

**ORIGINAL**

**OPEN MEETING AGENDA ITEM**

**Trisha A. Morgan**



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**From:** [REDACTED]  
**Sent:** Tuesday, June 11, 2013 5:12 PM  
**To:** Stump-Web  
**Cc:** BitterSmith-Web; RBurns-Web; Burns-Web; Pierce-Web  
**Subject:** Docket # WS 0298 7A-08-0180 In opposition to JU's rate increase

Chairman Stump and Commissioners,

I am opposed to the 8.73% rate increase that Johnson Utilities(JU) is presently requesting for several reasons. First, effective October 2011, only 20 months ago, JU received a 20% rate increase over the ACC's previous decision No. 71854 for wastewater. Now they want 6.73% more. I have absolutely no personal beef with JU, no problems with their water ,and no problems with their customer service, but I am beginning to seriously question their business acumen. A utility company comes into this business knowing that in return for being a monopoly that they must forego much of their profit and they must run a highly efficient service as they serve the public. Secondly, folks in our area have been seriously hit by the recent downturn in our economy. Those who have managed to hold on to their jobs have received very modest raises if they've received any at all. Further I would venture to guess that none had received an 8.73% raise in the last 20 months. I would strongly encourage each of you to oppose this current increase and encourage JU to seek more efficient business practices.

Respectfully submitted,

Christina Dumal, D.V.M.  
Florence, AZ

Arizona Corporation Commission

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JUN 20 2013

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