

WS-02987A-08-0180

ORIGINAL

OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FOR

2013 JUN 12 P 12 37



0000145736

Investigator: Tom Davis

Phone:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
TICKET CONTROL

Opinion No. 2013 - 111119

Date: 6/12/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

JUN 12 2013

Complaint By: First: Cody Last: Linderoth

Account Name: Cody Linderoth

Home: DOCKETED BY [Signature]

Street:

Work: (000) 000-0000

City: San Tan

CBR:

State: AZ Zip: 85143

is: Home

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED

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WATER/SEWER

I do not wish to approve a rate increase and will not approve a rate increase until a competing water company exists for San Tan Valley residents. I have experienced illness, smelly water and sick animals because of the ill quality of this water. They are obviously cutting corners and its at my expense. I also feel I pay too much for my sewer fees. In other cities in AZ the fee is around 26.00 a month and those companies are profitable and stable. Their customer service line is lacking as there are long hold times and their staff can never seem to spell my name correctly on my bill. I have called multiple times to correct this. They are just not cutting it and they don't care. I feel that Johnson Utilities is taking advantage of the people of San Tan Valley.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Entered for the record and docketed

End of Comments

Date Completed: 6/12/2013

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