

WS-02987A-08-0180

OPEN MEETING AGENDA ITEM

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FILE



Investigator: Tom Davis

Phone: 2013 JUN 11 P 12: 53 Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 111092

Date: 6/11/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ARIZONA CORPORATION COMMISSION
DOCKETED

JUN 11 2013

Complaint By: First: Cort Last: Nielson

DOCKETED BY

Account Name: Cort Nielson

Home:

Street:

Work: (000) 000-0000

City: San Tan

CBR

State: AZ Zip: 85143

Is: Cellular

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name: Contact Phon:

Nature of Complaint:

OPPOSED
WASTEWATER

WS-02987A-08-0180

WATER/

I am very displeased with Johnson Utilities. When we first moved in a few years back we debated getting a water softener. We had our water tested and it showed to be just barely in the legal range for drinkable water. Over the years we have had intermittent periods of low water pressure. But my biggest issue was several months ago there was concern about some e. coli contamination. That is not the part that worried me so much, accidents happen. What worried me was the fact that we would have never found out that we should not drink the water if the local school district did not send out a warning by phone and e-mail. Now our water pressure is lower than ever, I just found out that we have high nitrates in our drinking water and I may have to pay more for my crappy water that my pregnant wife, 3-year old son and I have to drink and bathe in. No.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/11/13: Entered for the record and docketed
End of Comments

Date Completed: 6/11/2013

Opinion No. 2013 - 111092