

WS-02987A-08-0180

OPEN MEETING AGENDA ITEM



ORIGINAL

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) MAY 23 P 2:02

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
SECRET CONTROL

Opinion No. 2013 - 110793

Date: 5/23/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Rebecca

Kallhoff

Account Name: Rebecca Kallhoff

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: San Tan

CBR:

State: AZ Zip: 85143

is: Cellular

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPPOSED TO PRICE INCREASE*****

I STRONGLY OPPOSE THE RATE INCREASE REQUEST BY Johnson Utilities. Johnson Utilities has a monopoly on San Tan Valley and has taken advantage of all its citizens. The utility has poisoned its citizens with e-coli, lied about it, got caught in the lie, was fined and continue to lie to its customers and media. The fines have cost Johnson Utilities but have not changed their behavior. Now they want their customers to bear the burden of their wrong doings. Facebook is full of stories of ill citizens, directly related to e-coli, potential home developers and potential owners that refuse to build or buy in any area that Johnson Utilities serve. I could go on and on. Their attorney's consistently minimize the impact that Johnson Utilities has on our community. Have you been to San Tan Valley? There are restaurants, barber shops, medical facilities so inundated with the smell of sewage that they are losing customers. JU simply passes these incidents off as antidotal or "the small is a bacteria that we add to the sewage to break it down". JU have neglected its responsibilities to insure that we have a safe and reliable source of water, all in the name of bigger profits. Now JU comes to the commission to ask for permission to increase its rates. It will not go into infrastructure, but will go into the pockets of its owners. If granted, the commission will continue to empower and financially enhance a utility that cares little for its customers and values the dollar over safety.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-02987A-08-0180. closed
End of Comments

Arizona Corporation Commission
DOCKETED

MAY 23 2013

DOCKETED BY [Signature]

Date Completed: 5/23/2013

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