

WS-02987A-08-0180

OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISSION



0000145809

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

2013 JUN 19 A 9:56

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION

SECRET CONTROL

Opinion No. 2013 - 111264

Date: 6/18/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: William & Cheryl

Karlicek

Account Name: William & Cheryl Karlicek

Home:

Street:

Work:

City: Queen Creek

CBR:

State: AZ Zip: 85142

is: E-Mail

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Sewer

Contact Name: Greg Brown

Contact Phone: (480) 998-3300

Nature of Complaint:

WS-02987A-08-0180
OPPOSED

June 6, 2013

We are against the rate increase from Johnson Utilities. We feel we are paying way to much for water, that is not safe for showering let alone for drinking and cooking with. We buy bottle water for drinking and cooking. We feel we should not pay for Johnson Utilities fines and mistakes, Yes we understand that having well water can have containments in it but they should process it better and if the water is unsafe we should be notified immediately so we can take the precaution, not wait until it is to late. We pay \$90-\$120.00 a month and that is for a household of 3 adults and 2 of us are at work all day. I have no grass and very few plants to water. We don't have sewer. We have to pay for our meter which is not fair because we don't own it. Yes we understand it is a business and they should make a profit but they should give us quality and safe water. If it isn't unsafe water it is sewage spilling in the rode and in the ponds. That is not our fault they don't maintain the equipment. So please don't make us pay for their mistakes and fines.

Thank you

End of Complaint

Arizona Corporation Commission

DOCKETED

JUN 19 2013

DOCKETED BY [Signature]

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 6/18/2013

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