

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



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ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone

2013 MAY 23 A 9:25

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110772

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Date: 5/22/2013

MAY 23 2013

Complaint By: First: Scott & Cathie

Last: Burford

Account Name: Scott & Cathie Burford

Street:

Work: (000) 000-0000

City: Mohave Valley

CBR:

State: AZ Zip: 86440

is:

Utility Company: Willow Valley Water Co., Inc.

Division: Water

Contact Name:

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER

To Whom it May Concern,

I am a customer of Global Water. I have recently learned that hearings are to be held in July regarding the above proposed rate increase. I will not be able to attend but wish to register my strong objection to the outrageous percentage increase requested by Global Water.

Being a former investment banker I am aware that utilities must make a decent return in order to continue to function. However in this case it appears that Global Water may have made a poor investment in purchasing Willow Valley Water and now wants to be bailed out by the residents it services. We (the customers) did not make the investment decision for Global Water, why should we pay for it? In fact, for several years we had to endure brown water that, while safe to drink was hard to swallow. It also stained our clothes and cost those who could afford it, a considerable amount of money to replace.

Please consider carefully what rate increase Global Water should be granted. Remember, we are locked into buying only from them. With their monopoly comes great responsibility. A 74.74% increase is NOT responsible.

I thank you for your consideration of my thoughts.
James S. Burford

Mohave Valley, AZ 86440

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

5/22/13 Comments noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 5/22/2013

Opinion No. 2013 - 110772
