

WS-02987A-08-0180



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ORIGINAL OPEN MEETING AGENDA]
ARIZONA CORPORATION COMMIS
RECEIVED
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

2013 MAY 21 A 8:38
Phone:

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 110716

Date: 5/20/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Pat **Last:** Shriner

Account Name: Pat Shriner

Home:

Street:

Work:

City: San Tan

CBR:

State: AZ **Zip:** 85143

is: E-Mail

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

***DOCKET NO. WS-02987A-08-0180**
OPPOSED

5/18/2013

I strongly oppose the rate increase request by Johnson Utilities. Johnson Utilities has a monopoly on San Tan Valley and has taken advantage of its citizens. The running joke in Pinal County is "how do you find San Tan Valley...just follow your nose. The utility has poisoned it citizens with e-coli, lied about it. got caught in the lie, was fined and continue to lie to its customers and media. The fines have cost Johnson Utilities but have not changed their behavior. Now they want their customers to bear the burden of their wrong doings. This rate increase will go to line the pockets and to pay the fine. unacceptable. As a constituent of each ACC member I urge you to do the job you were elected to do. This is one of situations where you were elected to be called to action.

Their attorney's consistently minimize the impact that Johnson Utilities has on our community. Have you been to San Tan Valley? There are restaurants, barber shops, medical facilities so inundated with the smell of sewage that they are losing customers. In this economic time it is unacceptable that the monopoly of Johnson Utilities is allowed to have this impact.

JU simply passes these incident off as antidotal or "the smell is a bacteria that we add to the sewage to break it down". JU have neglected it responsibilities to insure that we have a safe and reliable source of water, all in the name of bigger profits. Now JU comes to the commission to ask for permission to increase it rates. It will not go into infrastructure, but will go into the pockets of it's owners. If granted, the33 commission will continue to empower and financial enhance a utility that care little for its customers and values the dollar over safety. I urge you again to step up to the plate and do the job you were elected to do. As your constituent, I can tell you you will not get my vote if Johnson Utilities is allowed to get a rate increase

End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED

MAY 21 2013

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Noted and filed for the record in Docked Control.

End of Comments

Date Completed: 5/20/2013

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