services agreement with Leap Frog to provide staffing and related administrative functions. Mr. Rao is employed by Etna Staffing Solutions and primarily provides management consulting to Leap Frog.

- (b) What was Mr. Rao's position and what duties does he perform in that capacity for Leap Frog at the time of filing this application with the Commission (July 31, 2010)?

Response:

Mr. Rao's position and duties were the same as those indicated in response to (a).

- (c) On what date did Mr. Rao become an Officer of Leap Frog?

Response:

N/A. See response to (a).

- (d) Is Mr. Rao considered an employee of Leap Frog? If no, please explain.

Response:

No. As explained in (a), Mr. Rao is an employee of Etna Staffing Solutions (ESS). ESS provides employees to Leap Frog for a monthly fee for operations, administration and management.

RESPONSE TO STAFF'S SIXTH SET OF DATA REQUESTS TO
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- (e) What was Mr. Rao's position and what duties did he perform in that capacity for Andiamo at the time of filing Andiamo's first CC&N application with the Commission (June 29, 2004)?

Response:

President and CEO. He performed executive duties overseeing the areas of operations, administration and management of the company

- (f) What was Mr. Rao's last position and what duties did he perform in that capacity for Andiamo just prior to his resignation on February 14, 2010?

Response:

Mr. Rao's position and duties were the same as those described in response to (e) above.

- (g) On what date did Mr. Rao become President of Andiamo?

Response:

January 1, 2004

- (h) Was Mr. Rao considered an employee of Andiamo? If no, please explain.

Response:

Yes, he was an employee.

- (i) What was Mr. Rao's position and what duties did he perform in that capacity for Dancris at the time of filing Dancris' first CC&N application with the Commission (December 6, 1996)?

Response:

President. He performed executive duties overseeing the areas of operations, administration and management of the company

- (j) What was Mr. Rao's last position and what duties did he perform in that capacity for Dancris?

Response:

Mr. Rao's position and duties were the same as those described in response to (i) above.

RESPONSE TO STAFF'S SIXTH SET OF DATA REQUESTS TO
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SEPTEMBER 19, 2012

(k) On what date did Mr. Rao leave his position or terminate his employment with Dancris?

Response:
December 31, 2003.

STF 6.2 Please respond to the following:

(a) Was Mr. Pete Stazzone ("Mr. Stazzone") ever employed by Dancris Telecom, LLC? If yes:
i. what dates, start date and end date, was he employed by Dancris;
ii. in what capacity was he employed by Dancris; CFO and
iii. what duties did he perform for Dancris?

Response:
Yes, Mr. Stazzone was employed as CFO by Dancris from 7/5/2000 to 2/15/2004. He was responsible for accounting and finance.

(b) Was Mr. Stazzone ever employed by Andiamo Telecom, LLC? If yes:
i. what dates, start date and end date, was he employed by Andiamo;
ii. in what capacity was he employed by Andiamo and what duties did he perform for Andiamo?

Response:
Yes, Mr. Stazzone was employed as CFO by Andiamo from 2/16/2004 to 6/30/2008. He was responsible for accounting and finance.

(c) What is Mr. Stazzone current position with Leap Frog?

Response:
CFO

(d) What date did Mr. Stazzone start his employment with Leap Frog?

Response:
7/1/08.

(e) What duties does Mr. Stazzone perform for Leap Frog in his current capacity?

Response:
Mr. Stazzone is responsible for accounting and finance.

STAFF'S THIRD SET OF DATA REQUESTS TO
LEAP FROG TELECOM, LLC dba VOCE TELECOM.
DOCKET NO. T-20584A-10-0319
OCTOBER 26, 2010

STF 6.3 Please respond to the following:

- (a) Was Mr. Dimitris Pantzartzis ("Mr. Pantzartzis") ever employed by Dancris Telecom, LLC? If yes:
- i. what dates, start date and end date, was he employed by Dancris;
 - ii. in what capacity was he employed by Dancris; and
 - iii. what duties did he perform for Dancris?

Response:

Yes, Mr. Pantzartzis was employed as COO by Dancris from February 1997 to February 1999. He was responsible for network operations and technical customer support management.

- (b) Was Mr. Pantzartzis ever employed by Andiamo Telecom, LLC? If yes:
- i. what dates was he employed by Andiamo;
 - ii. in what capacity was he employed by Andiamo; and
 - iii. what duties did he perform for Andiamo Managed all areas of operations and IT?

Response:

iv. Yes, Mr. Pantzartzis was employed as CTO by Andiamo from 9/1/2006 to 6/30/2008. He was responsible for management of telecom and data operations, billing and network operations staff management.

- (c) What is Mr. Pantzartzis current position with Leap Frog?

Response:

CEO.

- (d) What date did Mr. Pantzartzis start his employment with Leap Frog?

Response:

7/1/2008.

- (e) What duties does Mr. Pantzartzis perform for Leap Frog in his current capacity?

Response:

Mr. Pantzartzis is responsible for overall operations and management, vendor relationships and customer revenue assurance.

RESPONSE TO STAFF'S SIXTH SET OF DATA REQUESTS TO
LEAP FROG TELECOM, LLC dba VOCE TELECOM ("LEAP FROG")
DOCKET NO. T-20584A-10-0319
SEPTEMBER 19, 2012

STF 6.4 Please respond to the following:

- a. Was Mr. Ben Elkins ("Mr. Elkins") ever employed by Dancris Telecom, LLC? Yes If yes:
- j. what dates was he employed by Dancris;
 - ii. in what capacity was he employed by Dancris; and
 - iii. what duties did he perform for Dancris?

Response:

Yes, Mr. Elkins was employed as a Sales Representative by Dancris from 3/1/02 to 2/15/2004. He was responsible new account sales for long distance.

- b. Was Mr. Elkins ever employed by Andiamo Telecom, LLC? If yes:
- i. what dates was he employed by Andiamo;
 - ii. in what capacity was he employed by Andiamo; and
 - v. what duties did he perform for Andiamo? Agent Manager for existing customers and sales agents

Response:

iii. Yes, Mr. Elkins was employed as a Sales Manager by Andiamo from 2/24/04 to 6/30/08. He was the Agent Manager for existing customers and sales agents

- c. What is Mr. Elkins current position with Leap Frog?

Response:

Mr. Elkins is not directly employed by Leap Frog, but is employed by Etna Staffing Solutions , where he provides service as VP of Sales to Leap Frog.

- d. What date did Mr. Elkins start his employment with Leap Frog?

Response:

See response to (c) above. Mr. Elkins started employment with ESS on 7/1/08.

- e. What duties does Mr. Elkins perform for Leap Frog in his current capacity?

Response:

See response to (c).