

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM



0000145084

Investigator: Tom Davis

2013 MAY 23 A 9:25

Priority: Respond Within Five Days

UTILITY COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 110739

Date: 5/22/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKET

MAY 22 2013

Complaint By: First: PETITION Last: PETITION

Account Name: PETITION PETITION

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ Zip: 85138

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Conta

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

PETITION INCLUDES 64 LETTERS SENT BY CONSUMERS IN OPPOSITION TO GLOBAL RATE INCREASE.

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER -NO INCREASE! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases.

Submitted by:

1. Douglas Baker
2. Jeff Top (Address #1)
3. Jeff Top (Address #2)
4. E. Brett Schafer
5. Ernie Shoults (Address #1)
6. Ernie Shoults (Address #2)
7. Ernie Shoults (Address #3)

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

8. Ernie Shoults (Address #4)
9. Ernie Shoults (Address #5)
10. Donald Gates
11. Derek Whiteside/Rose Varkerti
12. Marc Mulder (Address #1)
13. Lorna Ferguson (Address #1)
14. Lorna Ferguson (Address #2)
15. Marc Mulder (Address #2)
16. Ken & Catharine Young
17. Jennifer Payne
18. Robert Locander
19. Dan Cutforth
20. Dawn Theroux
21. Matthew Lentine
22. Marlin Norstegaut
23. Robert D. Deno
24. Kobbe Construction
25. Donna L. Wollam
26. Candace C. Velazco
27. Douglas Burkey
28. Steve & Sally Riedl
29. Dave Kubesh
30. Robert Null
31. Corry L. Wheeler
32. chris & Rachel Reimche
33. Tom Gustin
34. Julia F. Grantsynn
35. Scott Wellicome
36. Margaret Beach
37. Ronal & Nanette McGee
38. Edward Bunkey
39. Albert Mora
40. Doris Masters
41. Bruce Rhode
42. Richard & Ros Glein
43. Mark Miller
44. Angela Hacker
45. Joseph Trubyk
46. Lance Olson
47. Joyce E. Roberts
48. Yolanda Verduwo
49. Steve Rivera
50. Kristine K. Tibi
51. Christina Cottle/James Fortier
52. Marlyn Cottle
53. Todd & Reuchelle Whitmoyer
54. Sheran Dean
55. William & Jillana Kopecky
56. Pamela J. Hendricks
57. Donald Church
58. Jin Xiaoping
59. Fan Jianping
60. Mariano & Esthir Rodriguez
61. Hanna & Wlodzimierz Lepisz

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62. Thomas May
63. Nancy Richmond
64. Carol & Joe Griswold
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

5/22/13 Comments noted for the record and docketed. CLOSED.
End of Comments

Date Completed:

Opinion No. 2013 - 110739
