

E-01345A-13-0069



0000145805

ORIGINAL

ARIZONA CORPORATION COMM  
UTILITY COMPLAINT FORM

2013 JUN 19 A 8 52

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

AZ ODP COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 111272

Date: 6/18/2013

Complaint Description: 01H Billing - Smart Meter  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Mary Joyce

Ruetz

Account Name: Mary Joyce Ruetz

Home:

Street:

Work: (000) 000-0000

City: Payson

CBR:

State: AZ Zip: 85541

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

Consumer states that she was notified that smart meters would be installed beginning July 1st. She does not want a smart meter on her home. She is also opposed to the Opt Out fees that the company wants to charge. She was going to the local APS office to request that no smart meter be installed at her home.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in docket No. E-01345A-13-0069. closed

\*End of Comments\*

Date Completed: 6/18/2013

Opinion No. 2013 - 111272

Arizona Corporation Commission  
DOCKETED

JUN 19 2013

DOCKETED BY