

WS-02987A-08-0180



0000144992

OPEN MEETING AGENDA ITEM

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

2013 MAY 17 P 11:04

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 110636

Date: 5/14/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Pam & John Last: Lauck

Account Name: Pam & John Lauck

Home:

Street:

Work:

City: San Tan

CBR:

State: AZ Zip: 85143

is: E-Mail

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. WS-02987A-08-0180*****
OPPOSED

We have had ill with Johnson Utilities. It's too bad we don't have another option. We are not in favor of them getting this increase or any increase. The problems we have with ecoli; poor water pressure and their billing system is enough reason to put their feet to the fire and make them a responsible utility provider. Our pay isn't going up at all. We've never used 6,931 gallons in our life. But Johnson being able to use a multiplier makes it look that way. How about the PUC start investigating these utilities and looking at their records (ecoli) and their excessive profits before you start granting increases? Also this form is useless, because everything prints/and saves except for the Comments.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 5/14/2013

Opinion No. 2013 - 110636

Arizona Corporation Commission

DOCKETED

MAY 17 2013

DOCKETED BY