

WS-02987A-08-0180



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ORIGINAL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

2013 MAY 31 A 9:58

**Investigator:** Richard Martinez

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

**Opinion No. 2013 - 110854**

**Date: 5/30/2013**

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **Neola**

**Last:** **Bye-Beza**

**Account Name:** Neola Bye-Beza

**Home:**

**Street:**

**Work:**

**City:** San Tan

**CBR:**

**State:** AZ **Zip:** 85143

**is:** E-Mail

**Utility Company:** Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

**Division:** Sewer

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

Docket No. WS-02987A-08-0180

During our 8 years as residents who must use Johnson Utilities for water & sewer service we have seen several failures on the part of Johnson to notify us in a timely manner of problematic lab reports. In fact Johnson blames the testing lab! We already pay a high \$ for usage and the minimum charge is for above most residents actual usage.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

5/30  
Emailed to the Phoenix office for docketing.  
FILE CLOSED.  
\*End of Comments\*

Arizona Corporation Commission  
**DOCKETED**

MAY 8 1 2013

DOCKETED BY

**Date Completed:** 5/30/2013

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