

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



0000145825

ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: 2013 JUN 20 A 9:42

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111286

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 6/19/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Brian Last: Benjamin

Account Name: Brian Benjamin

Home: (000) 000-0000

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85139

is: E-Mail

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

Unlike its paid agents, employees & shareholders, I am one of the vast majority who is opposed to the rate hike proposed by Global Water. Global Water is a true monopoly of a public service. A service which is essential to both the health & well being of all its customers. Unlike other regulated services such as SW Gas or ED#3, I cannot moderate my usage to keep my bill low. With their front loaded rate system, the largest cost for their service is their fixed flat rate fees for water and sewer. The charges one incurs for the actual amount of water consumed is relatively low & reasonable as compared to their exorbitant base fees. Now they want to increase those base fees by an averager of 28% for water and 51% for sewer. As a consumer, I have no other recourse in obtaining water and sewer services. I cannot just change my service provider although I wish I could. Plus, even if I were to stop my monthly service entirely, I am still charged a monthly fee of \$86. Just shows how great it is to own, or be, a monopoly.

Brian Benjamin
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

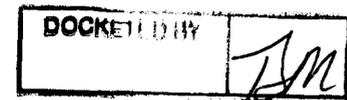
6/19
Emailed to the Phoenix office for docketing.

FILE CLOSED.
End of Comments

Arizona Corporation Commission

DOCKETED

JUN 20 2013



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 6/19/2013

Opinion No. 2013 - 111286
